

CRAVEN DISTRICT COUNCIL

English National Concessionary Travel Scheme



Below are the terms and conditions that will apply when you use your concessionary bus pass. If you have any queries regarding your pass, telephone Concessionary Fares on **01756 700600**

TERMS AND CONDITIONS OF USE – CONCESSIONARY BUS PASS

- Your pass is valid at any time except between 6.00am and 9.00am Monday to Friday for journeys starting in North Yorkshire and City of York. **The pass is valid for journeys starting at any time in Craven District.**
- Your pass is valid between 9.30am and 11.00pm Monday to Friday for journeys starting elsewhere in England. It is valid at all times on weekends and bank holidays.
- Your pass is valid on all registered local bus services in England.
- The pass must be produced for inspection on each journey whether demanded or not.
- The pass remains the property of **Craven District Council** and is not transferable. It may only be used by the person whose name and photograph appear on the pass. Any attempt to use a bus pass fraudulently will result in the pass being withdrawn.
- The pass is not valid if it is out of date, illegible, damaged or altered.
- Use of the pass is subject to the conditions of carriage of the Operator on whose vehicle the journey is being made.
- The pass is only valid for travel at the times and on the services set out in the Particulars of the Scheme. A copy of the Scheme Particulars is available on request.
- Possession of a bus pass gives no priority over other passengers and does not guarantee any person the right to a seat on any such vehicle.
- Bus passes are **NOT** valid on taxis, rail services, tour buses or express coach services.
- The North Yorkshire Concessionary Fares Partnership reserves the right to amend the terms of the travel concession scheme and to withdraw, amend or replace any pass.
- You are obliged to notify **Craven District Council** if your pass is lost or stolen to enable us to hot list the lost/stolen bus pass and to withdraw, amend or replace any pass.
- You are obliged to notify **Craven District Council** of any change in circumstance that may affect your eligibility to a bus pass. You must also contact us and notify any change of address. If you move out of the **Craven** area you must return your bus pass, as you are no longer entitled to a concession from **Craven District Council**.
- Enquiries regarding bus times and services should be made to the National Travelline on 0870 6082608