



## LICENSING & APPEALS SUB-COMMITTEE

(Members are asked to join the meeting by 9.45am)

Thursday, 26 August 2021 at 10.00am

(Online Meeting)

### AGENDA

Please note that this meeting will be held remotely and will be livestreamed here:  
<https://www.youtube.com/channel/UCdfb6ZRbYnZ1-rRliLmjUwg>

**Sub-Committee Membership:** Councillors Ogden, Harbron and Mulligan.

1. **Apologies for absence.**
2. **Appointment of Chairman for the Hearing.**
3. **Declarations of Interest** – Members are invited to declare any interests (including the nature of those interests) they have in the item appearing on this agenda.

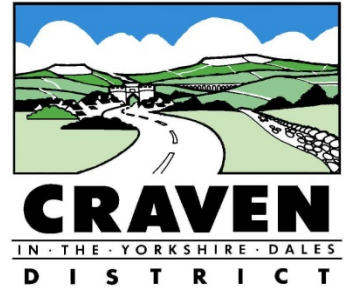
*(Note: If any of the Sub-Committee's Members believe they may have an interest they are asked to inform the agenda contact officer before the date of the Hearing as the attendance of a replacement Member may need to be arranged.)*

4. **Application for Grant of Premises Licence, Styles Bar, 9 Court Lane, Skipton, BD23 1DD** – The Sub-Committee is asked to consider an application for a Premises Licence under section 17 of the Licensing Act 2003 by Styles Bar of Court Lane and make a determination under section 18(3) Licensing Act 2003 based on the licensing objectives.

**Agenda Contact Officer:**

Hannah Scales, Democratic Services and Scrutiny Officer

Email: [hscal@cravendc.gov.uk](mailto:hscal@cravendc.gov.uk)



**Licensing and Appeals Sub-Committee**

**26<sup>th</sup> August 2021**

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**Licensing Act 2003**

**Application for Grant of Premises Licence, 9-11 Court Lane, Skipton, North Yorkshire,  
BD23 1DD**

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**Ward(s) affected:** Skipton North

**Report of Tim Chadwick, Licensing Manager**

**1. Purpose of Report–** To consider an application by Wendy Greaves for the Grant of a premises licence under the Licensing Act 2003 for Styles Bar, 9-11 Court Lane, Skipton BD23 1DD.

**2. Recommendation**

Members are requested to determine this application with a view to promoting the following licensing objectives under the Licensing Act 2003, namely -:

- Prevention of Crime and Disorder
- Promotion of Public Safety
- Prevention of Public Nuisance
- Protection of Children from Harm

The Sub-Committee must take such of the following steps as it considers appropriate for the promotion of the licensing objectives:

The steps are—

- a. to grant the licence as applied for
  - i. subject to conditions consistent with the operating schedule and as modified to such extent as the authority considers appropriate for the promotion of the licensing objectives, and
  - ii. any condition which must under section 19, 20 or 21 of the Licensing Act 2003 (mandatory conditions) in relation to the supply of alcohol, exhibition of films and door supervision to be included in the licence;
- b. to exclude from the scope of the licence any of the licensable activities to which the application relates;
- c. to refuse to specify the requested person in the licence as the Designated Premises Supervisor;
- d. to reject the application.

### **3. Background**

3.1 On 12<sup>th</sup> July 2021 the Licensing Authority received an application for the **GRANT** of a premises licence ('the Application') for premises known as Styles bar located at 9-11 Court Lane, Skipton ('the Premise').

3.2 The Sub-Committee will be aware the premises has previously held a premises licence which was revoked by the licensing sub-committee on the 5<sup>th</sup> March 2021. Members should note this is a new application by a new licence holder and should be considered on the merits of the application.

3.3 The sub-committee acknowledges that Licensing and Planning form two distinctive legislative regimes, and the licence holder has to ensure that they comply with both. Any licensed premises are potentially liable to enforcement action under both licensing and planning legislation. While separate regimes members should be aware the premises are bound by a noise management plan under the planning regime, See Appendix A. When considering the application, members are asked to note that some of the conditions under the noise management plan may be relevant; however, duplication of conditions under the licensing regime should be avoided.

### **4. Application**

The Premises Licence application, along with plan of the Premise are attached at Appendix B.

### **5. Consultation**

The Application has been served on all the responsible authorities and the blue notice displayed on site and published in the local newspaper

A number of objections have been received which are attached at Appendices C to J. The relevant objections made are mainly based on the licensing objective: Prevention of Public Nuisance. This is due to the proximity of the premise to residential property. The issues raised mainly relate to noise, with concerns around patrons leaving the premises and standing outside the property.

Requests have been made by objectors for their personal information to be withheld. However, the identity and addresses of those objections have been verified as required under the Licensing Act 2003. The redacted objections were made from those residing in Providence Quarter.

No other comments or representations have been received from any of the other Responsible Authorities or members of the public.

As previously indicated, relevant representations received are largely based on the Prevention of Public Nuisance Licensing Objective.

Members will be aware that public nuisance is not defined in the Licensing Act 2003 and should be understood in its widest sense possible. With any public nuisance relevant for consideration under the Licensing Act 2003, whether or not they might also be subject to action under the Environmental Health Protection Act 1990.

## 6. Summary of Key Points

The applicant has applied for the following:-

### **Sale by Retail of Alcohol (for consumption both on and off the premises)**

Monday to Sunday 11:00 to 22:00

### **Opening Hours of Premises**

Monday to Sunday 08:00 to 22.30 the following morning

The earlier opening time is to allow non-licensable activities to be carried out. The additional 30 minutes beyond the terminal hour of Sale by Retail of Alcohol is to allow a 'drinking up time'

## 7. Steps to Promote the Licensing Objectives

The Applicant has applied for the Grant of a Premise Licence and has completed the operating schedule; this is attached at Appendix K along with the application form & Management Plan Appendix B & Appendix A.

## 8. S182 Home Office Guidance

The following paragraphs from the Home Office Guidance issued under Section 182 of the Licensing Act 2003 are of particular relevance to this application:

### **Determining actions that are appropriate for the promotion of the licensing objectives**

- 9.41 Licensing authorities are best placed to determine what actions are appropriate for the promotion of the licensing objectives in their areas. All licensing determinations should be considered on a case-by-case basis. They should take into account any representations or objections that have been received from responsible authorities or other persons, and representations made by the applicant or premises user as the case may be.
- 9.42 The authority's determination should be evidence-based, justified as being appropriate for the promotion of the licensing objectives and proportionate to what it is intended to achieve.
- 9.43 Determination of whether an action or step is appropriate for the promotion of the licensing objectives requires an assessment of what action or step would be suitable to achieve that end. While this does not therefore require a licensing authority to decide that no lesser step will achieve the aim, the authority should aim to consider the potential burden that the condition would impose on the premises licence holder (such as the financial burden due to restrictions on licensable activities) as well as the potential benefit in terms of the promotion of the licensing objectives. However, it is imperative that the authority ensures that the factors which form the basis of its determination are limited to consideration of the promotion of the objectives and nothing outside those parameters. As with the consideration of licence variations, the licensing authority should consider wider issues such as other conditions already in place to mitigate potential negative impact on the promotion of the licensing objectives and the track record of the business. [Further advice on determining what is appropriate when imposing conditions on a licence or certificate is provided in Chapter 10.] The licensing authority is expected to come to its determination based on an assessment of the evidence

Members are invited to consider all relevant parts of the s182 Guidance. Copies of the Guidance will be available to Members at the meeting.

## 9. Reasons for Recommendation

Members of the Licensing and Appeals Sub Committee are responsible for determining such applications, on the particular merits thereof.

Before making a decision, members are asked to consider the following matters:

- The representations made by interested parties and responsible authorities;
- The submissions made by, or on behalf of, the applicant;
- The relevant licensing objectives, namely Prevention of Crime and Disorder (owing to the observations from North Yorkshire Police on the proposed operating schedule) and the Prevention of Public Nuisance
- The Licensing Act 2003, relevant regulations issued under the Licensing Act 2003, section 182 Guidance issued by the Secretary of State and the Council's Statement of Licensing Policy (August 2021).

## 10. Implications

**10.1 Financial Implications** – There may be a financial cost to the Council in the event that it should have to defend any decision made during the course of any appeal made to the Magistrates Court.

**10.2 Legal Implications:** If Members decide to refuse the application, or attach conditions to the premises licence which the applicant does not agree to, the applicant may appeal to the Magistrates' Court within a period of 21 days beginning with the day that the applicant is notified, in writing, of the decision.

### 10.3 Policy Context and Implications

#### Craven District Council's Licensing Policy

The following paragraphs from Craven District Council's Statement of Licensing Policy agreed by Full Council on the 2nd August 2021 are relevant to the application:

- 2.5 The Authority will focus on the impact of the activities taking place at licensed premises on members of the public living, working, visiting or engaged in normal activities in the Craven district. This focus may be on either an individual premise or premises collectively.
- 2.3 It is the role of the Authority to influence the balance of the interests of the public and sustainable growth. The Authority must consider the impact of nuisance, crime, anti-social behaviour, littering, the ability of the Police, the streets and public transport infrastructure to cope with the effects of licensable activities.
- 2.4 The Authority will work to ensure the safety of people visiting and working in licensed premises.
- 3.5 The Act is not the primary mechanism for the general control of nuisance and anti-social behaviour by individuals once they are away from the licensed premises and therefore beyond the direct control of the individual, club or business holding the licence, certificate or authorisation concerned. Nonetheless it is a key aspect of such control, and licensing law will always be part of a holistic approach to the management of the evening and night time

economy in towns and city centres.

3.6 This Policy is intended to provide clarification on how the Authority will determine applications and reviews. The Authority will consider representations; however, it shall apportion the weight of the representation between those persons immediately affected by the premises and its operation, and those persons who may have a lack of knowledge of the area or of personal experience.

#### 4.0 Policy Principles

4.1 In determining applications, reviews and enforcement under the 2003 Act the Authority shall take the following into consideration:

- its responsibility to provide a safe environment for all people within the District;
- promotion and compliance of the four Licensing Objectives;
- representations or complaints and evidence or supporting documentation provided;
- S182 Guidance issued by central government to Authorities; and
- Craven District Council's Statement of Licensing Policy.

#### Anti-Social Behaviour

4.13 The Council wish to provide an environment that all people living, working and visiting Craven feel safe in and can equally enjoy, License holders are expected to assist the appropriate authorities in ensuring anti- social behaviour and disturbances are kept to a minimum.

4.14 Alcohol misuse is a strong contributory factor in a wide range of offences, including public order offences. Often anti-social in nature, these can involve: -

drug or substance misuse and dealing;

- street drinking;
- drunken behaviour;
- criminal damage and vandalism;
- disorderly groups of people;
- hooliganism, loutish, rowdy (fighting, shouting, swearing), threatening and abusive behaviour;
- urinating/ vomiting in public;
- dropping of litter.

The licensing policy also states;

4.3 Equally the Council also acknowledges the rights of businesses to operate their premises without unnecessary restraint, but this must be balanced against the rights of residents not to be disturbed by unreasonable noise and nuisance caused by licensed premises.

#### **Planning Permission Planning (Development Control) and Building Control;**

4.9 The use of premises for the sale or provision of alcohol, provision of entertainment or late night refreshment is subject to planning control. Such use will require planning permission or must be lawful under planning legislation. Planning permission is usually

required for the establishment of a new premises or change of use of premises.

4.10 All premises to which an application is subject must normally have planning permission and comply with all conditions of that planning permission, or be deemed permitted development.

4.11 The Council recognises that the existence of planning permission, building regulation approval or outside table licences must be properly separated from licensing applications to avoid duplication and inefficiency. Similarly, the existence of a Premises Licence or Club Premises Certificate shall not prejudice the consideration of any planning, building regulation approval or outside table applications. However, the Authority expects applicants to have obtained the appropriate consents or licences prior to operation.

A Premise needs both a valid planning permission and a valid Premises Licence issued under the Licensing Act 2003 to operate lawfully.

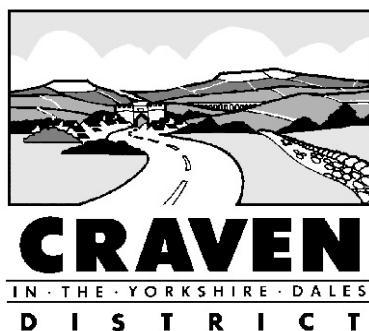
### Licensing Conditions

The Council will impose conditions in relation to licensed premises to prevent unnecessary noise and disturbance to local residents, as it considers appropriate. This may include restrictions on time when music or other licensable activities may take place. We may impose technical restrictions and permissible levels of sound at premises. Conditions may also be imposed requiring licensees to display signs at all exits from premises reminding customers to leave premises quietly and to respect the rights of nearby residents.

11. **Consultations with Others** – With Responsible Authorities and Interested Parties including Local Councillors
12. **Access to Information:** Licensing Act 2003, Guidance issued under section 182 of the Licensing Act 2003 and Craven District Council Licensing Policy 2nd August 2021
13. **Author of the Report**– Tim Chadwick, Licensing Manager, telephone 01756 746251, email [tchadwick@cravencd.gov.uk](mailto:tchadwick@cravencd.gov.uk)
14. **Appendices** –
  - Appendix A**– Decision Notice and Management Plan
  - Appendix B** – Premises Licence Application & Plan
  - Appendix C** – Objector A
  - Appendix D** – Objector B
  - Appendix E** – Objector C
  - Appendix F** – Objector D
  - Appendix G** – Objector E
  - Appendix H** – Objector F
  - Appendix I** – Objector G
  - Appendix J** – John Dawson, Skipton Town Councillor, North Ward
  - Appendix K** – Operating schedule

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## Development Management

Craven District Council  
1 Belle Vue Square  
Broughton Road  
SKIPTON  
North Yorkshire  
BD23 1FJ

(Main Switchboard) Telephone: 01756 700600  
Email: [planning@cravenc.gov.uk](mailto:planning@cravenc.gov.uk)

Heritage Planning Design Ltd  
82 Park Road  
Bingley  
BD16 4EJ

## PLANNING DECISION NOTICE

Town and Country Planning Act 1990

Application No:	2020/21411/VAR
Date Received:	14th February 2020
Applicant:	The Ref & Whistle
Proposal:	Application for variation of condition no's 2 (Approved Plans) and 8 (Noise Management Plan) on previous consent referenced 2019/19739/COU granted 19th February 2019
Location:	9 - 11 Court Lane, Skipton, BD23 1DD
Decision/Date	16th July 2020

The Craven District Council has considered this application under the Town and Country Planning Act 1990 (as amended) and **Grants Planning Permission** for the development described above.

This permission is granted subject to the following Condition(s) and Reason(s) which are laid out in the order by which they must be complied with:-

### Approved Plans

1 This permission relates to the following plans:

- Location Plan, received 7th Feb 2020;
- Existing Floor Plans, received 14th September 2018;
- Proposed Floor and Roof Plans ref 01 rev A received 7th Feb 2020
- Property Spec, received 14th September 2018;
- Planning Statement, received 17th September 2018.
- SRK50ZS-S Air conditioning specification sheet received 7th Feb 2020
- SRK-ZSP-W Air condition specification sheet received 7th Feb 2020
- Fastline cooler technical manual received 7th Feb 2020

Except as provided for by other conditions to this permission, the development shall be carried out in complete accordance with the approved drawings except where conditions indicate otherwise or where alternative details have been subsequently approved following an application for a non-material amendment.



Paul Shevlin, Chief Executive  
Calls may be recorded for training and monitoring purposes  
For general enquiries telephone 01756 700600  
[www.cravenc.gov.uk](http://www.cravenc.gov.uk)



Reason: For the avoidance of doubt and to ensure a satisfactory standard of development in accordance with the policies contained within the Craven District (Outside the National Park Authority) Local Plan and the National Planning Policy Framework.

### Ongoing Conditions

- 2 Amended condition: The external air cooling/heating systems shall be fitted in accordance with the approved details and retained thereafter. If the air cooling/heating systems become redundant to their designated use, the air cooling/heating systems and all associated infrastructure hereby approved shall be removed within 3 months of the units becoming redundant.

Reason: In the interests of the visual amenities and the character and appearance of the conservation area in accordance with policies ENV2 & ENV3 of the Craven Local Plan 2012 - 2032 and the National Planning Policy Framework.

- 3 Amended condition: All existing first floor windows of the micro bar hereby approved, shall be obscurely glazed to a minimum of level 3 on the Pilkington Scale (where 1 is the lowest and 5 the greatest level of obscurity), these windows shall also be non-opening. The windows shall be obscured and fixed and shall therefore be retained.

Reason: To ensure that appropriate measures are put in place to limit the potential for overlooking and noise disturbance between the development and adjacent properties in order to preserve the privacy of neighbouring dwellings and to accord with policy ENV3 of the Craven Local Plan 2012 - 2032 and the National Planning Policy Framework.

- 4 Any projection overhanging the footway shall be securely fixed and no part shall be less than 2.4m about the footway level and no closer than 0.5m from the edge of the carriageway and shall be maintained in a condition that does not endanger the public.

Reason: To protect pedestrians and other highway users and to accord with the National Planning Policy Framework.

- 5 All doors and windows on elevations of the building(s) adjacent to the existing and/or proposed highway shall be constructed and installed such that from the level of the adjacent highway for a height of 2.4m they do not open over the public highway and above 2.4 metres no part of an open door or window shall come within 0.5m of the carriageway. Any future replacement doors and windows shall also comply with this requirement.

Reason: To protect pedestrians and other highway users.

To be revised

- 6 No deliveries shall be received or dispatched from the premises outside the hours of 08:00am - 18:00pm nor at any time on Sunday or Public Holidays.

Reason: To protect the amenity of the locality, especially for people living and/or working nearby.

- 7 The development hereby approved shall be carried out in strict accordance with the details provided within the Noise Management Plan by William Cartwright (dated 3rd February 2020) and shall be implemented and maintained as such thereafter for the entirety of the micro bar being in use.

Reason: In order to ensure that appropriate mitigation measures are put in place to safeguard the amenity of neighbouring properties located adjacent to the micro bar hereby approved to accord with policy ENV3 of the Craven Local Plan and the National Planning Policy Framework.

- 8 Live music shall be restricted to acoustic musicians only with no amplification; all the windows and doors of the premise shall be closed during performances. The live music sound Level (LAeq, 2 minutes) from the premise shall not exceed the representative background sound level (L90, 2 minutes) by more than 5dB(A) between the hours of 0:700 - 23:00 and shall not exceed the representative background sound levels between 23:00 - 7:00.

Reason: To safeguard the living conditions of nearby residents particularly with regard to the effects of noise and to accord with Policy ENV3 of the Craven Local Plan 2012 - 2032 and the National Planning Policy Framework.

- 9 No amplified music shall be produced or played within or outside of the premises.

Reason: To protect the amenities of adjacent residents and to accord with policy ENV3 of the Craven Local Plan and the National Planning Policy Framework.

**Standard Note(s) to Applicant:**

1. This consent applies only to that required by the Town and Country Planning Acts and does not include any permission or approval under any other enactment, bylaw or regulation.
2. Your attention is drawn to the attached notes explaining your rights of appeal regarding this decision.
3. The permission to which this notice refers MAY contain the requirement to comply with certain conditions PRIOR to any works being commenced, as well as conditions to be met DURING and AFTER the completion of the development. You are hereby advised that non-compliance with ANY condition may render this permission invalid and the development itself UNLAWFUL and could lead to enforcement action and/or prosecution. It is YOUR responsibility to ensure that all conditions are complied with. If you are in any doubt as to the requirements established by any condition attached to this permission, you are strongly advised to contact Craven District Council Development Management for clarification prior to the commencement of any works.
4. The approval of details reserved by any condition(s) (discharge of condition(s)) is now treated as a formal application and as such requires a fee. A fee of £34 is applicable for householder applications, including extensions, any ancillary buildings within the curtilage of a dwelling, construction of fences, walls, car parking, etc., and £116 for any other type of development. Any number of conditions relating to a specific application can be considered as one application with the single fee. However, if conditions are submitted individually, then the fee will be applicable for each separate submission. There is a form on-line at [www.cravencd.gov.uk/planning](http://www.cravencd.gov.uk/planning). We have 8 weeks in which to make our decision, after this date, you can appeal to the Secretary of State. You should note that if you have had no response within 12 weeks, then the fee has to be refunded.

- 5 Statement of Positive Engagement:

In dealing with this application Craven District Council has sought to approach the decision making process in a positive and creative way, in accordance with the requirements of paragraph 38 of the NPPF.



**Neville Watson**  
**Planning Manager**  
**(Development Management)**

**GENERAL DEVELOPMENT PROCEDURE ORDER 2015**  
**TOWN AND COUNTRY PLANNING ACT 1990**

**Appeals to the Secretary of State**

If you are aggrieved by the decision of your local planning authority to refuse permission for the proposed development or to grant it subject to conditions, then you can appeal to the Secretary of State under section 78 of the Town and Country Planning Act 1990.

If this is a decision on a planning application relating to the same, or substantially the same, land and development as is already the subject of an enforcement notice and you want to appeal against your local planning authority's decision on your application, then you must do so within 28 days of the date of this notice.

If an enforcement notice is served relating to the same, or substantially the same, land and development as in your application and if you want to appeal against your local planning authority's decision on your application, then you must do so within 28 days of the date of the service of the enforcement notice **or** within six months of the date of this notice (whichever period expires earlier).

If you want to appeal against other decisions, except for Householder which are 12 weeks, then you must do so within 6 months of the date of this notice. Appeals should be submitted using a form that you can get from The Planning Inspectorate, Temple Quay House, 2 The Square, Temple Quay, Bristol BS1 6PN.

Tel: 0303 444 5000

Email: [enquiries@planning-inspectorate.gsi.gov.uk](mailto:enquiries@planning-inspectorate.gsi.gov.uk)

Website: [www.gov.uk](http://www.gov.uk)

The Secretary of State can allow a longer period for giving notice of an appeal, but he will not normally be prepared to use this power unless there are special circumstances which excuse the delay in giving notice of appeal.

The Secretary of State need not consider an appeal if it seems to him that the local planning authority could not have granted planning permission for the proposed development or could not have granted it without the conditions they imposed, having regard to the statutory requirements, to the provisions of any development order and to any directions given under a development order.

In practice, the Secretary of State does not refuse to consider appeals solely because the local planning authority based their decision on a direction given by him.

**Purchase Notices**

If either the local planning authority or the Secretary of State for the Environment refuses permission to develop land or grants it subject to conditions, the owner may claim that he can neither put the land to a reasonably beneficial use in its existing state nor render the land capable of a reasonably beneficial use by the carrying out of any development which has been or would be permitted.

In these circumstances, the owner may serve a purchase notice on the District Council in whose area the land is situated. This notice will require the Council to purchase his interest in the land in accordance with the provisions of Part VI of the Town and Country Planning Act 1990.

## NOISE MANAGEMENT PLAN

Proposal: Variation of conditions 2 and 8 of application ref. 2018/19739/COU for "Change of use from retail to a microbar" (use class A4)

Site address: The Ref & Whistle, 9 - 11 Court Lane, Skipton, BD23 1DD

Client: Mr Simon Greaves

Date: 03 February 2020

Revision: 2

Prepared by: William Cartwright BA(Hons)  
DipTRP MRTPI



# HPD

Heritage Planning Design Ltd

82 Park Road, Bingley, BD16 4EJ

[heritageplanningdesign.co.uk](http://heritageplanningdesign.co.uk)

## INTRODUCTION

1. The aim of this document is to identify the various sources of potential noise associated with the approved drinking establishment (use class A4) at 9 - 11 Court Lane, Skipton, and to explain how they will be managed and mitigated. The application (ref. 2018/19739/COU) was approved on 19 February 2019, subject to the following condition:

*8. The development hereby approved shall be carried out in strict accordance with the details provided within the Noise Management Plan by William Cartwright (submitted 15th January 2019) and shall be implemented and maintained as such thereafter for the entirety of the micro bar being in use.*

*Reason: In order to ensure that appropriate mitigation measures are put in place to safeguard the amenity of neighbouring properties located adjacent to the micro bar hereby approved.*

2. The Applicant has been asked by the LPA to revise the aforementioned Noise Management Plan (revision 1, dated 15 January 2019), since they were in breach of limitations that allowed only the playing of recorded background music and internal beverage cooling equipment. This revised Noise Management Plan (revision 2, dated 3 February 2020) has been provided accordingly, with up-dates also made to reflect the fact that the use is now authorised and operational.

## NOISE SOURCES & PROPOSED MITIGATION

### Deliveries

3. Deliveries are restricted by condition 7 of application ref. 2018/19739/COU. Previous information in this regard, which was set out within revision 1 of this Noise Management Plan, has therefore been deleted.

### Waste Management & Disposal

4. Only limited amounts of waste and recycling are generated by the drinking establishment with most drinks being stored in casks and kegs that are reused. The waste and recycling that is generated is stored internally and collected by Craven District Council.

5. An alternative future solution would be to rent space for waste and recycling bins within the car park to the rear of the hotel, which is owned by Carling and Carling Properties Ltd, who currently have car parking spaces to let. If this solution is implemented under no circumstances will glass bottles be deposited into external bins after 18:00.

### Cooling & Refrigeration

6. The Applicant's original intention, as set out in revision 1 of this Noise Management Plan, was for beverages to be chilled by a refrigerated glass or perspex fronted display cabinet that would not require an external condenser unit. However, on the advice of brewery engineers installing cooling equipment, the cabinet was enlarged to a small room and relocated, as shown by the proposed floor plans submitted (revision 1, dated 31 January 2020). Initially, the condenser unit was accommodated internally but it proved to be ineffective and the Applicant commissioned their own cooling engineer to install a new system that comprises

a Fastline FLM 30 internal unit with a FLO 35 external unit, which is located in the roof valley, as shown by the submitted roof plan (revision 1, dated 31 January 2020). This Noise Management Plan (revision 2, dated 3 February 2020) includes the retention of all installed cooling equipment, which is efficient and quiet.

### **Smoking Outside**

7. The drinking establishment cannot stop patrons leaving the premises to smoke on the public street but they will seek to reduce such activities by prohibiting any alcohol consumption off the premises and permitting vaping internally, at least within the up-stairs room.

8. Any patrons smoking outside and being excessively noisy will not be served any further drinks and politely asked to move on.

### **Drinking Outside**

9. The drinking establishment is to prohibit the consumption of alcohol off the premises.

### **Music**

10. The drinking establishment plays low-level recorded background music to create a relaxed ambiance. This is played below the volume of conversational speech which is typically around 60 decibels and the premises is to operate in accordance with the following restriction:

*Recorded music shall not exceed a volume of 60 decibels, measured internally directly adjacent to the front door of the premises. The operator shall maintain a sound level meter on-site to enable effective monitoring and ensure compliance.*

11. Additionally, in response to customer demands, this revised Noise Management Plan (revision 2, dated 3 February 2020) allows the premises to play live non-amplified music between the hours of 12:00 and 21:00. This live music is not subject to the above 60 decibel limitation but must not be amplified or played outside of the above hours.

### **Drunkenness**

12. Drunkenness is a major contributor to noise associated with the night time economy. The drinking establishment is targeted at older (30 years +) and more discerning patrons, who are less likely than average to be drunk and noisy. This will be achieved by:

- Serving only quality alcoholic beverages at prices that seek to avoid excessive consumption (i.e. encouraging the consumption of quality over quantity)
- Creating a relaxed ambiance with only low-level background music and limited live music, as outlined above
- Refusing to serve any drunken persons, in strict accordance with the Licencing Act 2003
- Politely asking drunken persons to quietly leave the premises

END OF NOISE MANAGEMENT PLAN

**Application for a premises licence to be granted  
under the Licensing Act 2003**

**PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST**

Before completing this form please read the guidance notes at the end of the form.  
If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary.  
You may wish to keep a copy of the completed form for your records.

**I, Mrs. Wendy Greaves, apply for a premises licence under section 17 of the Licensing Act 2003 for the premises described in Part 1 below (the premises) and I/we are making this application to you as the relevant licensing authority in accordance with section 12 of the Licensing Act 2003**

**Part 1 – Premises details**

Postal address of premises or, if none, ordnance survey map reference or description	
Styles Bar 9 Court Lane	
Post town Skipton	Post code BD23 1DD

Telephone number of premises (if any) -

Non-domestic rateable value of premises £7500

**Part 2 - Applicant Details**

Please state whether you are applying for a premises licence as

- |   | Please tick ✓                       |                             |
|---|-------------------------------------|-----------------------------|
| a) An individual or individuals*  | <input checked="" type="checkbox"/> | please complete section (A) |
| b) a person other than an individual*   |                                     |                             |
| i. as a limited company   | <input type="checkbox"/>            | please complete section (B) |
| ii. as a partnership  | <input type="checkbox"/>            | please complete section (B) |
| iii. as an unincorporated association or  | <input type="checkbox"/>            | please complete section (B) |
| iv. other (for example a statutory corporation)   | <input type="checkbox"/>            | please complete section (B) |
| c) a recognised club  | <input type="checkbox"/>            | please complete section (B) |
| d) a charity  | <input type="checkbox"/>            | please complete section (B) |
| e) the proprietor of an educational establishment   | <input type="checkbox"/>            | please complete section (B) |
| f) a health service body  | <input type="checkbox"/>            | please complete section (B) |
| g) a person who is registered under Part 2 of the Care Standards Act 2000 (c14) in respect of an independent hospital | <input type="checkbox"/>            | please complete section (B) |
| h) the chief officer of police of a police force in England and Wales   | <input type="checkbox"/>            | please complete section (B) |



\* If you are applying as a person described in (a) or (b) please confirm:

Please tick  yes

- I am carrying on or proposing to carry on a business which involves the use of the premises for licensable activities; or
- I am making the application pursuant to a
  - Statutory function or
  - A function discharged by virtue of Her Majesty's prerogative

**(A) INDIVIDUAL APPLICANTS (fill in as applicable)**

Mr  Mrs  Miss  Ms  Other title (For example, Rev)

Surname  First names

Date of birth: [redacted] I am 18 years old or over  Please tick

Nationality:  
Where applicable (if demonstrating a right to work via the Home Office online right to work checking service), the 9-digit 'share code' provided to the applicant by that service (please see note 15 for information)

Current postal address if different from premises address

Post Town  Postcode

Daytime contact telephone number

Email address (optional)

**Second Individual Applicant (if applicable)**

Mr  Mrs  Miss  Ms  Other title (For example, Rev)

Surname  First names

Date of birth: I am 18 years old or over  Please tick

Nationality:  
Where applicable (if demonstrating a right to work via the Home Office online right to work checking service), the 9-digit 'share code' provided to the applicant by that service (please see note 15 for information)

Current postal address if different from premises address

Post Town  Postcode

Daytime contact telephone number

Email address (optional)

**(B) OTHER APPLICANTS**

Please provide name and registered address of applicant in full. Where appropriate please give any registered number. In case of a partnership or other joint venture (other than a body corporate), please give the name and address of each party concerned.

Name
Address
Registered number (where applicable)
Description of applicant (for example, partnership, company, unincorporated association etc.)
Telephone number (if any)
E-mail address (optional)

**Part 3 – Operating Schedule**

When do you want the premises licence to start?

Day    Month    Year

--	--	--	--	--	--	--	--

If you wish the licence to be valid only for a limited period, when do you want it to end?

Day    Month    Year

--	--	--	--	--	--	--	--

If 5,000 or more people are expected to attend the premises at any one time, please state the number expected to attend.

N/A
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**Please give a general description of the premises (please read guidance note 1)**

The premises formerly operated as the Ref & Whistle until this licence was revoked by the Craven District Council following a review of the premises licence.

Failure identified by the Committee included breaches of social distancing requirements arising from Covid regulations and poor leadership by Mr. Simon Greaves.

The family have reflected upon this decision and the criticisms therein.

This application is submitted by Mrs. Wendy Greaves, Mr. Simon Greaves' wife.

Wendy has completed here APLH qualification and secured her own personal licence. It is proposed that Wendy will act as DPS for the premises and be responsible for the day-to-day operation of the premises.

Mr. Simon Greaves is a skilled tradesman and has his own plumbing business. Mr. Greaves will primarily be engaged in this business.

The Application proposes a renewed operational style which will hopefully be less impacted by Covid regulations. Wendy is fully committed to enforcing strictly the terms of any licence issued and other regulations which may, from time to time, arise.

The proposal is to secure a permission to allow the premises to open from 8am for non-regulated activities i.e. teas, coffees, light breakfast items (depending upon demand).

The Sale of alcohol will not commence until 11am daily and conclude no later than 10pm, the premises will be cleared of customers by 10:30pm.

The modest size, capacity and trading hours of the premises together with the absence of regulated entertainment is intended to minimise the impact of potential noise nuisance arising from the premises or its operation.

An appropriate operating plan is outlined below.

The revocation of the former licence does not prevent this application and we are confident that the Council will not apply an scorched earth policy.

We ask the Community, Officers and Committee to consider each application on its own merits.

**What licensable activities do you intend to carry on from the premises?**

(Please see sections 1 and 14 of the Licensing Act 2003 and Schedule 1 and 2 to the Licensing Act 2003)

Please tick  yes

**Provision of regulated entertainment (please read guidance note 2)**

- a) Plays (if ticking yes, fill in box A)
- b) Films (if ticking yes, fill in box B)
- c) indoor sporting events (if ticking yes, fill in box C)
- d) boxing or wrestling entertainment (if ticking yes, fill in box D)
- e) live music (if ticking yes, fill in box E)
- f) recorded music (if ticking yes, fill in box F)
- g) performances of dance (if ticking yes, fill in box G)
- h) anything of a similar description to that falling within (e), (f) or (g) (if ticking yes, fill in box H)

**Provision of late night refreshment** (if ticking yes, fill in box I)

**Supply of alcohol** (if ticking yes, fill in box J)

**In all cases complete boxes K, L and M**

**A**

Plays Standard days and timings (please read guidance note 7)			Will the performance of a play take place indoors or outdoors or both – please tick {Y} (please read guidance note 3).	Indoors	
Day	Start	Finish		Outdoors	
				Both	
Mon			Please give further details here (please read guidance note 4)		
Tue					
Wed			State any seasonal variations for performing plays (please read guidance note 5)		
Thur					
Fri			Non standard timings. Where you intend to use the premises for the performance of plays at different times to those listed in the column on the left, please list (please read guidance note 6)		
Sat					
Sun					

**B**

Films Standard days and timings (please read guidance note 7)			Will the exhibition of films take place indoors or outdoors or both – please tick {Y} (please read guidance note 3).	Indoors	
				Outdoors	
				Both	
Day	Start	Finish	Please give further details here (please read guidance note 4)		
Mon					
Tue			State any seasonal variations for the exhibition of films (please read guidance note 5)		
Wed					
Thur			Non standard timings. Where you intend to use the premises for the exhibition of films at different times to those listed in the column on the left, please list (please read guidance note 6)		
Fri					
Sat					
Sun					

**C**

Indoor sporting events Standard days and timings (please read guidance note 7)			Please give further details (please read guidance note 4)		
Day	Start	Finish			
Mon			State any seasonal variations for indoor sporting events (please read guidance note 5)		
Tue					
Wed			Non standard timings. Where you intend to use the premises for indoor sporting events at different times to those listed in the column on the left, please list (please read guidance note 6)		
Thur					
Fri					
Sat					
Sun					

**D**

Boxing or wrestling entertainment Standard days and timings (please read guidance note 7)			Will the boxing or wrestling entertainment take place indoors or outdoors or both – please tick { Y } (please read guidance note 3).	Indoors	
Day	Start	Finish		Outdoors	
Mon			Please give further details here (please read guidance note 4)	Both	
Tue					
Wed				State any seasonal variations for boxing or wrestling entertainment (please read guidance note 5)	
Thur					
Fri			Non standard timings. Where you intend to use the premises for boxing or wrestling entertainment at different times to those listed in the column on the left, please list (please read guidance note 6)		
Sat					
Sun					

**E**

Live music Standard days and timings (please read guidance note 7)			Will the performance of live music take place indoors or outdoors or both – please tick { Y } (please read guidance note 3).	Indoors	
Day	Start	Finish		Outdoors	
Mon			Please give further details here (please read guidance note 4)	Both	
Tue					
Wed				State any seasonal variations for the performance of live music (please read guidance note 5)	
Thur					
Fri			Non standard timings. Where you intend to use the premises for the performance of live music at different times to those listed in the column on the left, please list (please read guidance note 6)		
Sat					
Sun					

**F**

Recorded music Standard days and timings (please read guidance note 7)			Will the playing of recorded music take place indoors or outdoors or both – please tick {Y} (please read guidance note 3).	Indoors	
				Outdoors	
				Both	
Day	Start	Finish	Please give further details here (please read guidance note 4)  Recorded music, including juke box, with or without a DJ, during normal business hours or as part of functions and including audience participation as specified in part 3 above.  State any seasonal variations for playing recorded music (please read guidance note 5)  Non standard timings. Where you intend to use the premises for the playing of recorded music entertainment at different times to those listed in the column on the left, please list (please read guidance note 6)		
Mon					
Tue					
Wed					
Thur					
Fri					
Sat					
Sun					

**G**

Performances of dance Standard days and timings (please read guidance note 7)			Will the performance of dance take place indoors or outdoors or both – please tick {Y} (please read guidance note 3).	Indoors	
				Outdoors	
				Both	
Day	Start	Finish	Please give further details here (please read guidance note 4)  State any seasonal variations for the performance of dance (please read guidance note 5)  Non standard timings. Where you intend to use the premises for the performance of dance entertainment at different times to those listed in the column on the left, please list (please read guidance note 6)		
Mon					
Tue					
Wed					
Thur					
Fri					
Sat					
Sun					

## H

Anything of a similar description to that falling within (e), (f) or (g) Standard days and timings (please read guidance note 7)			Please give a description of the type of entertainment you will be providing		
Day	Start	Finish	Will this entertainment take place indoors or outdoors or both – please tick {Y} (please read guidance note 3).	Indoors	
				Outdoors	
Mon				Both	
Tue			Please give further details here (please read guidance note 4)		
Wed					
Thur			State any seasonal variations for entertainment of a similar description to that falling within (e), (f) or (g) (please read guidance note 5)		
Fri					
Sat			Non standard timings. Where you intend to use the premises for the entertainment of similar description to that falling within (e), (f) or (g) at different times to those listed in the column on the left, please list (please read guidance note 6)		
Sun					

## I

Late night refreshment Standard days and timings (please read guidance note 7)			Will the provision of late night refreshment take place indoors or outdoors or both – please tick {Y} (please read guidance note 3).	Indoors	
Day	Start	Finish		Outdoors	
Mon				Both	
Tue			Please give further details here (please read guidance note 4)		
Wed					
Thur			State any seasonal variations for the provision of late night refreshment (please read guidance note 5)		
Fri					
Sat			Non standard timings. Where you intend to use the premises for the provision of late night refreshment at different times, to those listed in the column on the left, please list (please read guidance note 6)		
Sun					



**J**

Supply of alcohol Standard days and timings (please read guidance note 7)			Will the supply of alcohol be for consumption (Please tick box Y) (please read guidance note 8)	On the premises	
				Off the premises	
Day	Start	Finish		Both	X
Mon	11:00	22:00	State any seasonal variations for the supply of alcohol (please read guidance note 5)  None.		
Tue	11:00	22:00			
Wed	11:00	22:00	Non-standard timings. Where you intend to use the premises for the supply of alcohol at different times to those listed in the column on the left, please list (please read guidance note 6)  None.		
Thur	11:00	22:00			
Fri	11:00	22:00			
Sat	11:00	22:00			
Sun	11:00	22:00			

<p><b>State the name and details of the individual whom you wish to specify on the licence as premises supervisor</b></p> <p><b>Name:</b> Mrs. Wendy Greaves .....</p> <p><b>Date of Birth:</b> redacted .....</p> <p><b>Address:</b> redacted .....</p> <p>.....</p> <p><b>Postcode:</b> redacted.....</p> <p><b>Personal Licence number (if known):</b> PA1138.....</p> <p><b>Issuing licensing authority (if known):</b> Craven District Council .....</p>
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**K**

<p>Please highlight any adult entertainment or services, activities, other entertainment or matters ancillary to the use of the premises that may give rise to concern in respect of children (please read guidance note 9)</p> <p>NONE; save for the presence of a gaming machines authorised the use of which is not permitted by persons under the age of 18</p>
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**L**

Hours premises are open to the public Standard days and timings (please read guidance note 7)			State any seasonal variation (please read guidance note 5)  Please see box J above
Day	Start	Finish	
Mon	08:00	22:30	Non standard timings. Where you intend to use the premises to be open to the public at different times from those listed in the column on the left, please list (please read guidance note 6)
Tue	08:00	22:30	
Wed	08:00	22:30	
Thur	08:00	22:30	
Fri	08:00	22:30	
Sat	08:00	22:30	
Sun	08:00	22:30	

**M**

Describe the steps you intend to take to promote the four licensing objectives:

**a) General – all four licensing objectives (b,c,d,e) (please read guidance note 10)**

I have undertaken my own risk assessment to take the following proposed steps.

**b) The prevention of crime and disorder**

No further risks have been identified which need to be addressed, save as below

1. A digital colour, CCTV system will be installed to cover the premises and recorded coverage will include all internal and external areas to where the public have access to consume alcohol.
  - a. It will be maintained, working and recording at all times when the premises are open.
  - b. The recordings should be of good evidential quality to be produced in Court or other such hearing.
  - c. Copies of the recordings will be kept available for any Responsible Authority for 28 days Subject to Data Protection requirements.
  - d. Copies of the recordings shall be made available to any Responsible Authority within 48 hours upon request Subject to Data Protection requirements.
  - e. Copies of the recordings will display the correct time and date of the recording.
  - f. It is the responsibility of the management to ensure that there are sufficient members of staff available during the hours of operation to be able to download evidence from the CCTV system at the request of the police or responsible authority which is compliant with Data Protection Legislation.
2. The premises DPS is responsible for risk assessing the need for SIA Door staff at the venue. Special considerations should be given to the need for Door staff on Fridays, Saturdays, bank holidays or other locally or nationally significant events.
3. Where Door staff are on duty they shall sign in and out of the premises logbook, providing full details of their names and SIA number.
4. The premise licence holder will be a member of the local pub watch scheme.

5. No customers apparently carrying open bottles upon entry shall be admitted to the premises at any times the premises are open to the public. Alcoholic and other drinks may not be removed from the premises in open containers save for consumption in any external area provided for that purpose.
6. Staff will receive documented training regarding their obligation under the Licensing Act in respect of the following:
  - a. Retail sale of alcohol.
  - b. Age verification policy.
  - c. Conditions attached to the Premises Licence.
  - d. Permitted Licensable activities.
  - e. The opening times of the venue.
7. With such training (condition 6) documented records shall be kept for a minimum of one year and will be made available immediately upon a reasonable request from any Responsible Authority.
8. A Refusals Register and Incident Report Register will be kept. Such documents will record incidents of staff refusals of alcohol sales to under-age or drunk people, as well as incidents of any anti-social behaviour and ejections from the premises.
9. Both Refusals and Incident Report registers shall be kept for at least 1 year and they will be made available immediately upon a reasonable request from any Responsible Authority. [For the avoidance of doubt, the one-year period relates to each respective entry in the logbook and runs from the date of that entry]
10. Open containers of alcohol shall not be removed from the premises or (licensed area) onto the pavement or highway, save for consumption in any area permitted to be used as a 'Pavement café' by the relevant Highway Authority.
11. All sales of alcohol for consumption off the premises shall be in sealed containers only and shall not be consumed on the premises.
12. The sale of alcohol shall only be permitted when a personal licence holder is present on site.

### **c) Public safety**

No further risks have been identified which need to be addressed, save as below

1. Members of staff will receive training for emergency and safety procedures and the training will be documented in the staff training log book.
2. First aid supplies will be stored on the premise and be available for use.
3. Spillages and breakages will be removed as soon as possible to reduce the risk to patrons and staff.

### **d) The prevention of public nuisance**

No further risks have been identified which need to be addressed, save as below

1. Suitable and conspicuous notices shall be displayed at entrances and exits requesting patrons to minimize noise and when smoking and/or leaving.
2. Patrons will be encouraged by staff to leave quietly and respect the interests of the occupiers of any nearby noise sensitive premises. Where appropriate the licensee or a suitable staff member will monitor patrons leaving at closing time
3. Contact numbers for local taxi firm(s) shall be kept at the premises and made available to

patrons requiring a taxi.

4. The premises will carry out regular checks of the curtilage of the premises during trading hours to ensure they are kept in a clean and orderly state.

**e) The protection of children from harm**

No further risks have been identified which need to be addressed, save as below

1. The license holder will operate a Challenge 25 Age Verification Policy.
2. The only acceptable proof of age identification shall be a current Passport, photo card Driving License or identification carrying the PASS logo or military id (until other effective identification technology e.g., thumb print or pupil recognition, is adopted by the Premises License Holder).
3. There will be no adult entertainment, save for the presence of a gaming machines authorised the use of which is not permitted by persons under the age of 18.
4. Children will not be permitted to remain on the premise after 20:00hrs

Please tick  Yes

- I have made or enclosed payment of the fee
- I have enclosed my the plan of the premises
- I have enclosed a plan of the premises
- I have sent copies of this application and the plan to responsible authorities and others where applicable
- I have enclosed the consent form completed by the individual I wish to be premises supervisor, if applicable
- I understand that I must now advertise my application
- I understand that if I do not comply with the above requirements my application will be rejected
- {Applicable to all individual applicants, including those in a partnership which is not a limited liability partnership, but not companies or limited liability partnerships} I have included documents demonstrating my entitlement to work in the United Kingdom or my share code issued by the Home Office online right to work checking service (please read note 15).

**IT IS AN OFFENCE, UNDER SECTION 158 OF THE LICENSING ACT 2003, TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION. THOSE WHO MAKE A FALSE STATEMENT MAY BE LIABLE ON SUMMARY CONVICTION TO A FINE OF ANY AMOUNT.**

**IT IS AN OFFENCE UNDER SECTION 24B OF THE IMMIGRATION ACT 1971 FOR A PERSON TO WORK WHEN THEY KNOW, OR HAVE REASONABLE CAUSE TO BELIEVE, THAT THEY ARE DISQUALIFIED FROM DOING SO BY REASON OF THEIR IMMIGRATION STATUS. THOSE WHO EMPLOY AN ADULT WITHOUT LEAVE OR WHO IS SUBJECT TO CONDITIONS AS TO EMPLOYMENT WILL BE LIABLE TO A CIVIL PENALTY UNDER SECTION 15 OF THE IMMIGRATION, ASYLUM AND NATIONALITY ACT 2006 AND PURSUANT TO SECTION 21 OF THE SAME ACT, WILL BE COMMITTING AN OFFENCE WHERE THEY DO SO IN THE KNOWLEDGE, OR WITH REASONABLE CAUSE TO BELIEVE, THAT THE EMPLOYEE IS DISQUALIFIED.**

**Part 4 – Signatures** (please read guidance note 11)

**Signature of applicant or applicant’s solicitor or other duly authorised agent.** (Please read guidance note 12). **If signing on behalf of the applicant please state in what capacity.**

<b>Declaration</b>	<ul style="list-style-type: none"> <li>• {Applicable to individual applicants only, including those in a partnership which is not a limited liability partnership} I understand I am not entitled to be issued with a licence if I do not have the entitlement to live and work in the UK (or if I am subject to a condition preventing me from doing work relating to the carrying on of a licensable activity) and that my licence will become invalid if I cease to be entitled to live and work in the UK (please read guidance note 15).</li> <li>• The DPS named in this application form is entitled to work in the UK (and is not subject to conditions preventing him or her from doing work relating to a licesable activity) and I have seen a copy of his or her proof of entitlement to work, or have conducted an online right to work check using the Home Office online right to work checking service which confirmed their right to work (please see note 15)</li> </ul>
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Signature: John Gaunt & Partners .....

Date: 12<sup>th</sup> July 2021 .....

Capacity: Solicitors.....

**For joint applications signature of 2<sup>nd</sup> applicant or 2<sup>nd</sup> applicant’s solicitor or other authorised agent.** (Please read guidance note 13). **If signing on behalf of the applicant please state in what capacity.**

Signature: .....

Date: .....

Capacity: Solicitors.....

Contact name (where not previously given) and address for correspondence associated with this application (please read guidance note 14)	
<b>John Gaunt &amp; Partners Omega Court 372 Cemetery Road</b>	
Post town <b>Sheffield</b>	Post code <b>S11 8FT</b>
Telephone number (if any)	<b>0114 2668664</b>
If you would prefer us to correspond with you by e-mail, your e-mail address (optional) <b>cgrunert@john-gaunt.co.uk</b>	

### Notes for Guidance

1. Describe the premises, for example the type of premises, its general situation and layout and any other information which could be relevant to the licensing objectives. Where your application includes off-supplies of alcohol and you intend to provide a place for consumption of these off-supplies, you must include a description of where the place will be and its proximity to the premises.
2. In terms of specific regulated entertainments please note that:
  - Plays: no licence is required for performances between 08:00 and 23.00 on any day, provided that the audience does not exceed 500.
  - Films: no licence is required for 'not-for-profit' film exhibition held in community premises between 08.00 and 23.00 on any day provided that the audience does not exceed 500 and the organiser (a) gets consent to the screening from a person who is responsible for the premises; and (b) ensures that each such screening abides by age classification ratings.
  - Indoor sporting events: no licence is required for performances between 08.00 and 23.00 on any day, provided that the audience does not exceed 1000.
  - Boxing or Wrestling Entertainment: no licence is required for a contest, exhibition or display of Greco-Roman wrestling, or freestyle wrestling between 08.00 and 23.00 on any day, provided that the audience does not exceed 1000. Combined fighting sports – defined as a contest, exhibition or display which combines boxing or wrestling with one or more martial arts – are licensable as a boxing or wrestling entertainment rather than an indoor sporting event.
  - Live music: no licence permission is required for:
    - a performance of unamplified live music between 08.00 and 23.00 on any day, on any premises.
    - a performance of amplified live music between 08.00 and 23.00 on any day on premises authorised to sell alcohol for consumption on those premises, provided that the audience does not exceed 500.
    - a performance of amplified live music between 08.00 and 23.00 on any day, in a workplace that is not licensed to sell alcohol on those premises, provided that the audience does not exceed 500.
    - a performance of amplified live music between 08.00 and 23.00 on any day, in a church hall, village hall, community hall, or other similar community premises, that is not licensed by a premises licence to sell alcohol, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance from a person who is responsible for the premises.
    - a performance of amplified live music between 08.00 and 23.00 on any day, at the non-residential premises of (i) a local authority, or (ii) a school, or (iii) a hospital, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance on the relevant premises from: (i) the local authority concerned, or (ii) the school or (iii) the health care provider for the hospital.
  - Recorded Music: no licence permission is required for:
    - any playing of recorded music between 08.00 and 23.00 on any day on premises authorised to sell alcohol for consumption on those premises, provided that the audience does not exceed 500.
    - any playing of recorded music between 08.00 and 23.00 on any day, in a church hall, village hall, community hall, or other similar community premises, that is not licensed by a premises licence to sell alcohol, provided that (a) the audience does not exceed 500,

- and (b) the organiser gets consent for the performance from a person who is responsible for the premises.
- o any playing of recorded music between 08.00 and 23.00 on any day, at the non-residential premises of (i) a local authority, or (ii) a school, or (iii) a hospital, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance on the relevant premises from: (i) the local authority concerned, or (ii) the school proprietor or (iii) the health care provider for the hospital.
- Dance: no licence is required for performances between 08.00 and 23.00 on any day, provided that the audience does not exceed 500. However, a performance which amounts to adult entertainment remains licensable.
  - Cross activity exemptions: no licence is required between 08.00 and 23.00 on any day, with no limit on audience size for:
    - o any entertainment taking place on the premises of the local authority where the entertainment is provided by or on behalf of the local authority;
    - o any entertainment taking place on the hospital premises of the health care provider where the entertainment is provided by or on behalf of the health care provider;
    - o any entertainment taking place on the premises of the school where the entertainment is provided by or on behalf of the school proprietor; and
    - o any entertainment (excluding films and a boxing or wrestling entertainment) taking place at a travelling circus, provided that (a) it takes place within a moveable structure that accommodates the audience, and (b) that the travelling circus has not been located on the same site for more than 28 consecutive days.
3. Where taking place in a building or other structure please tick as appropriate (indoors may include a tent).
  4. For example the type of activity to be authorised, if not already stated, and give relevant further details, for example (but not exclusively) whether or not music will be amplified or unamplified.
  5. For example (but not exclusively), where the activity will occur on additional days during the summer months.
  6. For example (but not exclusively), where you wish the activity to go on longer on a particular day e.g. Christmas Eve.
  7. Please give timings in 24 hour clock (e.g. 16.00) and only give details for the days of the week when you intend the premises to be used for the activity.
  8. If you wish people to be able to consume alcohol on the premises, please tick 'on the premises'. If you wish people to be able to purchase alcohol to consume away from the premises, please tick 'off the premises'. If you wish people to be able to do both, please tick 'both'.
  9. Please give information about anything intended to occur at the premises or ancillary to the use of the premises which may give rise to concern in respect of children, regardless of whether you intend children to have access to the premises, for example (but not exclusively) nudity or semi-nudity, films for restricted age groups or the presence of gaming machines.
  10. Please list here steps you will take to promote all four licensing objectives together.
  11. The application form must be signed.
  12. An applicant's agent (for example solicitor) may sign the form on their behalf provided that they have actual authority to do so.
  13. Where there is more than one applicant, each of the applicants or their respective agent must sign the application form.
  14. This is the address which we shall use to correspond with you about this application.
  15. **Entitlement to work/immigration status for individual applicants and applications from partnerships which are not limited liability partnerships:**

A licence may not be held by an individual or an individual in a partnership who is resident in the UK who:

- does not have the right to live and work in the UK; or
- is subject to a condition preventing him or her from doing work relating to the carrying on of a licensable activity.

Any premises licence issued in respect of an application made on or after 6 April 2017 will become invalid if the holder ceases to be entitled to work in the UK.

Applicants must demonstrate that they have an entitlement to work in the UK and are not subject to a condition preventing them from doing work relating to the carrying on of a licensable activity. They do this in one of two ways: 1) by providing with this application copies or scanned copies of the documents listed below (which do not need to be certified), or 2) by providing their 'share code' to enable the licensing authority to carry out a check using the Home Office online right to work checking service (see below).

#### **Documents which demonstrate entitlement to work in the UK**

- An expired or current passport showing the holder, or a person named in the passport as the child of the holder, is a British citizen or a citizen of the UK and Colonies having the right of abode in the UK {please see note below about which sections of the passport to copy}.
- An expired or current passport or national identity card showing the holder, or a person named in the passport as the child of the holder, is a national of a European Economic Area country or Switzerland.

- A Registration Certificate or document certifying permanent residence issued by the Home Office to a national of a European Economic Area country or Switzerland.
- A Permanent Residence Card issued by the Home Office to the family member of a national of a European Economic Area country or Switzerland.
- A **current** Biometric Immigration Document (Biometric Residence Permit) issued by the Home Office to the holder indicating that the person named is allowed to stay indefinitely in the UK, or has no time limit on their stay in the UK.
- A **current** passport endorsed to show that the holder is exempt from immigration control, is allowed to stay indefinitely in the UK, has the right of abode in the UK, or has no time limit on their stay in the UK.
- A **current** Immigration Status Document issued by the Home Office to the holder with an endorsement indicating that the named person is allowed to stay indefinitely in the UK or has no time limit on their stay in the UK, **when produced in combination with** an official document giving the person's permanent National Insurance number and their name issued by a Government agency or a previous employer.
- A **full** birth or adoption certificate issued in the UK which includes the name(s) of at least one of the holder's parents or adoptive parents, **when produced in combination with** an official document giving the person's permanent National Insurance number and their name issued by a Government agency or a previous employer.
- A birth or adoption certificate issued in the Channel Islands, the Isle of Man or Ireland **when produced in combination with** an official document giving the person's permanent National Insurance number and their name issued by a Government agency or a previous employer.
- A certificate of registration or naturalisation as a British citizen, **when produced in combination with** an official document giving the person's permanent National Insurance number and their name issued by a Government agency or a previous employer.
- A **current** passport endorsed to show that the holder is allowed to stay in the UK and is currently allowed to work and is not subject to a condition preventing the holder from doing work relating to the carrying on of a licensable activity.
- A **current** Biometric Immigration Document (Biometric Residence Permit) issued by the Home Office to the holder which indicates that the named person can currently stay in the UK and is allowed to work relation to the carrying on of a licensable activity.
- A **current** Residence Card issued by the Home Office to a person who is not a national of a European Economic Area state or Switzerland but who is a family member of such a national or who has derivative rights or residence.
- A **current** Immigration Status Document containing a photograph issued by the Home Office to the holder with an endorsement indicating that the named person may stay in the UK, and is allowed to work and is not subject to a condition preventing the holder from doing work relating to the carrying on of a licensable activity **when produced in combination with** an official document giving the person's permanent National Insurance number and their name issued by a Government agency or a previous employer.
- A Certificate of Application, **less than 6 months old**, issued by the Home Office under regulation 17(3) or 18A (2) of the Immigration (European Economic Area) Regulations 2006, to a person who is not a national of a European Economic Area state or Switzerland but who is a family member of such a national or who has derivative rights of residence.
- Reasonable evidence that the person has an outstanding application to vary their permission to be in the UK with the Home Office such as the Home Office acknowledgement letter or proof of postage evidence, or reasonable evidence that the person has an appeal or administrative review pending on an immigration decision, such as an appeal or administrative review reference number.
- Reasonable evidence that a person who is not a national of a European Economic Area state or Switzerland but who is a family member of such a national or who has derivative rights of residence in exercising treaty rights in the UK including: -
  - evidence of the applicant's own identity – such as a passport,
  - evidence of their relationship with the European Economic Area family member – e.g. a marriage certificate, civil partnership certificate or birth certificate, and
  - evidence that the European Economic Area national has a right of permanent residence in the UK or is one of the following if they have been in the UK for more than 3 months:
    - (i) working e.g. employment contract, wage slips, letter from the employer,
    - (ii) self-employed e.g. contracts, invoices, or audited accounts with a bank,
    - (iii) studying e.g. letter from the school, college or university and evidence of sufficient funds; or
    - (iv) self-sufficient e.g. bank statements.

Family members of European Economic Area nationals who are studying or financially independent must also provide evidence that the European Economic Area national and any family members hold comprehensive sickness insurance in the UK. This can include a private medical insurance policy, an EHIC card or an S1, S2 or S3 form.

**Original documents must not be sent to licensing authorities.** If the document copied is a passport, a copy of the following pages should be provided: -

- (i) any page containing the holder's personal details including nationality;
- (ii) any page containing the holder's photograph;
- (iii) any page containing the holder's signature;
- (iv) any page containing the date of expiry; and
- (v) any page containing information indicating the holder has permission to enter or remain in the UK and is permitted to work.



If the document is not a passport, a copy of the whole document should be provided.

Your right to work will be checked as part of your licensing application and this could involve us checking your immigration status with the Home Office. We may otherwise share information with the Home Office. Your licence application will not be determined until you have complied with this guidance.

#### **Home Office online right to work checking service**

As an alternative to providing a copy of the documents listed above, applicants may demonstrate their right to work by allowing the licensing authority to carry out a check with the Home Office online right to work checking service.

To demonstrate their right to work via the Home Office online right to work checking service, applicants should include in this application their 9-digit share code (provided to them upon accessing the service at <https://www.gov.uk/prove-right-to-work>) which, along with the applicant's date of birth (provided within this application), will allow the licensing authority to carry out the check.

In order to establish the applicant's right to work, the check will need to indicate that the applicant is allowed to work in the United Kingdom and is not subject to a condition preventing them from doing work relating to the carrying on of a licensable activity.

An online check will not be possible in all circumstances because not all applicants will have an immigration status that can be checked online. The Home Office online right to work checking service sets out what information and/or documentation applicants will need in order to access the service. Applicants who are unable to obtain a share code from the service should submit copy documents as set out above.

To:

Mr. T Chadwick  
Licensing Manager  
Craven District Council

30<sup>th</sup> July 2021

Dear Mr Chadwick.

**Styles Bar, 9 Court Lane Skipton. Applicant – Mrs. Wendy Greaves**

I am a resident of Providence Quarter and I wish to object to the grant of a licence to the applicant, Mrs. Wendy Greaves for the premises to be known as Styles Bar, 9 Court Lane Skipton (formerly known as The Ref & Whistle).

The applicant is the wife of Mr. Simon Greaves who was previously the licensee of the premises until the licence was revoked by the CDC Licensing Committee following review. Amongst other things, failures identified by the committee included breaches of covid-19 regulations, poor leadership and a lack of attention to the four licensing objectives. It should be noted that the applicant, Mrs. Greaves, was present at the premises during the majority of the incidents reported to the committee and was an active participant in some of the breaches. For example, she was present in the bar when a customer was urging everyone to sing louder, louder during a music session in order to disturb residents in nearby Providence Quarter. (This event took place after Planning Enforcement had told Mr & Mrs Greaves to stop such events) – so much for following rules!! She was seen serving snacks (that should have been “substantial meals” under covid rules) and wandering around the bar without a mask on, thus showing the same lack of regard for regulations as her husband the previous licensee. The applicant was also present in the bar in September last year when covid-19 regulations were being breached, there was an uncontrolled fracas in the street outside the bar and a customer was urinating on the flowerbeds outside Providence Quarter. In addition, one resident recently observed Mr. & Mrs, Greaves driving away from the premises and the applicant, Mrs, Greaves, was seen to lower the car's passenger window and give a “one finger salute” to Providence Quarter – hardly the action of a reasonable person who intends to

interact harmoniously with her neighbours.

2.

It is also a matter of record, as the committee are well aware that the applicant was responsible for the appearance of abusive and threatening messages on social media in the aftermath of the previous licensing review and was responsible for posting other unwarranted and untrue messages in the window of the establishment.

All of this suggests that the applicant cannot be considered a fit and proper person to adhere to and maintain the standards necessary to fulfil the four licensing objectives.

Furthermore, it is understood that the former licensee, Mr. Greaves still retains a personal licence and if the applicant is successful in obtaining a premises licence there will be nothing to prevent Mr. Greaves from working in the bar and simply carrying on where he left off thus making a mockery of the entire licensing process. It is also stated that Mr. Greaves "is a skilled tradesman and has his own plumbing business, Mr Greaves will primarily be engaged in this business." There is no record of any such business at Companies House, no reference to any such business in local media nor any reference on internet search engines. It would appear that that statement has been included in the overview in the application in an attempt to divert the attention of the committee from the fact that Mr. & Mrs. Greaves do in fact work in tandem and have been equally responsible for the misdemeanours of the past.

Of particular concern is the potential failure to observe the licensing objectives- "The Prevention of Crime and Disorder" and "The Prevention of Public Nuisance" The applicant's submission in relation to both points contains similar statements to those made by the previous licensee which were ignored by him and bearing in mind the applicant's own involvement in previous breaches it is hard to see how any changes will be manifest.

It is considered that this application is a cynical attempt to manipulate the licensing regulations to the advantage of Mr. & Mrs. Greaves and if a new licence is granted to Mrs Greaves, the same lack of regard for any or all rules and failure to meet the licensing objectives will simply re-occur as the couple continue where they left off.

3.

The committee are therefore urged to reject the application unequivocally.

Yours sincerely.

(name and address supplied)

P.S. Bearing in mind the the abusive and threatening messages on social media following the previous licensing review, I request that my personal details are withheld from the public record.

**From:** [Redacted]  
**Date:** 7 August 2021 at 12:57:40 BST  
**To:** Tim Chadwick <[tchadwick@cravendc.gov.uk](mailto:tchadwick@cravendc.gov.uk)>  
**Cc:** [Redacted]

**Subject: Premises Licence Application/Wendy Greaves/Styles Bar, 9 Court Lane, Skipton.**

This is our representation in respect of the above.

We oppose the application for the awarding of a premises licence to Wendy Greaves. Our opposition is based on our view on the fitness of the applicant to manage the pub in a responsible and professional manner which will not be to the detriment of the people living within the nearby vicinity. This view is based on our previous experience of the Ref and Whistle while her husband, Simon Greaves was the licensee, the bar was closed down by the council due to COVID breaches. In addition to the breaches from the outset of the bar opening neighbours suffered from public disorder and nuisance problems all of which have been well documented by the council through dealing with residents complaints.

From our observations (we live directly opposite and can see into the bar from our balcony and from the street) through Mr Greaves tenure, Mrs Greaves has been seen routinely both in front and behind the bar, the couple running the place as a team. She is equally complicit in the goings on in these premises. We believe she is not a fit person: to award her a licence will be a case of same people, same problems.

Evidence of the applicants continued poor attitude to Court Lane residents is that no attempts have been made to appease victims of the previous behaviours or try and build bridges with locals. In fact not long ago I was shocked to see from my window when they were driving away from a visit she put her hand out of the car window and gave a middle finger salute towards our building, this can only be interpreted as signalling..."Up Yours!" I'm afraid that this does not bode well for the fostering of considerate and harmonious relationships with the neighbours.

In respect of the proposals in the general description of the bar, we have the following concerns for the compliance with the councils licence objectives.

1. The premises are unsuitable for a cafe and would be a threat to public health due to the lack of a kitchen, separate hygiene and toilet facilities for staff and no space for food refuse bins.
2. We believe the closure at 10.30, following drinking up time, is too late for an area such as Court Lane and will be a public nuisance. The flats on the East side of Providence Quarter overlook the bar being approximately 12 meters from the premises, and thus will be particularly effected by rowdy customers leaving at night. The balconies, bedrooms and living rooms of the flats directly overlooking the bar or the routes people will take on the way home at the front of the building will be subject to noise which will be amplified by alcohol.

We note that the council has recognised the needs of locals in mixed business/ residential areas in previous licence applications. The council in the Planning Application for Early Doors in Newmarket Street, (Planning Application Notice 63/215/16375) addressed the concerns about public nuisance when they stated...'the bar shall not be open for business no later than 8pm ....to be sure that the activity at the premises does not have an unacceptable impact on the amenity of others ...business and residents.'

3. A further concern is that Court Lane is at times busy with traffic, often large delivery trucks. The pavement is very narrow outside of the bar where customers will naturally congregate for a smoke. This will mean passers by will need to walk into the road to pass by putting their safety at risk especially children in prams. The lane is very busy with visitors on market days.

#### 4. CCT

The applicants proposals for the prevention of crime and disorder will only be effective if the apparatus is in good working order and fully and consistently working. Previously the council could not obtain copies of recordings due to the existing installation being broken and the former licensee claiming he did not know how to operate it correctly.

We do not oppose the operation of a bar at the premises which can only improve the amenity of the area: this is providing it closes at a suitable time bearing in mind the location and predominantly residential homes and is run by a considerate and responsible licensee, we do not have faith that this applicant will meet this standard for the reasons detailed above.

We request our names and address be redacted from this submission before public inspection due to fear a of recrimination by the applicant her friends or family. We are aware that following the councils closure of the bar and removal of Mr Greaves licence council officers and a representative of Providence Quarter were threatened and abused on social media. This matter was reported to the police.

Thank you for your consideration in this matter.

[Redacted]

[Redacted] Providence Quarter

Skipton

BD231FA

**From:** [Redacted]

**Date:** 10 August 2021 at 15:43:47 BST

**To:** [TChadwick@cravenc.gov.uk](mailto:TChadwick@cravenc.gov.uk)

**Subject:** Licensing application from Mrs Wendy Greaves for The Styles Bar

Dear Mr Chadwick

I am keen to add my objections to those being put forward so thoroughly by my neighbours.

However I would rather not have my personal details made public as when the Ref and Whistle was open my husband and I were subject to staring and pointing by the occupants. I am also well aware of the abuse and threats directed towards [Redacted] following the licensing meeting at which Mr Greaves' licence was removed.

We live in a flat which is close to the north east corner of Providence Quarter and our parking space is in the garage with at times a difficult access to Court Lane.

Premises;

While it is obviously not the responsibility of any employee of the council or member of the licensing or planning committees to make a judgement regarding the suitability of the premises it was obvious to us living in Providence Quarter that aspects of the property were going to make it difficult to meet any of the four licensing objectives.

These include;

The limited space inside the building

The lack of any outside space or parking and the very close proximity to the flats in Providence Quarter on the east and south east of the building, particularly on the lower floors.

The construction of the premises with its very large, west facing single pane windows.

A condition imposed following planning consent was that the windows should be fixed in a closed position and the door should remain closed. This has never been complied with and in fact there have been many evidenced occasions of drinking and smoking both in the narrow road that is Court Lane and in the doorway of our building. Drunken behaviour was common, including an instance of urinating in our raised flower bed outside the side door.

Customers of the Ref and Whistle also used the car parking space directly opposite the bar, which belongs to one of our residents, for making phone calls, smoking and even parking of mobility scooters.

It has been difficult at times for members of the public, disabled people and parents with prams and cars to get past the bar's customers. There is a family with small children living immediately opposite the bar.

It has been evidenced that waste beer was poured down the drain outside the premises and rubbish and beer barrels were to be seen frequently on the pavement.

I note also that the applicant intends to open at 8am for the purpose of serving coffee and food items, this raises the possibility of early morning food deliveries, which would add to the possibility of more public nuisance from noise and parking either on the pavement or blocking the access to our garage. As I understand it the premises has only one toilet which has to be used by both staff and customers - not ideal where food is to be served.

Neighbours have provided a much more detailed submission than mine but it seems obvious to me that the Ref and Whistle failed, as we know, to meet the licensing objectives. While this is a new application, having read it I don't see any clear intention or explanation of how things would be different if the licence was held by Mr Greaves' wife. Indeed, she was present on the premises for much of the time. There is also no indication that she is willing to engage with the residents of Providence Quarter.

The only communications we have had with Mr and Mrs Greaves are as described above, despite early attempts by residents when the bar first opened to form a more positive relationship with Mr

Greaves.

Kind Regards

[Redacted]

Providence Quarter, Skipton



From [Redacted]

To [tchadwick@cravend.gov.uk](mailto:tchadwick@cravend.gov.uk)

Sat 24/07/2021 1406

Subject: Premises Licence Application by Mrs Greaves for the Ref and Whistle/Styles Bar at 9-11 Court Lane, Skipton BD23 1DD.

Afternoon Mr T Chadwick

Whilst the above is classed as a new application, the reality is that it is clearly not. Simply because it is now in the name of Mrs Greaves as opposed to previously Mr Greaves, our objections remain as before.

Indeed, it is understood that the applicant was advised to reach out to the residents affected by the bar to allay any continued fears. Neither Mr Greaves nor Mrs Greaves have done so.

Our initial observations was that the use of the property should only be for the sale of alcohol between 11.00 am until 9.00 pm. We are still of the same opinion.

Thank you.

[Redacted]

**Owners of Apartment** [Redacted]

**, Providence Quarter, Providence Place, Skipton BD23 1FA**

To: Mr. T.Chadwick

Licensing Manager,

Craven District Council

Dear Mr Chadwick,

**Licence Application for The Styles Bar, 9-11 Court Lane, Skipton. Applicant - Mrs Wendy Greaves**

We are residents of Providence Quarter, and wish to object to the application for the above licence as we are immediately affected by the premises and its operation.

**Location of premises:**

Court Lane is a narrow street and although a two way street, 9-11 Court Lane is situated in a particularly narrow stretch of the road with only room for one vehicle to pass at a time. The premises have no outside space, the door opens directly onto a narrow pavement, and no parking facilities. It follows that there is no space which can be designated a smoking area.

The premises are in very close proximity to a number of residential properties, including Providence Cottage, where a family with young children live. The premises are only 13 metres from bedrooms and day rooms in apartments in Providence Quarter.

Licensing policy states that the Licensing Authority will consider routes used by customers when leaving premises and the likely impact on residents. The proximity of these premises to residential buildings should be addressed.

Historically, change of use planning applications for 9-11 Court Lane have recognised the potential nuisance factor to adjacent properties. Notice of Grant of Permission issued 04/04/2016 includes conditions **“to safeguard the living conditions of nearby residents particularly with regard to the effects of noise and to protect nearby commercial businesses from potential noise nuisance”**. With regard to the notice issued 01/05/2013, conditions were imposed **“ to ensure that the extraction system...does not have a detrimental impact on neighbouring residential amenities or the character and appearance of the Conservation area”** and **“to ensure the development does not have an adverse impact on the amenities of neighbouring properties.”**

During the time these premises operated as The Ref and Whistle there have been numerous examples of nuisance caused by noise from the premises, and from customers spilling out onto the pavement and road, obstructing both and causing public safety issues. Documentary and video evidence is in your files for this nuisance – antisocial behaviour, foul language, trespass, and loss of amenity from the bar, in addition to the blatant breaches of Covid regulations. It is a matter of record that Mrs Greaves was present on these occasions with her husband, Mr Simon Greaves who was the licensee of these premises until the licence was revoked by the CDC Licensing Committee.

The evidence suggests that these premises are unsuitable for the proposed activities.

Mrs Wendy Greaves is now making an application for a licence to operate these premises. It must be assumed that she has provided evidence of suitable qualifications to make this application. We must draw attention to the contents of Mrs Greaves social media page at the time of the revocation of Mr Greaves licence. Deeply offensive and unpleasant comments and threats were made about Providence Quarter residents and council employees, of such a nature that they were reported to North Yorkshire Police. Residents were also the recipients of unpleasant gestures from Mrs Greaves.

The evidence suggests Mrs Greaves is not a suitable person to be granted a licence, following as it does, the many failures of the previous licensee to observe the terms and conditions of his licence with the applicant present.

This application should be declined.

All this makes us very uncomfortable with this application, and we, along with others from Providence Quarter submit this without name or address. Whilst acknowledging this is undemocratic, we are concerned for our welfare and possible retaliation from Mrs Greaves. By her words and actions, she has demonstrated she is not a good natured neighbour in what is now a largely residential area, following the creation of 45 residences via CDC recent planning permissions.

Yours sincerely,

(name and address supplied)

P.S. Bearing in mind the abusive and threatening messages on social media following the previous licensing review, we request that our personal details are withheld from the public record.

August 5th, 2021 Mr Tim Chadwick CDC Licensing Manager

Dear Mr. Chadwick, My name is [redacted] and I have been a resident of Providence Quarter since October 2019. My apartment directly overlooks Court Lane, immediately opposite - and therefore only a few metres from - the premises that previously operated as The Ref and Whistle.

It is my understanding that a new application has been submitted requesting a new license for these same premises under a new establishment name, but by Mrs. Greaves, wife of the previous license holder, Mr Simon Greaves.

Having witnessed this husband and wife team run the Ref and Whistle during its time of operation, I have no believable reason to expect that it would not be operated in the same fashion as The Ref and Whistle and by the same husband and wife team. I would like to register my opposition to this license application, based on the following reasons.

**These premises were never designed to be a pub or bar and remain unsuitable.** This location is basically a shopfront with very limited depth and not capable of accommodating more than a limited number of customers. If you consider the necessity of patrons to move outside, in order to smoke, then you can expect that the majority of activity, including the consumption of alcohol, will take place outside the premises in the very narrow Court Lane. The noise associated with this alcohol-supercharged activity cannot avoid impacting people living in close proximity. Aside from the annoyance this creates for me, it also creates an obstruction for both pedestrians and traffic on Court Lane and an intimidating obstruction at that, when celebrations become rowdy.

**The application is a transparent attempt to circumvent the process which led to the license being revoked last March.** The applicant, Mrs. Greaves, would have us believe that her husband would play a very remote role in the operation of the newly named Styles Bar. Given their past history of working together as a team at the Ref and Whistle and other previous establishments, along with their disregard for regulations and authority in general, this is a difficult idea to have much faith in.

**Mr and Mrs. Greaves have previously demonstrated their blatant disregard for authority and the rules that should be adhered to, in order to operate a licensed establishment responsibly.** My experiences in witnessing how the Ref and Whistle operated during my time at Providence Quarter convinces me that a new license would result in the same problems. Namely, obstruction of pedestrians and traffic on Court Lane, Drunkenness, foul language, loud music and other antisocial behaviour that is next to impossible to prevent filtering into my apartment. Mr. And Mrs. Greaves have never demonstrated a sincere attempt to restrain their patrons from these activities. Rather, they acted as party hosts, instead of the owners of a responsible licensed operation.

**Mr and Mrs Greaves have also previously demonstrated their total contempt for and hostility towards the residents of Providence Quarter.** Following the contested operation of the Ref and Whistle, Mr. And Mrs. Greaves and their close group of friends and patrons have targeted the residents of Providence Quarter as a group of privileged kill-joy individuals. This was done by means of messages placed in the window of the premises, social media postings, and obscene gestures directed at residents of Providence Quarter. These thinly-veiled comments/threats have created an atmosphere of insecurity amongst the residents of Providence Quarter who feel that by voicing any opposition to the possible resumption of the assault on our peaceful enjoyment of life, they may become the targets of hostility in one form or another.

**Party Central** Judging by the evidence found on the Ref and Whistle Facebook page, most of the regulars of the Ref and Whistle appeared not to be local residents but personal friends and cronies of Mr and Mrs Greaves, apparently travelling from other towns and possibly former customers from their previous establishments in those towns. Local Skipton patrons appeared to be in the minority. It is not unreasonable to expect that this same group of people would return if a new license was granted to the applicant and would continue to behave in the same reprehensible manner. As I understand it, there are four licensing objectives when considering an application for license.

### **Public Safety**

### **Public Nuisance**

### **Crime and Disorder**

### **Protection of children from harm**

In my opinion, the granting of a licence to Mrs. Greaves would fail to satisfy all four of the objectives.

**Public Safety** The inevitable overflow of inebriated patrons onto Court Lane would represent a considerable hazard to traffic, patrons and pedestrians alike. Court Lane has become quite a busy traffic thoroughfare, particularly when the High street is closed to traffic on market days. I feel that approval of this location as a bar was ill-conceived from the outset, from a public safety point of view.

**Public Nuisance** It is impossible to prevent the loud conversations, foul language, singing and shouting, cigarette smoke and drunken behaviour happening in front of these premises from percolating up into my apartment and the homes of other residents of Providence Quarter. This is an incontrovertible fact. Certainly a nuisance.

**Crime and Disorder** I have witnessed drunken people exiting the Ref and Whistle singing and wailing and falling down. Other residents have witnessed patrons of these premises urinating in the flower-bed of Providence Quarter.

**Protection of Children from Harm** I have witnessed children being brought to stand with their parents outside the bar. These children are then subjected to drunken displays, foul language, cigarette smoke and the hazards of passing traffic. There are also children living at Providence Cottage, who are subjected to the same hazards. I was a small businessman myself for 35 years and have a great respect for people who contribute to society by creating their own business. However, in the case of Mr. and Mrs. Greaves (who I feel cannot reasonably be considered as separate entities) they have previously demonstrated themselves to be unsuitable people to operate a licensed establishment responsibly and any claim of turning over a new leaf should be viewed with considerable scepticism. I see this as a cheeky attempt to circumvent the decision made last March to revoke the license of Mr. Greaves at the Ref and Whistle. Certainly, they should not be granted permission to operate such a business in such a blatantly unsuitable location. I make this representation in good faith and am happy to attach my name to it. However, I believe that the thinly veiled threats and genuine hostility towards the residents of Providence Quarter would make it prudent to avoid naming the specific objectors to this application in the public domain - if at all possible. Sincerely

Dear Tim Chadwick, Licensing Manager, Craven District Council,

11<sup>th</sup> August 2021

I would like to register my concerns regarding the Premises Licence application by Mrs Wendy Greaves for **The Styles Bar, 9 Court Lane, Skipton BD23 1DD**.

I live in the apartment block directly opposite the premises and have close, line of sight of the bar from my property. Regarding paragraph 3.6 of the Craven District Council (CDC) Licensing Policy:

**I am ‘immediately affected by the premises and its operation’.**

Whilst I do understand that this application is to be treated as a ‘new application’ and is to be judged purely on its own merits, **my concerns at how this new licence (if granted) could undermine the Licensing Objectives are evidenced by actual, real life experiences** of how these premises have undermined the Licensing Objectives over the last two years (whilst being run by the applicant and her husband). This will show how there has been a demonstrable adverse impact from licensable activities on local residents by these premises.

The husband and wife team (**see Section 9**) have provided a clear example of how an irresponsibly run licensed premises can not only compromise all of the Licensing Objectives but also how it can ‘*blight the lives of those living in its proximity*’, the prevention of which is a ‘*key policy aim*’ and of ‘*vital importance*’ to the Licensing Authority, as stated in their policy.

Both the applicant and the Licensing Authority are very much aware of the problems these irresponsibly run premises have caused, and have the potential to cause again if not properly addressed by the applicant’s Operating Schedule (which appears to be based on a mere ‘*set of standard licensing conditions to promote the Licensing Objectives*’ which is actually contrary to paragraph 8.39 of Section 182 of the Licensing Act 2003) and/or by Licensing Conditions.

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### **Summary of Concerns:**

**Premises:** The premises construction, locality, total lack of outside space, total lack of parking and very close proximity to residential properties all have a negative impact on the premises’ ability to adequately and positively promote the four Licensing Objectives, especially the Public Safety and the Prevention of Public Nuisance objectives.

***See Section 1 – Premises details***

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**Operational Style:** The applicant states: ‘*The Application proposes a renewed operational style*’.

**Definition: Renewed (Adjective) - ‘happening again after having stopped for a period of time.’**

Source: <https://dictionary.cambridge.org/dictionary/english/renewed> BUSINESS ENGLISH

There are obvious concerns that this application represents ‘business as usual’:

- The application provides no details at all regarding a different ‘operational style’ to before.
- The application makes the same promises that the applicant’s husband made to Licensing.
- The application indicates a continued/renewed use of the highway by patrons.
- The applicant has had the same totally irresponsible attitude to the pandemic as her husband.
- There is no mention at all of the residential properties immediately opposite the premises (**We don’t exist!**), which have been, and will be again, greatly affected by this premises’ ‘operational style’.

**This resumed/renewed ‘operational style’ would obviously be of great concern to residents and, understandably, the Licensing Committee as it would seriously compromise the Licensing Objectives, as it very clearly did before.**

***See Section 2 – Operational Style and Section 11 - Community Support and Covid-19***

**Trading Hours:** There are concerns that the trading hours applied for greatly increase the risk of public nuisance from drunkenness and anti-social behaviour and fails to strike a fair balance between the needs of the applicant and the risk of disturbance to local residents. **This is a clear requirement of the Licensing Authority's Policy (Paragraphs 4.3 and 7.6).**

The planning application and the original Noise Management Plan (NMP) for the premises demonstrated that there was a very clear understanding of the impact this bar would have on its very close residential neighbours, certainly with regards to patrons using the pavement and especially regarding trading hours.

As well as making a strong case for minimizing the use of the pavement by patrons, **they made a very strong case for closing these premises at 9 pm 'to prevent late evening noise and drunkenness associated with this Micro-bar'**. However, **these premises have caused Public Nuisance, Public Safety and Crime and Disorder issues well before 9 pm**, that were clearly evidenced at the Licensing Review meeting on 5th March 2021.

**So, even an earlier closing time would not be enough to prevent these Licensing Objectives from being undermined if the right measures, Licensing Conditions, trading hours, DPS and staff are not in place at these premises.**

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**Operating Schedule:** The application and its Operating Schedule lacks clarity and detail and shows inconsistencies. The applicant's Operating Schedule fails to demonstrate adequately how the applicant will positively promote the four licensing objectives **in this specific locality** and is just based on a '*set of standard licensing conditions to promote the Licensing Objectives*'.

**This is contrary to the guidance in Section 182 of the Licensing Act 2003 (Paragraph 8.39)**

**Paragraph 8.36 of the Section 182 Licensing Act 2003 Guidance states that 'Applicants must consider all factors which may be relevant to the promotion of the licensing objectives.'**

The applicant's Operating Schedule certainly does not demonstrate in any way how it is intended that the premises will be '**good neighbours**' to residents, which is a clear requirement of Craven District Council's own Licensing Policy (Paragraph 6.4).

**It is very concerning that the application and its Operating Schedule does not once mention 'Residents' or 'Residential Properties' anywhere in it, even though there is a large block of apartments immediately next to the premises and also a house where children live. (We don't exist!)**

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**Good Neighbours:** There are concerns that the applicant has no intention at all of being a '**good neighbour**' to residents living immediately opposite the premises, **contrary to the requirements of Craven District Council's Licensing Policy (Paragraph 6.4):**

- There is no reference at all to the residents or the residential properties immediately opposite the premises in the application or in its Operating Schedule. **(We don't exist!)**
- The last change to the NMP removed all references to residents and the residential properties immediately opposite the premises. **(We don't exist!)**
- The applicant hasn't engaged with residents living opposite the bar to allay any concerns they may have with this application, **as is recommended in Section 182 of the Licensing Act 2003 (paragraph 8.38)**. Given the history of these premises this should have been very important to the applicant (but..**We don't exist!**).
- Serious threats and very inappropriate comments regarding a resident(s) were seen on the applicant's Social Media Pages by members of CDC's Licensing team. The comments and threats were deemed to be serious enough to be passed to North Yorkshire Police.

- A vindictive notice regarding residents was placed in the premises window, twice and for several days each time, by the applicant and her husband.
- The applicant has been seen giving a ‘one fingered salute’ (an offensive and anti-social gesture) to residents when leaving the premises.

**This ‘up yours’ gesture shows the same hostility to residents that her husband did when stating, ‘residents can shove their complaints up their arse!’ and highlights the resumed/renewed ‘operational style’ residents are deeply concerned about.**

**The applicant’s intimidating, anti-social behaviour and hostile attitude to residents undermines the Prevention of Crime and Disorder and the Public Safety Licensing Objectives and goes very much against Craven District Council’s Licensing Policies (which the premises owners once clearly stated were Fascist).**

*See Section 3 – Applicant’s behaviour and Section 10 – Engaging with affected parties*

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**Previous Premises Licence Holder:** There are concerns that, as a holder of a personal licence, the former, disgraced Premises Licence Holder (the applicant’s husband) will be able to resume his place behind the bar and run the premises alone, without the DPS being present, in the same manner as he did before, if this Premises Licence is granted to his wife.

This again would signify the resumed/‘renewed’ operational style’, which would obviously be of great concern and would again seriously compromise the Licensing Objectives.

**This would also make a complete mockery of the Licensing Review process and the applicant will have misled the Licensing Committee.**

*See Section 4 – Previous Premises Licence Holder*

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**CCTV System:** There are concerns that the applicant will not install a new CCTV system as clearly claimed but will rely on the existing system that was problematic for the premises’ owners to use, was prone to being faulty and does not fully cover the areas that patrons use.

Failure to install a new system that covers all areas will compromise the promotion of the Prevention of Crime and Disorder Licensing Objective under which this installation of the CCTV system is stated.

**In the interests of Public Safety, and the prevention of Public Nuisance and Crime and Disorder, it should be a condition of the Licence, if granted, that the CCTV system should be working and recording 24 hours per day** and not just when the premises are open to the public.

*See Section 5 – CCTV System*

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**Use Of The Public Highway:** The application is clear that the applicant intends to resume/‘renew’ the use of the public highway (which by law includes the public pavement) as the outside space for the premises, including for the consumption of alcohol. **This would compromise both the Public Safety Licensing Objective**, as passers-by would be forced into the narrow roadway to get past patrons obstructing the pavement, **and the Prevention of Public Nuisance Licensing Objective**, as the noise of patrons socialising on the street would also constitute a nuisance to the residential properties immediately opposite and would be intimidating for the passing public.

There are concerns that any anti-social behaviour by the premises’ patrons using the highway **would also compromise the Prevention of Crime and Disorder Licensing Objective** and, as there is a family with children living immediately opposite the bar, **it would also undermine the Protection of Children from Harm Licensing Objective.**



The use of the highway by patrons of these premises was of great concern to the Licensing Committee at the Review Hearing in March 2021, as it clearly undermined the Public Safety and Public Nuisance Licensing Objects, and it was intimidating for passers-by. It must be of equal concern again with this application.

If these known and evidenced issues cannot be controlled/prevented by conditions on the Premises Licence then it is difficult to see how these Licensing Objectives can be adequately and positively promoted by these premises.

*See Section 2 – Operational Style*

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**Consumption Of Alcohol On The Highway:** There are concerns that the applicant intends to ‘renew’ the breaching of planning permissions for the premises by the clearly stated intentions to allow the consumption of alcohol on the highway. This is a direct contradiction to the statement in the application that claims that the applicant is ‘*fully committed to enforcing strictly the terms of any licence issued and other regulations*’.

It is a requirement of CDC’s Licensing Policy (Paragraph 4.10) that all planning conditions are complied with, so this would also be in contempt of Licensing.

Allowing the consumption of alcohol on the highway would also increase the Public Safety, Public Nuisance and Crime and Disorder concerns of the premises’ use of the highway as its outside space, with complete disregard for the locality, the passing public, road users and local residents.

*See Section 2 – Operational Style*

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**Providing Facilities:** There are concerns that residents will have to continue providing facilities for these premises, if the Premises Licence is granted and the ‘operational style’ is resumed/renewed. For example: parking for mobility scooters, tradespeople and deliveries; smoking and drinking shelters for patrons; additional, outside toilets for patrons.

As this is all without permission then it is trespass and, as such, impinges on the Prevention of Crime and Disorder Licensing Objective.

Is the applicant actually ‘*fully committed to enforcing strictly other regulations*’?

Whilst ‘personal responsibility’ of the offenders can be suggested, this is in the immediate vicinity of the premises and is related to the use of the applicant’s business. Paragraph 1.16 of Section 182 of the Licensing Act 2003 Guidance is clear that the Premises Licence Holder and their staff have a responsibility to manage the behaviour of their customers in the immediate vicinity of their premises. This also clearly compromises the Prevention of Public Nuisance Objective.

*See Section 6 – Trespass and other offences*

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**Live Music Events:** There are concerns that the live music events (planning permission granted for 12pm to 9pm 7 days per week (audiences of up to 500 people allowed)) will cause additional noise nuisance and public safety concern due to an increased number of patrons gathering on the pavement during intermissions and at the end of performances, further compromising the Public Safety and Prevention of Public Nuisance Licensing Objectives. Potential increases in anti-social disorder will also further compromise the Prevention of Crime and Disorder Licensing Objective and the Protection of Children from Harm Licensing Objective, as a family with young children live immediately opposite the premises.

*See Section 7 – Live Music*

There are concerns regarding Safe Capacity and inadequate toilet facilities regarding the increase in patron numbers for these Live Music events.

There are concerns regarding an increase in noise nuisance from a greater number of taxis picking up patrons after the Live Music events.

*See Section 7 – Live Music*

There are concerns regarding Waste Management and Littering.

*See Section 8 – Waste Management and Littering*

## Section 1 – Premises:

### The application states:

*'The modest size, capacity and trading hours of the premises together with the absence of regulated entertainment (audiences of over 500) is intended to minimise the impact of potential noise nuisance arising from the premises or its operation.'*

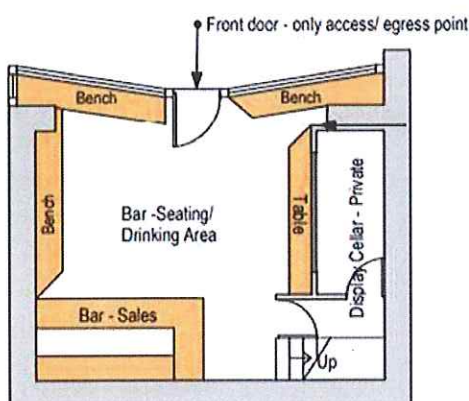
The applicant's agent has since added, *'In respect of recorded and live music, background music may be played within the premises however due to its constructions and size this will be modest in nature.'*

In actual reality, the last two years have clearly highlighted that *'the premises' construction, modest size, capacity and trading hours' do not at all 'minimise the impact of potential noise nuisance'.*

This is especially the case when the **entrance door is left open** and/or **patrons socialise outside where they obstruct the highway** (which by law includes the pavement), causing further Public Safety and Public Nuisance problems. The image below was taken at 7:30 in the evening so the proposed 'trading hours' would not have prevented this significant noise nuisance, and public safety issues.

**A video shown at the Licensing Review Hearing on 5<sup>th</sup> March 2021 also highlighted just how much noise emanates through the open doorway of these premises.**

Ground Floor Bar



As can be seen above, the frontage of the premises is predominately very large, single pane, almost floor to ceiling height glazed windows and door. The frontage has no sound deadening qualities whatsoever.

On the contrary, the concave shape of the frontage, which is akin to a giant loudspeaker, concentrates and directs noise from the premises towards the residential properties immediately opposite, i.e. towards the Providence Quarter and Providence Cottage (where a family with children live).

**Paragraph 7.4 of CDC's Licensing Policy is clear that the authority is very sensitive to the impact of licensed activities due to the proximity of licensed premises and areas of residential properties.**

The configuration of the buildings in the immediate locality of the premises also acts like an ‘amphitheatre’, amplifying noise from the bar even further. Even residents on the upper floors can clearly hear every word spoken outside the bar. **The noise nuisance becomes unacceptably intrusive when the bar becomes even remotely rowdy.**

Regarding locality, Paragraph 8.36 of the Section 182 Licensing Act 2003 Guidance states that ‘Applicants must consider all factors which may be relevant to the promotion of the licensing objectives.’

Paragraph 2.19 of the Section 182 Licensing Act 2003 Guidance states: ‘It is important to remember that the prevention of public nuisance could include low level nuisance, perhaps affecting a few people living locally.’ However, the nuisance from the open entrance door and patrons using the highway outside the bar very frequently presents a significant nuisance for the residents living opposite and **does very clearly compromise The Prevention of Public Nuisance Licensing Objective.** **This application does not provide any details on how this obvious, known, and well evidenced problem will be prevented if this Premises Licence is granted.**

#### Choice of Premises:

The poor choice of premises has clearly made it a sizeable challenge to adequately promote the Licensing Objectives. A challenge which this application and its Operating Schedule do not address in any way. The Premises chosen by the applicant and her husband:-

- Are in a very narrow part of Court Lane which is a two-way road with only room for one vehicle to pass at a time and has a narrow pavement.
- Have absolutely no outside space whatsoever (as shown in the above plan).
- Have no possibility at all of providing a ‘designated smoking area’.
- Have no legally acceptable place to park (vehicles either obstruct the pavement, obstruct the highway or illegally obstruct access to the highway for residents (and is also trespass)).
- Are in the very immediate vicinity of residential properties; including one where children live.

It was very clearly evidenced at the Licence Review hearing on 5<sup>th</sup> March 2021 that residents living immediately opposite Mr & Mrs Greaves’ premises have experienced significant noise nuisance (at various times of the day), as well as other Public Nuisance and Public Safety issues, antisocial behaviour, foul language, urinating on private property, littering, trespass, having to sit and watch blatant Covid-19 regulation breaches, parking problems and loss of amenity from the bar. **The Licensing Committee were very concerned about this and consequently revoked the Premises Licence.**

**The premises were also on a final written warning from Planning Enforcement for the problems being caused by the bar.**

The following examples are just some of the comments seen online, including one from a local business owner:

██████████ he could easily have enforced COVID measures. Why should my business have to spend £1000s becoming COVID secure only to walk around the corner and witness a bar full of groups of people completely disregarding the law?

Like · Reply · 1d

Hardly fair ██████████ when most businesses have been following the rules or choosing to close on their own as it wasn't worth the risk etc despite losing money. Yet one business thinks they're above the law and pretty blatant about it too...

Craven Herald (online) - 18/03/2021

██████████ · 2 HRS AGO

This is the problem of licensing micro pubs - on a nice day there are drinkers all over the pavement and road - not on the micro pubs premises. Notwithstanding any consideration regarding corona virus - this is not acceptable in normal times. People going about their daily business with children for example, would not want to walk past a partying crowd blocking a narrow side street.

The Licensing authorities must take note of this situation and give more consideration to the licenced premises amenities so the customers are not spilling out on the street. The licensee has also let down his fellow publicans with his careless attitude and the none application of the law.

Reply · 1d

Yorkshire Live (online) - 19/03/2021

So, it was not just local residents that had issues with the premises and the 'operational style' that the applicant intends to renew/resume.

**It is difficult to see how the challenging limitations of the premises, its construction, its locality, its very close proximity to residential properties, its trading hours, the 'operational style' of the applicant and her husband, their hostile attitude towards residents, and the 'renewing' of the plans they have always had for the business can actually all co-exist without seriously compromising all four Licensing Objectives.**

The last two years have clearly shown (and it has been clearly evidenced) that this just does not work. **There is nothing in the applicant's Operating Schedule that addresses these well known issues so that it can positively promote the Licensing Objectives in this particular locality, which is a key, very important requirement of both the Licensing Act 2003 and CDC's own Licensing Policy.**

## Section 2 - Operational Style:

### The application states:

*The Application proposes a renewed operational style which will hopefully be less impacted by Covid regulations. Wendy is fully committed to enforcing strictly the terms of any licence issued and other regulations which may, from time to time, arise.'*

*'Alcoholic and other drinks may not be removed from the premises in open containers save for consumption in any external area provided for that purpose.*

*'Open containers of alcohol shall not be removed from the premises or (licensed area) onto the pavement or highway, save for consumption in any area permitted to be used as a 'Pavement café' by the relevant Highway Authority.'*

CCTV - *'external areas to where the public have access to consume alcohol'*

**Definition: Renewed (Adjective) - 'happening again after having stopped for a period of time.'**

**Source: <https://dictionary.cambridge.org/dictionary/english/renewed> BUSINESS ENGLISH**

This one word sums up this whole application. The Licensing Authority and the local residents are expected to take this as a completely new application. However, it is clear that to the applicant and her husband, the previous Premises Licence Holder, this will very much be 'business as usual'.

The statements in the application clearly indicate that the applicant intends to resume operating the premises in the same manner as she and her husband did before the Premises Licence was revoked.

The statements in this application also clearly show that the applicant intends to continue the use of the highway (which by law includes the pavement) as the 'outside space' of the premises.

The presentation to Planning stated that the premises would seek to reduce patrons' use of the pavement for smoking etc., so as to reduce noise nuisance for residents. This demonstrated a clear understanding that the use of the pavement by patrons would cause problems. However, this application is clearly promoting the use of the highway for use by patrons, **so it is not positively promoting the Licensing Objectives and shows that the planning committee were somewhat misled.**

The use of the highway by the premises was of great concern to the Licensing Committee at the Review Hearing in March 2021, as it was clearly evidenced that patrons using the highway outside the premises undermined the Public Safety and Public Nuisance Licensing Objectives, both for the general public and for the residents living immediately opposite. **This application and its Operating Schedule does not provide any details at all on how these very concerning issues will be prevented.**

The statements also clearly show a continued willingness by the applicant to breach the planning permissions for the premises, in direct contradiction to the claim above made by the applicant, by continuing to allow the consumption of alcohol on the highway.

**Paragraph 4.10 of CDC's Licensing Policy states:-** *'All premises to which an application is subject must...comply with all conditions of that planning permission'*. Therefore, it is clear that any breaches in planning conditions are also **in contempt of Licensing**.

The following images provide an example of the 'operational style' of the premises, run jointly by Mr & Mrs Greaves, at a time when they were 'impacted by strict Covid regulations', but which they were very clearly ignoring. These problems will obviously become much worse when the premises' 'operational style' is no longer hampered by Covid-19 restrictions. This will greatly undermine all of the Licensing Objectives given these premises' locality, construction, lack of adequate facilities and trading hours, if this Premises Licence is granted.

These images were all taken before 6pm so the proposed 'trading hours' would not prevent the significant noise nuisances experienced and the public safety issues, as is claimed.



Patrons obstructing the highway (pavement and road).



Passers-by (including a child) forced into narrow 2 way road due to patrons obstructing the public pavement.



Patrons obstructing the pavement and throwing litter into the roadway.



Patrons obstructing the pavement and roadway



Patron accosting passers-by

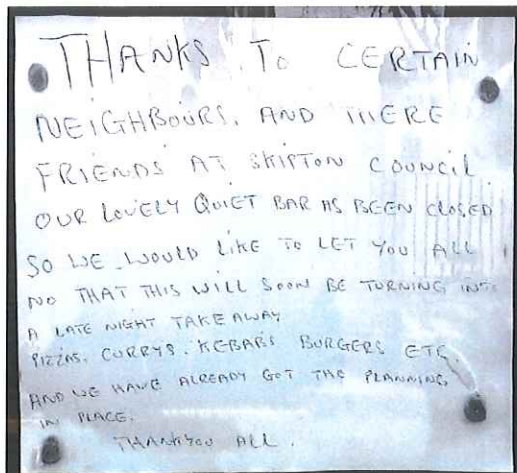
**Pavement Café:** It is clear that these premises, in this very narrow part of Court Lane, would not be able to comply with the requirements of Craven District Council's pavement licence, in order for the highway to be used as a 'Pavement Café': <https://www.cravencdc.gov.uk/licensing/pavement-licensing/pavement-licence-conditions-of-permission/>

**Pavement licence conditions of permission - Specific terms and conditions for pavement licence holders.**

1. The Holder(s) shall not cause any obstruction to the highway (outside the licensed area) or danger to persons using it and shall not permit persons to gather so as to cause a nuisance or annoyance or danger to any persons lawfully using the highway.

The premises' use of the highway has consistently caused significant Public Nuisance and Public Safety issues. The rowdy anti-social behaviour, swearing, littering, intimidation of passers-by, etc., etc. have also compromised the Prevention of Crime and Disorder Licensing Objective. The application clearly indicates that this use of the highway as the premises' 'outside space' is intended to be 'renewed' as before.

### Section 3 – Applicant's behaviour:



This notice was placed in the window of the premises by the applicant and the former Premises Licence holder on two separate occasions, for several days each time. This was after the loss of the Premises Licence.

The notice reads:

THANKS TO CERTAIN NEIGHBOURS, AND THERE FRIENDS AT SKIPTON COUNCIL OUR LOVELY QUIET BAR AS BEEN CLOSED SO WE WOULD LIKE TO LET YOU ALL NO THAT THIS WILL SOON BE TURNING INTO A LATE NIGHT TAKE AWAY. PIZZAS, CURRYS, KEBABS BURGERS ETC. AND WE HAVE ALREADY GOT THE PLANNING IN PLACE. THANKYOU ALL.

The notice does show a distinct lack of contrition. Despite *'the family reflecting on the decision and the criticisms therein'*, it shows that the applicant and her husband believe it was everybody else's fault but theirs. The notice is quite vindictive in nature.

CDC's Licensing Manager and the CDC planning portal have confirmed that the contents of the notice are untrue, which isn't a surprise at all given the 'operational style' of the applicant and her husband. CDC's Licensing Manager assumed it was *'a poor attempt to wind residents up'*.

This notice and the **'middle finger' salute** (an offensive and anti-social gesture) the applicant has been seen giving residents when leaving the premises, since the Premises Licence was revoked, does not show the responsible and mature attitude that a Premises Licence holder should have.

The notice and the 'middle finger' certainly do not help promote any of the Licensing Objectives and clearly shows that **the applicant has absolutely no intention of being 'a good neighbour', which is a clear, prominent requirement of Craven District Council's own Licensing Policy (paragraph 21.5).**

Of even greater concern are the very inappropriate, abusive comments and serious threats made against a resident(s) on the applicant's own social media pages after the Premises Licence had been revoked.

It is understood that the very worst of the comments were not made by the applicant herself but neither were they discouraged by the applicant.

The comments and threats, picked up by members of CDC's Licensing Department, were of such a serious and concerning nature that **the Licensing Manager felt it necessary to pass the matter directly to North Yorkshire Police.**

**Paragraph 4.13 of CDC's Licensing Policy states:-** *'The Council wish to provide an environment that all people living, working and visiting Craven feel safe in'*. **The comments and threats on the applicant's own social media pages and her very apparent hostility to local residents certainly do not instil a feeling of safety when in the vicinity of these premises, which unfortunately happens to be immediately outside the property where I live.**

All the above issues raise concerns that **the applicant's behaviour and attitude towards residents undermines the Prevention of Crime and Disorder and the Public Safety Licensing Objectives. They are certainly not in line with CDC's Licensing Policies.**

**Fit and Proper Person:**

I dislike using the term '**fit and proper person**' but it is the official terminology and needs to be seriously considered when determining the suitability of the applicant for a Premises Licence, especially given these circumstances and the applicant's unsavoury behaviour towards local residents.

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**Section 4 – Previous Premises Licence Holder:**

**The application states:**

*Mr. Simon Greaves is a skilled tradesman and has his own plumbing business. Mr. Greaves will primarily be engaged in this business.'*

*'The sale of alcohol shall only be permitted when a personal licence holder is present on site.'*

Mr Greaves has been carrying out plumbing work as a sideline during the pandemic. He has always immediately resumed working at the bar as soon as the Covid-19 regulations allowed. In the case of December 2020 Mr & Mrs Greaves re-opened the bar in clear breach of the Covid-19 regulations.

Craven District Council's Licensing Manager believes that Mr Greaves still has his own Personal Licence, therefore, **there is nothing at all to stop Mr Greaves resuming his place behind the bar and running the premises on his own, without the presence of the DPS, if his wife is successful in gaining this Premises Licence.**

**If Mr Greaves did resume his place then the initial statement here would be untrue and the applicant will have misled the Committee to gain the Premises Licence which, in itself, is an offence. It would also make a total mockery of the Licensing Review process.**

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**Section 5 – CCTV System:**

**The application states:**

*'b) The prevention of crime and disorder*

*1. A digital colour, CCTV system will be installed to cover the premises and recorded coverage will include all internal and external areas to where the public have access to consume alcohol.'*

The premises already has a CCTV system installed. However, this proved to be problematic for the previous Premises Licence holder when footage was requested by the Licensing Authority. The CCTV system also appeared to be prone to faults, especially when Covid-19 regulations were being breached. **The existing CCTV system needs to be replaced with something more reliable to be able to comply with the Licensing rules and regulations and to promote the Licensing Objectives?**

The present CCTV system also does not cover all areas where patrons of the bar gather on the highway, i.e. all the external areas used by the bar's patrons. Following incidents of breaches of licensing and planning conditions and Covid-19 regulations in August 2020, which were eventually evidenced by the premises' CCTV footage, the bar's patrons merely moved to an area of the highway immediately out of view of the external camera, i.e. the area outside the gates belonging to the Boutique 25 Hotel. **Will the new CCTV system cover, as it should, all areas where patrons of the premises gather?**

The statement '*external areas to where the public have access to consume alcohol*' also reiterates that **the applicant intends to 'renew' the use of the public highway as the premises external 'beer garden' and that she is prepared to continue breaching the premises' planning permissions** which, as previously highlighted, also compromises CDC's Licensing Policy Paragraph 4.10.

## Section 6 – Trespass and other offences:

Residents have had to contend with trades people and delivery people blocking access to their garage (**an offence of blocking access to the highway and also trespass**). Some were even directed to park directly in front of the resident's garage entrance by the premises' owners! They have also had patrons parking on resident's private parking bays, including mobility scooters (**again trespass**). Patrons have been seen using the covered entrance way as a smoking and drinking shelter (**an offence against the No Smoking laws, this again is trespass and breaches the planning permissions**) and immediately underneath a resident's balcony (**again trespass**). Residents have even witnessed a patron urinating on a wall immediately outside resident's apartments while the licensee looked on (see end of Section 6) (**an anti-social disorder offence and once again trespass**).

Whilst 'personal responsibility' of the offenders may be suggested, **Paragraph 1.16 of Section 182 of the Licensing Act 2003 Guidance is clear that the Premises Licence Holder and their staff have a responsibility to manage the behaviour of their customers in the immediate vicinity of the premises.** As most, if not all, are offences against the law and the application states '*the applicant is fully committed to enforcing strictly the terms of any licence issued and other regulations*' then she should be keen to deal with these issues, if the Premises Licence is granted. **These issues also undermine the Prevention of Public Nuisance and Crime and Disorder Licensing Objectives.**

**Paragraph 7.4 of CDC's Licensing Policy is clear that the authority is very sensitive to the impact of licensed activities due to the proximity of licensed premises and areas of residential properties.**



### Examples:

Patrons using residents' covered entrance way as a smoking/drinking shelter (**contravening No Smoking laws, NMP and Operating Schedule**), and frequently using resident's private parking space. **Both examples are trespass.**

See Section 7 (page 13) below for example of patron using residential property as additional toilet facilities for the premises (**urinating in public offence and trespass**).

**The applicant and her husband chose these premises themselves:**

- premises with no outside space whatsoever.
- premises with no possibility of a designated smoking area or 'beer garden'.
- premises with a shortage of adequate toilet facilities.
- premises with no parking at all for patrons, delivery drivers or tradespeople.

**It should not be up to residents to provide these facilities for the applicant. It is the applicant's responsibility to show how this will be dealt with to positively promote the Licensing Objectives.**

**This is again relevant - Paragraph 8.36 of the Section 182 Licensing Act 2003 Guidance states that '*Applicants must consider all factors which may be relevant to the promotion of the licensing objectives.*'**



## Section 7 – Live Music:

The applicant's claim that '*the absence of regulated entertainment is intended to minimise the impact of potential noise*' is absolute nonsense and is totally irrelevant to these premises as it only applies to audiences of over 500 people! **This is a very misleading statement on this application.**

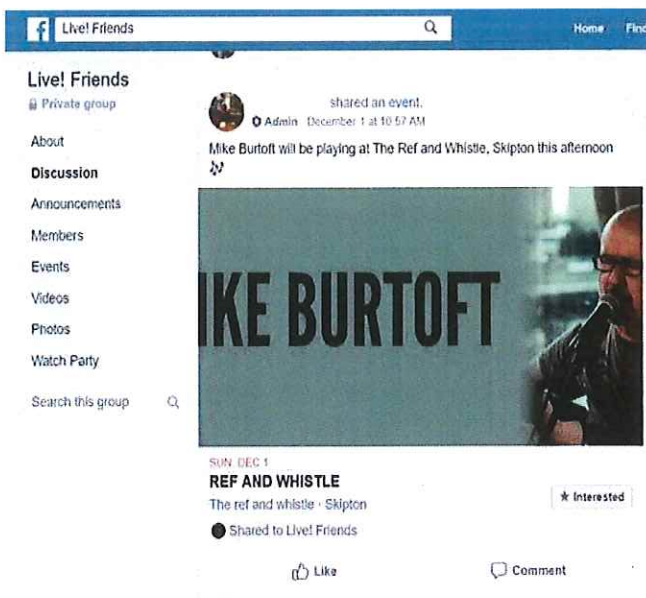
**It is important to note that these premises can have up to 500 people attend unregulated live music events without a licence.**

The planning permission clearly states that *Live music shall be restricted to acoustic musicians only with no amplification; all the windows and doors of the premise shall be closed during performances. The live music sound Level (LAeq, 2 minutes) from the premise shall not exceed the representative background sound level (L90, 2 minutes) by more than 5dB(A). As per Paragraph 4.10 of CDC's Licensing Policy it is a Licensing requirement that this is complied with.*

The planning permission also includes: *Recorded music shall not exceed a volume of 60 decibels, measured internally directly adjacent to the front door of the premises. The operator shall maintain a sound level meter on-site to enable effective monitoring and ensure compliance. As per Paragraph 4.10 of CDC's Licensing Policy it is a Licensing requirement that this is complied with.*

The planning permission also clearly states: '**No amplified music shall be produced or played within or outside of the premises.**' This condition would need to be clarified and possibly amended/corrected as the playing of 'recorded music' would be in breach of this condition, as it is definitely being amplified when played. As per Paragraph 4.10 of CDC's Licensing Policy it is a Licensing requirement that this is complied with.

**It is important that the applicant can demonstrate a clear understanding of these planning conditions regarding the sound level of music being played at the premises and its monitoring. This is not only so that the applicant can comply with the planning conditions, which is a clear requirement of CDC's Licensing Policy (Paragraph 4.10), but so that the applicant does not undermine the Prevention of Public Nuisance Licensing Objective by not complying.**



The Planning Committee were told that the request for live music was '*just for performances by buskers now and then*'. However, the premises' owners had already started to arrange for more established, bigger acts from the Skipton Music Scene to perform. This was before any planning approval had been sought and it was after being told a number of times by Planning Enforcement to stop holding these events.

**I believe that the Planning Committee have been misled regarding the Live Music plans.**

These more established acts will bring greater numbers of patrons to the premises which will give rise to '**Safe Capacity**' concerns (the premises are allowed to have up to 500 people attend without licence).

This will also mean a greater number of patrons spilling out onto the highway during intermissions and after performances, **increasing the risks of compromising the Public safety and Public Nuisance Licensing Objectives even further.**

There is also the potential for more taxis arriving at the premises after these events.

Following the Mike Burtoft event traffic was backed up along Court Lane and out onto Newmarket Street with horns blaring due to a taxi blocking Court Lane for quite a while, waiting for a patron to leave the bar. **This also impinged on the Public Nuisance Licensing Objective**



#### **Toilet facilities (lack of):**

The premises only have a single toilet for use by staff and male and female patrons. Residents have already witnessed a patron of the premises urinating on our property (7:20pm in the evening whilst the Licensee looked on). **This potentially large increase in patron numbers and the lack of adequate toilet facilities will only increase the risk of the Prevention of Crime and Disorder and Public Nuisance Licensing Objectives being compromised in this way.**

### **Section 8 – Waste Management and Littering:**

Both the applicant and her husband have shown a total **lack of regard for the locality** by pouring commercial waste down the public storm drain. This continued even after they were told by CDC's Environmental Health department that they needed a permit for this and, more importantly, had been told by the Environment Agency that it was an offence to do this, as it was polluting the local Waller Hill Beck. The Environment Agency stated that they should not be pouring anything down the public storm drain. Leaving beer barrels unattended on the public highway for long periods also **jeopardised public safety and caused public nuisance**. The application and its Operating Schedule do not indicate whether this Waste Management method will be 'renewed' or if the applicant has alternative plans.

**As this is an offence then it does impinge on the Prevention of Crime and Disorder Licencing Objective, as well as the Public Safety and Public Nuisance Objectives. It also contravenes the planning permission which is in contempt of CDC's Licensing Policy (Paragraph 4.10).**

**Regarding locality and the polluting of the local water course, Paragraph 8.36 of the Section 182 Licensing Act 2003 Guidance states that '*Applicants must consider all factors which may be relevant to the promotion of the licensing objectives.*'**



A photo in Section 2 (page 8) shows a patron throwing litter well into the roadway so it is clear that the impact of littering from these premises is not just restricted to the pavement immediately in front of them.

There is also no mention of the 'infamous' bin that has, as a 'defiant gesture', littered the public pavement 24/7/365 since the premises opened. This has been left unemptied for weeks at a time even when the pub has been closed for periods. Is this practice to be 'renewed', if the premises licence is granted, or does the applicant have alternative plans for this 'stubborn' bin? The original Licensing Committee did ask for this bin not to be on the public highway, which is an eyesore (see following photos) in this Conservation Area.



These premises have joined in with other businesses in literally littering the public pavements with business signs that are a **public safety hazard and a public nuisance to pedestrians**. North Yorkshire County Council have confirmed that they should not be doing this. As the applicant has clearly stated that she is **fully committed to strictly enforcing all regulations** can it be taken that this practice will not be renewed?



It would be good if the local businesses could get together with NYCC and come up with a new way of advertising the location of businesses in quiet backstreets, such as Court Lane; maybe on a pole like those advertising the Town Centre, Bus Station, Railway Station, etc.. I am sure the excellent local signwriter, Dean Majors, could make a positive contribution to such a scheme in this Conservation Area.

## Section 9 - Husband and Wife Team:



### New Micro Bar Comes to Skipton!

Simon and Wendy Greaves are your host at this new drinking establishment nestled on the quiet thoroughfare of Court Lane, Skipton.

The bar's name "The Ref & Whistle" came about in memory of Simon's parents. While his dad was a well-known referee in the Leeds local soccer scene, mum was in charge, and what good is a referee without his trusty whistle. Despite its name, this is not a sports bar. It is a small simple pub with a focus on cask beers, good conversation and entertainment, always with the customers at heart. Here, one can enjoy an array of premium hand pulled cask ales, excellent

wines, gins, whiskey and more. Gluten free lagers and a vegan friendly porter are a new addition and the cold room hosts a constantly changing supply of bottled beers, ciders and lagers. Well behaved dogs are more than welcome and locally sourced traditional pub food - including pie and peas and meat and cheese boards - is also available. So next time you're in town, call in for a drink, bite to eat and a chat. You'll not be disappointed.

**The Ref & Whistle**  
Skipton BD23 1DD  
01756 793272  
therefandwhistle@gmail.com

As can be seen from the article in the July 2019 edition of the *Aspire* magazine, the premises have been run jointly, since opening, by the present applicant and her husband.

The article describes Court Lane as a 'quiet thoroughfare', which it was prior to the arrival of *The Ref & Whistle*.

Together the applicant and the former Premises Licence holder have consistently refused to accept the limitations of these premises.

They have refused to comply with the planning and licensing conditions that were put in place to allow the bar to operate in the very challenging locality they themselves chose.

They have refused to respect the amenity and the property of the residents living immediately opposite.

The applicant and her husband were also at *The Royal Hotel, Clayton* (which also had a very poor reputation) for 9 years. I have been told that '*it may be argued by the agent that whilst Mrs Greaves was involved in the previous business, she was untrained and not educated in the Licensing Act*'. This is a long time to be in the Licensing trade being kept ignorant of the rules and regulations by your fully trained and educated spouse.

## Section 10 - Engaging with affected parties:

The Licensing Act 2003 Section 182 guidance (paragraph 8.38) does encourage applicants to engage with local residents that would be affected by their application.

This latest application was a golden opportunity for the applicant to show that both she and her husband had actually 'taken things on board' following the Licensing Review hearing in March 2021 and that they were actually willing to start afresh and discuss issues, iron out the problems and allay concerns with their very close neighbours – whose existence they fail to recognise in the NMP and this application.

I, personally, would have welcomed this. However, this appears to be an opportunity chosen to be lost by the applicant and gives a very clear indication that nothing has changed and that this is not going to be a 'fresh start' at all and 'business as usual will be 'renewed'.

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## Section 11 - Community Support and Covid-19:

The applicant now wants support from the very same community that she chose to put at great risk when the applicant and her husband totally and irresponsibly ignored the pandemic. Their premises were the place to go if you wanted to enjoy a drink totally free from the restraints of the clear and necessary Covid-19 regulations and guidance.

I personally saw the applicant wandering freely around the premises and serving customers without wearing a mask. I have never actually seen the applicant wearing a mask during this whole pandemic. Social distancing rarely existed and mixing of households was common, as was the hugging of customers. I also saw the applicant serving limited small snacks to patrons who were then allowed to drink for as long as they liked, when they were only allowed to consume alcohol whilst eating a substantial meal. One patron was allowed to get so drunk she was unable to stand unaided.

The Covid-19 regulations and guidance were clear and well publicised for everyone employed in the hospitality sector, so the applicant cannot in any way claim a lack of training or education in this personal total disregard for the regulations.

**There is absolutely no excuse for the applicant's irresponsible behaviour and total lack of regard for public safety during this pandemic. The applicant was very much complicit in the premises' failings which resulting in initially a Prohibition Notice being served by Craven District Council's Environmental Health department and then the Premises Licence being revoked by the council's Licensing Committee.**

**The applicant's actions during the pandemic clearly compromised the Public Safety and Prevention of Crime and Disorder Licensing Objectives. It has to be questioned if the applicant is a 'fit and proper person' to hold a Premises Licence.**

As Craven District Council well knows, as it has very recently had to close its offices due to a Covid-19 outbreak, this pandemic is still very much with us and continues to remain a threat to public safety.

## Section 12 - Track Record of the Business:

Given the applicant's very close, influential involvement with these premises and its failings, and her very close relationship with the former, disgraced Premises Licence holder, **I believe it is very relevant and appropriate for the Licensing Authority to consider the 'track record of the business' when considering this application.**

The applicant and her agent want this to be treated as a completely new application with no attachments at all to the previous, disgraced regime, a regime that the applicant was very much a part of and a regime that the applicant wants to 'renew'/resume.

Due to the involvement of the applicant in the misdemeanours at The Ref & Whistle, her very close relationship with the previous Premises Licence holder, her total disregard for Covid-19 regulations, and the very clear grudges and animosity the applicant has towards local residents, it does not appear possible to disentangle this application from the history of these premises.

Taking everything into consideration, and the way these premises and the applicant cannot positively and adequately promote the four Licensing Objectives, **I cannot support this Premises Licence application. You will, therefore, need to take this submission of concerns as an objection.**

**The basic facts are that due to the ambitious plans the applicant and her husband always had for their 'pub', they chose the wrong premises in the wrong locality and they just cannot accept that. As a consequence, the promotion of the four Licensing Objectives will always be under threat.**

As threats and inappropriate comments on the applicant's Social Media pages were made against a resident(s) for raising legitimate concerns about these premises, and were regarded to be serious and concerning enough to be a police matter, I do not wish my personal details to be put into the public domain.

Due to concerns for personal safety, as a result of these threats and the intimidating behaviour of the applicant, I do not wish any fellow resident to represent me, or I they (as I would have to name them) at the Licensing Hearing for this application.

As the vindictive notice put up in the premises window also included 'Skipton Councillors' as its target, I do not wish any Councillors to represent me either, as I would not want them to also become targets of threats and intimidating comments from the applicant and her 'Social Media Friends' (many of who will also be patrons of the premises) because they have acting on my behalf.

I believe this particular matter has compromised what is supposed to be a democratic process, as well as undermined the Public Safety and Prevention of Crime and Disorder Licensing Objectives, and goes very much against the Licensing Authority's policy principles, for example:

**Paragraphs 4.1** *'In determining applications under the 2003 Act the Authority shall take the following into consideration: Its responsibility to provide a safe environment for all people within the District'*

**Paragraph 4.13** *'The Council wish to provide an environment that all people living, working and visiting Craven feel safe in.'*

Yours Sincerely

Providence Quarter  
Skipton  
BD23 1FA

**From:** [john.dawson@bbmax.co.uk](mailto:john.dawson@bbmax.co.uk) <[john.dawson@bbmax.co.uk](mailto:john.dawson@bbmax.co.uk)>

**Sent:** 10 August 2021 13:28

**To:** Licensing <[Licensing@cravendc.gov.uk](mailto:Licensing@cravendc.gov.uk)>

**Subject:** Licence application for the Styles bar, 9 Court Lane Skipton BD23 1DD

Dear Sirs

I wish to express my concerns at this application by Mrs Wendy Greaves. I do so as a Skipton Town Councillor for North Ward which includes these premises.

I was involved with other councillors and residents in raising our concerns about the previous licensee when the premises were called the Ref and Whistle. There were various incidents leading to nuisance for neighbours and then there were the serious breaches of Covid restrictions by the licensee Mr Greaves. As a result his licence was revoked by the Council.

My understanding is that Mrs Greaves was heavily involved with her husband in running these premises and in these breaches at that time. Hence it seems to me there must be questions as to her fitness to now be granted the licence.

Yours faithfully

John Dawson

Town Councillor, North Ward

42 Gainsborough Court

Skipton

BD23 1QG

01756 700151

**M**

Describe the steps you intend to take to promote the four licensing objectives:

**a) General – all four licensing objectives (b,c,d,e) (please read guidance note 10)**

I have undertaken my own risk assessment to take the following proposed steps.

**b) The prevention of crime and disorder**

No further risks have been identified which need to be addressed, save as below

1. A digital colour, CCTV system will be installed to cover the premises and recorded coverage will include all internal and external areas to where the public have access to consume alcohol.
  - a. It will be maintained, working and recording at all times when the premises are open.
  - b. The recordings should be of good evidential quality to be produced in Court or other such hearing.
  - c. Copies of the recordings will be kept available for any Responsible Authority for 28 days Subject to Data Protection requirements.
  - d. Copies of the recordings shall be made available to any Responsible Authority within 48 hours upon request Subject to Data Protection requirements.
  - e. Copies of the recordings will display the correct time and date of the recording.
  - f. It is the responsibility of the management to ensure that there are sufficient members of staff available during the hours of operation to be able to download evidence from the CCTV system at the request of the police or responsible authority which is compliant with Data Protection Legislation.
2. The premises DPS is responsible for risk assessing the need for SIA Door staff at the venue. Special considerations should be given to the need for Door staff on Fridays, Saturdays, bank holidays or other locally or nationally significant events.
3. Where Door staff are on duty they shall sign in and out of the premises logbook, providing full details of their names and SIA number.
4. The premise licence holder will be a member of the local pub watch scheme.
5. No customers apparently carrying open bottles upon entry shall be admitted to the premises at any times the premises are open to the public. Alcoholic and other drinks may not be removed from the premises in open containers save for consumption in any external area provided for that purpose.
6. Staff will receive documented training regarding their obligation under the Licensing Act in respect of the following:
  - a. Retail sale of alcohol.
  - b. Age verification policy.
  - c. Conditions attached to the Premises Licence.
  - d. Permitted Licensable activities.
  - e. The opening times of the venue.
7. With such training (condition 6) documented records shall be kept for a minimum of one year and will be made available immediately upon a reasonable request from any Responsible Authority.
8. A Refusals Register and Incident Report Register will be kept. Such documents will record incidents of staff refusals of alcohol sales to under-age or drunk people, as well as incidents of any anti-social behaviour and ejections from the premises.

9. Both Refusals and Incident Report registers shall be kept for at least 1 year and they will be made available immediately upon a reasonable request from any Responsible Authority. [For the avoidance of doubt, the one-year period relates to each respective entry in the logbook and runs from the date of that entry]
10. Open containers of alcohol shall not be removed from the premises or (licensed area) onto the pavement or highway, save for consumption in any area permitted to be used as a 'Pavement café' by the relevant Highway Authority.
11. All sales of alcohol for consumption off the premises shall be in sealed containers only and shall not be consumed on the premises.
12. The sale of alcohol shall only be permitted when a personal licence holder is present on site.

**c) Public safety**

No further risks have been identified which need to be addressed, save as below

1. Members of staff will receive training for emergency and safety procedures and the training will be documented in the staff training log book.
2. First aid supplies will be stored on the premise and be available for use.
3. Spillages and breakages will be removed as soon as possible to reduce the risk to patrons and staff.

**d) The prevention of public nuisance**

No further risks have been identified which need to be addressed, save as below

1. Suitable and conspicuous notices shall be displayed at entrances and exits requesting patrons to minimize noise and when smoking and/or leaving.
2. Patrons will be encouraged by staff to leave quietly and respect the interests of the occupiers of any nearby noise sensitive premises. Where appropriate the licensee or a suitable staff member will monitor patrons leaving at closing time
3. Contact numbers for local taxi firm(s) shall be kept at the premises and made available to patrons requiring a taxi.
4. The premises will carry out regular checks of the curtilage of the premises during trading hours to ensure they are kept in a clean and orderly state.