



SELECT (CRIME AND DISORDER) COMMITTEE

Wednesday, 16 February 2022 at 6.30pm

Meeting to be held at Belle Vue Square Offices, Belle Vue Suite, Skipton

Committee Members: The Chairman (Councillor Staveley) and Councillors Brockbank, Brown, Harbron, Hull, Jaquin, Mercer, Moorby, Pighills, Shuttleworth, Solloway and Whitaker.

Please note the following advice in advance of the meeting:

The Government temporarily removed the legal requirement for local authorities to hold meetings in person during the Covid-19 pandemic. All local authorities were given new powers to enable meetings to take place virtually. The Council's powers to hold remote meetings expired on 7 May 2021.

Whilst the return to face to face meetings provides significant challenges, the Council has undertaken a great deal of work to ensure that face to face meetings are delivered in a COVID safe environment.

Due to social distancing measures, spaces for public attendance are limited and so registration is essential to secure a place.

Everyone who attends this meeting is encouraged to wear a face covering, unless exempt. Face masks and hand gel will be available. There will be a one-way entry and leaving system and attendees are asked to remain seated unless leaving the meeting or using facilities.

Council staff, elected members and members of the public are urged to take advantage of the national 'next step safely' campaign and access a free, rapid lateral flow test in advance of the meeting: <https://www.nhs.uk/conditions/coronavirus-covid-19/testing/> . Please note that whilst this is advised, it is not a requirement for entry to the meeting.

Anyone displaying Covid-19 symptoms is asked not to attend.

For more information email committees@cravencd.gov.uk

Thank you,

Democratic Services

AGENDA

1. **Apologies for Absence** – To receive any apologies for absence.
2. **Minutes** – To confirm the minutes of the meeting held on 23 June 2021.
3. **Public Participation** – In the event that questions are received, the Chairman will conduct the public participation session for a period of up to fifteen minutes. Where questions are asked, one related supplementary question may be permitted at the Chairman's discretion.
4. **Declarations of Interest** – All Members are invited to declare at this point any interests they have on items appearing on this agenda, including the nature of those interests and whether they wish to apply the exception below.

Note: Declarations should be in the form of either:

- a “**disclosable pecuniary interest**” under Appendix A to the Code of Conduct, in which case the Member must leave the meeting room; or
- an “**other interest**” under Appendix B of the Code. For these interests, the Member may stay in the meeting room, although they must leave if membership of the organisation results in a conflict of interest.

Exception: Where a member of the public has a right to speak at a meeting, a Member who has a disclosable pecuniary interest or an other interest and must leave the room, has the same rights and may make representations, answer questions or give evidence, but at the conclusion of that, must then leave the room and not take part in the discussion or vote.

5. **Local Policing in Craven District** – North Yorkshire Police to provide an update on local policing in the Craven area.
6. **Community Safety Partnership** – The Community Safety Partnership Officer to provide an update about the work of the Community Safety Partnership in the Craven area.
7. **Any other items** which the Chairman decides are urgent in accordance with Section 100B(4) of the Local Government Act, 1972.
8. **Date of Next Meeting** – Date to be confirmed (June/July 2022)

Agenda Contact Officer:

Alice Fox,
Democratic Services and Scrutiny Manager
E-mail: afox@cravenc.gov.uk

AGENDA ITEM 2

SELECT (CRIME AND DISORDER) COMMITTEE

23 June 2021

Present – The Chair (Councillor Staveley) and Councillors Brockbank, Brown, Hull, Jaquin, Mercer, Moorby, Pighills, Shuttleworth, Solloway, and Whitaker.

Officers – Community Safety Officer, Democratic Services Manager and Democratic Services and Scrutiny Officer.

Also present – Inspector Steve Breen.

Start: 6.35pm

Finish: 19:50pm

Apologies for Absence –

Apologies for absence were received from Councillor Harbron.

Confirmation of Minutes –

Resolved – That the minutes of the meeting held 9 December 2020 are approved as a correct record.

Public Participation –

There were no members of the public in attendance.

Declarations of Interest –

There were no declarations of interest.

Minutes for Report

OS.459 Local Policing – Local Crime Overview and Priorities

Inspector Steve Breen submitted a detailed report which provided an update on the impact of Covid-19 on local policing, antisocial behaviour, personal vulnerability, crime rates and trends, drug crime, road safety and quad/ Land Rover thefts.

Key points of discussion were:

- County Lines – Members were assured that the importation of drug crime from across borders is not as bad as it looks. Members were pleased to be informed of the recent, significant successes.
- Rural burglaries & quad theft – Members were pleased to hear there had been no quad theft in week. Members noted that covert assets had been placed in unannounced locations as well as bait vehicles with tracking devices which had been working well.
- Members noted the additional new sergeants at Skipton Police Station, and Inspector Breen's intention to train them up in rural needs.

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- Despite the increase in crime in line with the easing of lockdown restrictions and the increased amount of Members of the public frequenting public spaces, Members were pleased that on the whole the rate of crime was stable.

Inspector Steven Breen addressed Members queries which included resident's concerns relating to HGVs on Jerry Croft and Rectory Lane, average speed cameras, domestic violence (impact of lockdown pressures), virtual crime, the relationship between the road traffic unit at York and local police, cyclists and County Lines in Craven.

Members were assured that there was a full time dedicated team dealing with domestic violence. Members were informed that domestic violence is dealt with robustly, including scrutiny after the event. Inspector Breen emphasised the importance of being ahead of the curve where possible.

Members wished to place on record their tribute to Police during this pandemic along with all other emergency services for being so resilient with the new set of challenges and responsibilities during this time.

Resolved – That, the update on local policing, local crime overview and priorities is noted.

OS.460

Community Safety Partnership

The Community Safety Officer presented an update on recent work undertaken by the North Yorkshire Community Safety Partnership and Craven's Community Safety Hub.

The key points of discussion were:

- Partner agency survey results – had a poor response thus far.
- Public Space Protection Orders (PSPO's) – Members were updated on the PSPO in place at the Town Hall Car Park. Members were pleased to note there had been no breaches despite the same vehicles frequenting the area. The letters posted out to offending vehicles had seen a significant decrease in breaches.
- Annual Report – Members noted that the Annual Report was now a standing item which will include some useful information about the Hub.

Members thanked the Community Safety Officer for the detailed, eye-opening case studies.

The Community Safety Officer informed Members how the Hub deal with incidents. The Hub goes through all the incidents and reaches out to individuals who might need support. The Hub is able to give further assistance where necessary.

Members briefly discussed funding for the Hub and the Customer Services and Communications Manager explained, the funding was allocated to local need. If there were additional funding, it'd be nice to do awareness raising campaigns, however the resource in place was sufficient.

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Resolved – That the update on the work of the Community Safety Partnership is noted.

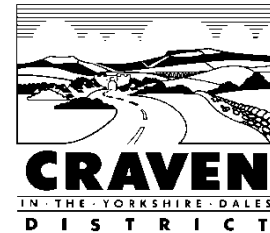
OS.461

Date and Time of Next Meeting

The next meeting of Select (Crime and Disorder) Committee is Wednesday, 8 December 2021.

Chairman.

Select Crime and Disorder Committee 7th December 2021



Community Safety Hub

Report of the Chief Executive

Ward(s) affected: All

1. **Purpose of Report** – To provide an update about the work of the North Yorkshire Community Safety Partnership and the Community Safety Hub within Craven District and North Yorkshire. To provide an update on Community Safety issues demonstrating the Council's duty under Section 17 Crime and Disorder Act 1998.
2. **Recommendations** – Members are invited to note the contents of the report.
3. **North Yorkshire Community Safety Partnership (NYCSP)**

A development day was held in October that focused on the work of the Community Safety Hubs. Topics covered included a current LGR update for all partners. Place based working – including an indication of what role the strategic partnership plays moving forward, with the Hubs being a strategic priority of the CSP. An overview of ways of working, principles of the hubs, etc including the acknowledgment and need to accept that localities are all very different and that the role of the hubs will become even more important moving forward. There is a need to manage expectation and understand that Hubs do need wider partner support.

The Place Based Working Business Case has been submitted and approved and therefore, the additional requested resources will be provided. The problem-solving approach will be implemented force-wide and will prioritise working with partner agencies. It is likely to be 3-4 years before this is fully embedded. Whilst additional resources are relatively limited, the emphasis is very much on a culture change and the aim is to support identified gaps. There will be a police resource in every Hub Mon-Fri, which demonstrates the NYP commitment to them.

Findings from the performance report (**see appendix a**) and recent surveys were presented, and what difference the hubs make to our communities, multi-agency practice and how the findings influence the strategy and CSP in the future. A review of current CSP objectives (in relation to the Hubs) along with next steps and action planning.

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Upcoming changes to the PFCC, mean that the PFCC Plan is at the time of this report still out for consultation and cannot be finalised until the new PFCC is appointed. Clearly, the plan will impact on priority setting for the NYCSP.

4. Craven Community Safety Hub

Performance key markers managed by Community Safety Officer

1st April 2021 – 30th Sept 2021:

42 Referrals

28 Enquiries

5 x Multi agency problem solving meetings (MAPS)

5 x Acceptable Behaviour Contracts

2 x ABC breach letters

2 x PSPO letters (was 18)

2 x school visits

4 x warm and well referral via PSO's

5 x Living well referrals

4 x Hoarding referrals

We have seen a drop in Anger management referrals over the summer, but we did have a period when there was no service which has contributed to this. The service is now running again using a different provider.

We have seen a significant increase in deaths locally related to alcohol abuse. Several individuals well known to partner agencies for a number of years, and who have had some success at times with engagement and support, but have gone back to alcohol sadly with fatal consequences.

Throughout the pandemic Officers within the Community Safety Hub as well as partners have continued to work from the office Mon-Friday.

a. Prevent

As you will already be aware the UK's threat level has been raised from Substantial to Severe.

This is a precautionary measure following the recent attack in Liverpool.

Counter Terrorism Policing continue to liaise closely with European partners, and there is no intelligence linking the appalling events earlier in the year in Austria to the UK, or anything else to suggest we are in danger of an imminent attack.

It is only right however that we all take measures to ensure the UK is prepared to protect our communities from any threat.

Closer to home, CDC has asked all organisers of Large-Scale events on Council land or private land to review security measures and speak to event organisers to review safety measures in place.

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b. Domestic Abuse

In Craven there have been 84 'reported' domestic incidents to NYP between 1st June – 31st October 2021.

A snapshot from the DA forum meeting held in Sept covering Craven/Harrogate

IDAS (independent domestic abuse service) has had 500 referrals to date which is similar to last year however shows a significant increase from 2019 when there were 230.

New projects in the last month include increasing dispersed units and the development of safe havens. Safe Havens is a hosting scheme providing respite for a short term where victims stay in the host's home.

Requests for Emergency Accommodation for perpetrators will continue to be considered on a case-by-case basis; any such request must demonstrate it meets the referral criteria.

The previous PFCC decided to create a new dedicated Sexual Assault and Rape Victims' Centre for North Yorkshire and the City of York which will accommodate the adult Sexual Assault Referral Centre (SARC) and Child Sexual Assault Assessment Services (CSAAS) plus a dedicated Video-Recorded Interview suite for all for victims of rape and sexual assault to support them to recover, heal and rebuild their lives. In addition, a second separate Video-Recorded Interview suite will be created in York for other (non-sexual) vulnerable victims and witnesses. Two new commercial properties will be purchased to facilitate this, providing long-term sustainable and appropriate separate accommodation for these services to avoid overlap, mitigate risk, and manage future demand.

c. Public Space Protection Orders (PSPO)

15th November saw the second anniversary of the 3-year Public Space Protection Order for the Town Hall car park.

The Hub has seen a significant reduction in reports of vehicle nuisance in the last 6 months. We have sent out only 2 letters for this latest period.

The annual review found that so few reports had been made that it is currently proving to be a successful deterrent.

d. Target Hardening Funding

We are currently looking at several suggested ideas to spend the remaining funding allocated for target hardening initiatives 2021-22, namely graffiti removal equipment and initiatives to support prevention of rural crimes.

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1. **Financial and Value for Money (VFM) implications** – All activities are contained within allocated budgets for the Community Safety Hub.
2. **Legal Implications** – Legislation implications have been outlined within the body of the annual report.
3. **Contribution to Council Priorities** – Promoting Community Safety in the District, by contributing directly to Craven District Council's priority of Resilient Communities, by making Craven's public spaces cleaner, safer and greener. This work also supports North Yorkshire County Council's and the PFCC's wider crime reduction initiatives.
4. **Risk Management** – N/A
5. **Equality and Diversity** (the Public Sector Equality Duty and impact upon people with protected characteristics). This is a report for information. The relevant assessments would form part of any agreed delivery, activity of project only.
6. **ICT Implications** the Orcuma case management system is a cloud-based system. Consultation took place with IT prior to use within CDC, currently there are no implications for this report.
7. **Consultations with Others** – North Yorkshire Police, and the Community Safety Hub.
8. **Access to Information: Background Documents** – None
9. **Author of the Report** – Stacey Reffin, Community Safety Officer, Craven District Council. 01756 706291. sreffin@cravencd.gov.uk

Note: Members are invited to contact the author in advance of the meeting with any detailed queries or questions.

Appendices:

Appendix A – Performance report Q1-2.

**North Yorkshire and York CS Hubs Performance Report
Quarters 1 and 2**

October 2021

**North Yorkshire and York CS Hub Joint Co-ordinating Group
North Yorkshire Community Safety Partnership**

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1. Background

- 1.1 It is recognised that Community Safety Hubs across the policing area work on a place-based understanding which allows recognition of differences and defer to the knowledge and experience of local practitioners. Undoubtedly the Community Safety Hubs, in mid-2021, have far more in common than they have differences that set them apart.
- 1.2 That said, it is useful for external agencies (outside of local authority and North Yorkshire Police) and members of the public to have a generalised understanding of the work of the Hubs and what they aim to achieve collectively.
- 1.3 Community Safety Hubs across North Yorkshire work to the following common purpose:
‘North Yorkshire and York’s Community Safety Hubs are multi-agency teams that coordinate partnership activity to address issues that have an impact on the safety of our communities. They have a focus on those most in need of help in order to intervene at the earliest opportunity and promote community resourcefulness.’

2. Structure of CS Hubs

- 2.1 Each CS Hub is uniquely made up to support the needs of the communities in their respective areas; below provides a breakdown of the differences in Hub structures to provide context to the performance measures within this report.

	Craven	Hambleton	Harrogate	Ryedale	Richmondshire	Scarborough	Selby
LA staff number (FT and PT)	Comms, Customer Services and Partnerships Manager oversees 1 FT Officer (duties wider than Hub include Prevent, Community Development etc)	1 FT Co-ordinator but split between Com Safety, Prevent and CCTV (CCTV should be 50%)	1 FTE CS & CCTV Manager (60% CS and 40% CCTV) / 1 FTE CS Officer (undertakes HBC and partnership work)	1 x Community Safety Manager, 6 x Community Link Officers, 2 x Civil Enforcement Officers	1 x P/T Community Safety Co-ordinator (22.5hrs)	1 CSSM (but other duties outside HUB) 3 X Community Safety Officers 2 x FT and 1X PT, Rough Sleeping Coordinator FT. 1 x FT Mental Officer	Partnerships Manager oversees. 1 FT CS Officer (duties are wider than the Hub).
Police staff number (FT, PT and rank)	1 FT Sgt, 2 FT PCs, 2 FT PCSOs	1 FT PCs	2 x PCs, 1 x PCSO	1 x Insp, 1 x Sgt, 6 PCs, 8 PCSO	1 x PC	1 X Insp, 3 X Sgts, 9 X PCs, 14 X PCSO (not Filey, Eastfield and Whitby).	1 NPT Sgt, 2x PCs, 1 PCSO
Other staff number including Business Support	PT Mental health Social Worker joins daily briefings. 2 rural based Public safety officers employed by NYFRS who assist hub when required (vulnerable individuals). Admin support in place from 1 April 21.	22.5hrs business support (9hrs paid by NYP, 9 hrs paid by HDC and 4.5hr from reserves) Access to a Project Officer	Finance & Admin Officer - 15 hours substantive HBC made up to 22.5 hours with NYP funding. NYCC Mental Health Social Worker aligned to the Team to have close links to the Hub	None	Admin support makes up 0.5 a day of CSC post	Business support is included in CSO roles SBC Funded, support NYP	12.5hpw admin support shared funding NYP/SDC

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Minimum expectation of work to be undertaken by policing teams before case is referred	If cases continue after initial contact with NPT or requires a multi-agency response this should be referred following discussion with the HUB	If cases continue after initial contact with NPT or requires a multi-agency response this should be referred following discussion with the HUB High risk/ death by misadventure/ hate crime should be referred regardless of any other work	If cases continue after initial contact with NPT or requires a multi-agency response this should be referred following discussion with the HUB	Initial problem solving and contact from NPT and reviewed within the team before discussed with NPT Sgt and SS Community Manager	If cases continue after initial contact with NPT or requires a multi-agency response this should be referred following discussion with the HUB		If cases continue after initial contact with NPT or requires a multi-agency response this should be referred following discussion with the HUB
Hub Core Function and delivery method	Daily briefings for all Hub staff, NPT Sgts can dip in as and when. 2 x PSO, Living well and Mental health social worker.	<ul style="list-style-type: none"> Individual task and finish meetings inviting partners who are directly involved with individuals Weekly meeting with Insp and Sgts Monthly CasMO (case management overview for admin) Monthly Tactical meeting (internal) Quarterly locality meetings 	Fortnightly CS Hub meetings / Monthly Kaleidoscope (mental health) focused meetings, SAFE links, weekly CS Hub Huddle meetings/ Monthly Police Tactical meetings/ Task & Finish when required/ Lead responsibilities within the core Hub Team/ Close links with HBC housing/ Work alongside NYCC Adult Mental Health social worker based in Hub/ Monthly manager catch up with TEWW	Fortnightly MAPS, Weekly meeting to exchange information Joint partnership working around high level ASB cases & Community Tensions Joint attendance of Community Connect and its sub-group meetings Joint attendance of Disruption Panel, MACE, MARAC, MATAAC, TT & CG, NYCCSP, JCG	Monthly MAPS, Task & Finish whenever required, weekly briefings CSC/LS/NYP, close links with Housing & all key partners	Eastfield and Filey (weekly) Scarborough Town (weekly) Whitby (fortnightly) Meetings are also held where required specifically in relation to vulnerable homeless people.	Bi-weekly partnership meeting. Weekly updates between SSH officers & SDC operations teams, Daily 'case' work. Individual professionals' meetings for cases which require some intense work, Monthly meeting between NYP Sgt & Partnerships Managers

3. Case Management System

- 3.1 Each of the CS Hubs utilise the Orcuma Case Management system to record and track cases. This is a system procured by the Office of Police, Fire and Crime Commissioner and was introduced in April 2019. Hubs have worked through the development of Orcuma, ensured that cases are uploaded and updated as regularly and accurately as possible. Undoubtedly as this was a new System in place which was not capable of pulling across existing data, this has been a considerable piece of work for all Hubs to ensure case management records are completed to best ability of each Hub.
- 3.2 Data sets can be extracted from the Orcuma Case Management system and this performance report is compiled of those data sets.
- 3.3 Understanding the information that can be pulled down from Orcuma to assist partners understanding of the work of each of the Hubs is still being developed, this is a development of the Joint Co-ordinating Group but the data included within this report for the first 6 months of 2021/22 should give a base level understanding of the extent of the work being undertaken across areas to reduce, prevent or detect crime, disorder or anti-social behaviour through partnership working and give some reassurance that the Hub model is working to reduce demand on all services.

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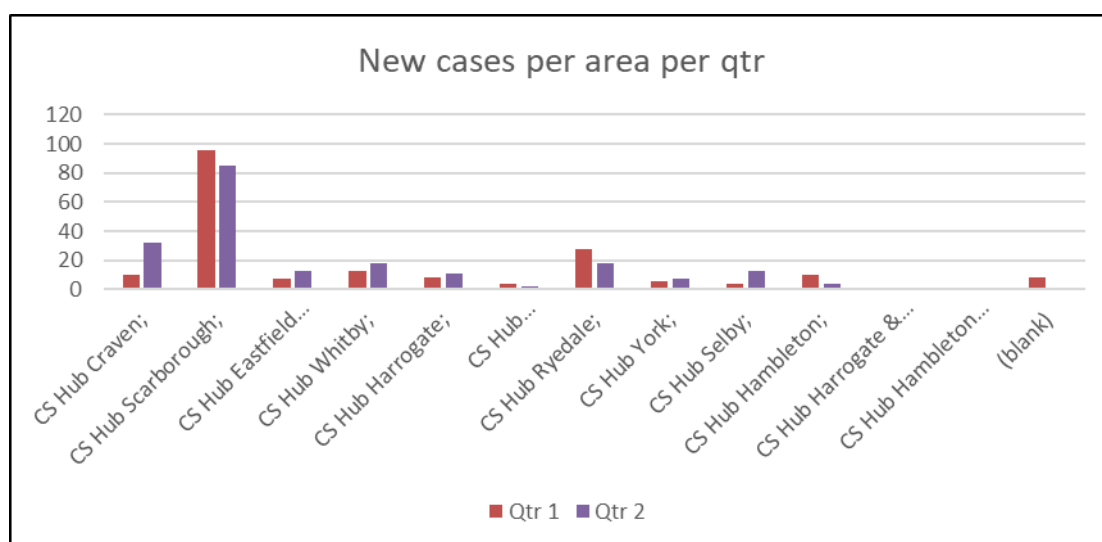
4. Performance Reporting

- 4.1 Data sets will show the report for each Hub area as well as the total for the collective Hubs. Recipients of this report must be mindful of the individual structure of Hubs to avoid comparison between Hubs.
- 4.2 Each Hub undertakes its own reporting mechanism with additional localised information as determined by local plans and reporting structures.

5. Number of Cases created in Qtrs 1 and 2

- 5.1 The below table shows that there were 399 new cases created across North Yorkshire and York in Quarters 1 and 2 of 2021; each month shows a steady creation rate throughout the year to date. Cases are broken down by Hub area per month. There are 8 cases which have not been allocated to a Hub area which need ownership aligning within the system. Averaging 66.5 cases being referred into Hubs each month.

CS Hub area:	April	May	June	Qtr 1	July	Aug.	Sept.	Qtr 2	Total
CS Hub Craven;	4	4	2	10	12	8	12	32	42
CS Hub Scarborough;	29	31	36	96	23	29	33	85	181
CS Hub Eastfield and Filey;	6	1	0	7	5	6	2	13	20
CS Hub Whitby;	6	0	7	13	10	4	4	18	31
CS Hub Harrogate;	2	2	4	8	1	5	5	11	19
CS Hub Richmondshire;	1	1	2	4	0	1	1	2	6
CS Hub Ryedale;	7	10	11	28	6	8	4	18	46
CS Hub York;	2	1	3	6	3	1	3	7	13
CS Hub Selby;	4	0	0	4	2	7	4	13	17
CS Hub Hambleton;	1	4	5	10	2	1	1	4	14
CS Hub Harrogate & NYP joint ownership;	0	1	0	1	0	0	0	0	1
CS Hub Hambleton & Harrogate;	0	1	0	1	0	0	0	0	1
(blank)	2	6	0	8	0	0	0	0	8
Total	64	62	70	196	64	70	69	203	399



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6. Assessment level by newly created case and area

6.1 When a referral is made into a Hub, a question set is mandated which provides an assessment level of need and risk to that case. Anything resulting in a level of 50 or below is a Low level, between 51-70 a medium level and 71 or over is a High-Level case.

6.2 Overall, across North Yorkshire, there were 67 cases deemed to be a Low-Level case: 59 Medium Level and 33 being a High-Level case at the point of referral. There are several cases which have not been categorised by assessment level and this is a piece of work to be undertaken by respective Hubs.

Hub Area and assessment level for newly created cases	April	May	June	Qtr 1	July	Aug.	Sept.	Qtr 2	Grand Total
CS Hub Craven;	4	4	2	10	12	8	12	32	42
High	0	0	0	0	1	1	1	3	3
Low	1	0	1	2	7	4	4	15	17
Medium	1	0	0	1	2	2	6	10	11
(blank)	2	4	1	7	2	1	1	4	11
CS Hub Eastfield and Filey;	6	1	0	7	5	6	2	13	20
Low	2	0	0	2	0	2	0	2	4
Medium	0	0	0	0	2	0	0	2	2
(blank)	4	1	0	5	3	4	2	9	14
CS Hub Hambleton;	1	4	5	10	2	1	1	4	14
High	0	2	1	3	1	0	0	1	4
Low	1	0	0	1	1	1	0	2	3
Medium	0	2	4	6	0	0	1	1	7
CS Hub Hambleton & Harrogate;	0	1	0	1	0	0	0	0	1
Low	0	1	0	1	0	0	0	0	1
CS Hub Harrogate;	2	2	4	8	1	5	5	11	19
High	1	0	2	3	0	1	2	3	6
Low	0	1	1	2	1	2	2	5	7
Medium	1	1	1	3	0	0	1	1	4
(blank)	0	0	0	0	0	2	0	2	2
CS Hub Harrogate;NYP;	0	1	0	1	0	0	0	0	1
Low	0	1	0	1	0	0	0	0	1
CS Hub Richmondshire;	1	1	2	4	0	1	1	2	6
High	0	1	0	1	0	0	0	0	1
Low	0	0	1	1	0	1	0	1	2
Medium	1	0	1	2	0	0	1	1	3
CS Hub Ryedale;	7	10	11	28	6	8	4	18	0
Low	0	0	0	0	1	0	0	1	1
(blank)	7	10	11	28	5	8	4	17	45
CS Hub Scarborough;	29	31	36	96	23	29	33	85	181
High	4	4	2	10	2	0	0	2	12
Low	1	1	4	6	4	1	1	6	12
Medium	5	5	2	12	0	1	0	1	13
(blank)	19	21	28	68	17	27	32	76	144
CS Hub Selby;	4	0	0	4	2	7	4	13	17
High	1	0	0	1	2	3	0	5	6
Low	3	0	0	3	0	3	1	4	7
Medium	0	0	0	0	0	1	2	3	3
(blank)	0	0	0	0	0	0	1	1	1
CS Hub Whitby;	6	0	7	13	10	4	4	18	31
Low	1	0	3	4	1	1	1	3	7
Medium	3	0	2	5	7	1	0	8	13
(blank)	2	0	2	4	2	2	3	7	11

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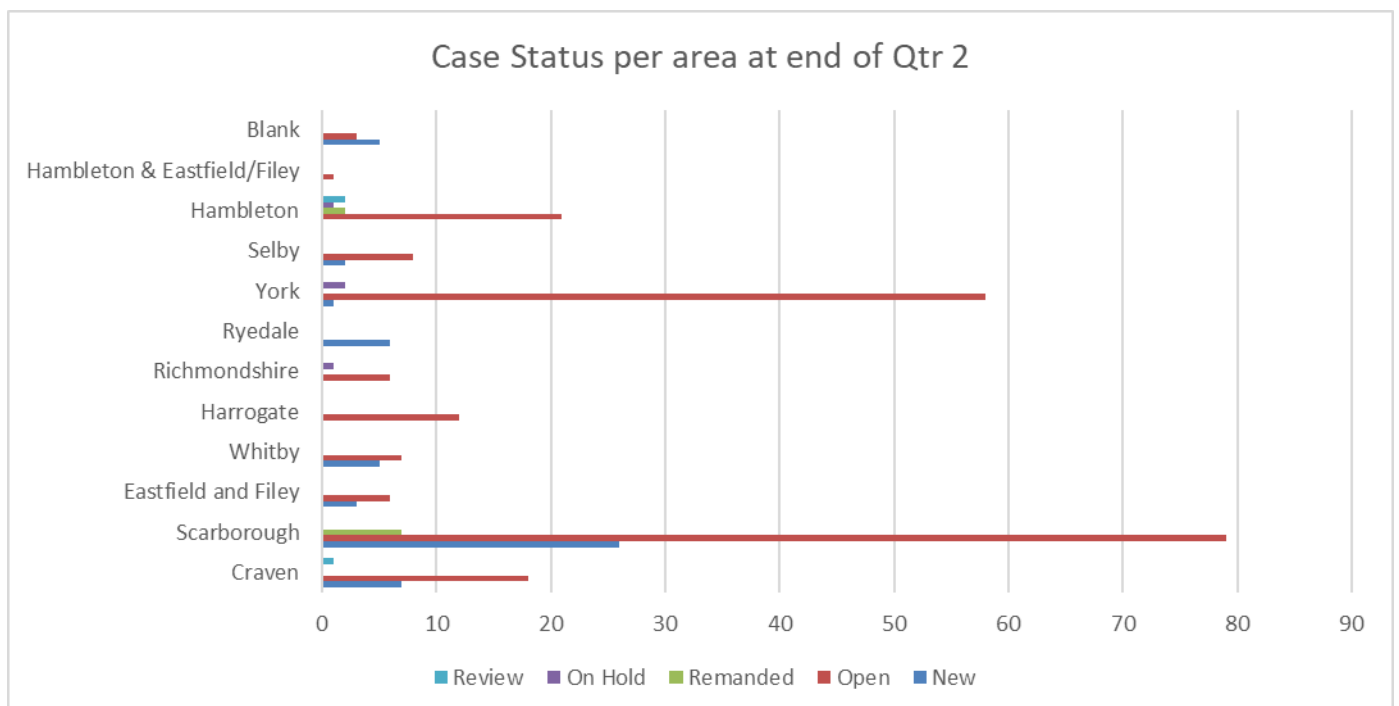
CS Hub York;	2	1	3	6	3	1	3	7	13
High	0	0	0	0	0	1	0	1	1
Low	0	1	2	3	0	0	2	2	5
Medium	2	0	1	3	2	0	0	2	5
(blank)	2	6	0	8	1	0	1	2	10
Grand Total	64	62	70	196	64	70	69	203	399

7. Ongoing Case Management levels

7.1 In addition to the newly created cases and those cases closed within the two quarters; CS Hubs will have had cases ongoing from previous referrals. At the end of the quarter; there were 290 cases being managed across North Yorkshire and York within the CS Hub environment.

7.2 Of those 290 cases; at the end of the quarter period, 219 were open cases being actively worked on across the policing area in a multi-agency process; 55 were new to the Hubs and awaiting adoption or otherwise; 4 were on hold ie a person may have temporarily moved out of the area etc; 9 were remanded in prison and 3 were at the review point pending case closure.

	New	Open	Remanded	On Hold	Review	Total
Craven	7	18			1	26
Scarborough	26	79	7			112
Eastfield and Filey	3	6				9
Whitby	5	7				12
Harrogate		12				12
Richmondshire		6		1		7
Ryedale	6					6
York	1	58		2		61
Selby	2	8				10
Hambleton		21	2	1	2	26
Hambleton & Eastfield/Filey		1				1
Blank	5	3				8



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8. Interventions for cases for Qtrs 1 and 2

8.1 The management of cases through the CS Hubs will be co-ordinated using interventions.

The table below identifies the interventions used in each Hub area in this quarter for cases managed in the quarter:

	Craven	East. &Filey	East. &Filey Ham	Ham	Harr	Harr/ NYP	Rich	Rye	Scar	Selby	W'by	York	Grand Total
ABC	5	0	1	9	1	0	1	0	0	2	0	0	19
ABC Breach Letter	3	0	0	0	0	0	0	0	0	1	0	0	4
Adult Social Care	3	0	0	0	2	0	0	1	9	1	1	0	17
Anger Management	1	0	0	0	0	0	2	0	0	0	0	0	3
Aspire marker	0	0	0	0	2	0	0	0	0	0	0	0	2
CAMHS	0	0	0	0	0	0	0	1	0	0	0	0	1
CAWN	2	0	0	0	0	0	0	0	0	0	0	0	2
CBO	3	0	0	4	0	0	1	0	0	0	0	0	8
Cease and Desist Notices	1	0	0	11	0	0	1	0	0	13	0	0	26
Children's Social Care	1	0	0	1	0	0	0	0	5	0	0	0	7
Closure Notices	0	0	0	0	2	0	0	0	0	0	0	0	2
Closure Power	1	0	0	2	2	0	0	0	0	0	0	1	6
Community Protection N	0	0	0	1	0	0	0	0	0	0	0	0	1
Community Protection W	0	0	0	0	0	0	1	0	7	0	0	0	8
Community Trigger	0	0	0	0	1	0	0	0	0	0	0	0	1
Contact Flowchart	0	0	0	1	0	0	0	0	0	0	0	0	1
Court outcome	1	0	1	11	0	0	0	0	2	3	0	0	18
CPN	0	0	0	0	0	0	0	0	0	0	2	0	2
CPS Charging Decision	0	0	0	0	1	0	0	0	0	1	0	0	2
CRD	0	0	0	1	0	0	0	0	0	0	0	0	1
CSH CCTV	0	0	0	5	4	0	0	0	0	0	0	0	9
DA officer dealing	1	1	0	0	0	0	0	0	2	0	2	0	6
Drug / Alcohol Referral	0	0	0	1	0	0	0	0	2	1	0	0	4
Early Help	0	0	0	0	0	0	0	0	1	0	0	0	1
Fire safety check	2	0	0	19	3	0	0	0	9	1	0	0	34
First response	3	0	0	0	0	0	0	0	0	0	0	0	3
Food bank	0	0	0	0	0	0	2	0	1	0	0	0	3
Food parcel	0	0	0	0	0	0	1	0	0	1	0	0	2
GP	3	0	0	0	0	0	0	0	6	0	0	0	9
Hate Crime Coordinator Referral	0	0	0	0	0	1	0	0	0	0	0	0	1
Home visit	12	1	0	2	0	0	1	0	16	2	15	0	49
Home visits	2	0	0	5	0	0	0	0	13	1	6	0	27
House Move / Out of area	1	0	0	3	0	0	0	0	2	0	0	0	6
Housing Legislation	1	0	0	7	2	0	0	0	10	1	2	0	23
Housing Needs Assessment	0	0	0	0	0	0	0	0	0	0	1	0	1
Housing options	2	0	0	1	0	0	0	0	1	0	1	0	5
Housing support	4	1	0	2	0	0	0	0	3	2	5	0	17
Hub meeting	3	0	0	0	1	0	0	0	0	3	0	0	7
	Craven	East. &Filey	East. &Filey Ham	Ham	Harr	Harr/ NYP	Rich	Rye	Scar	Selby	W'by	York	Grand Total
IDAS	1	0	0	0	1	0	0	0	1	0	2	0	5
Injunctions	0	0	0	2	0	0	0	0	1	0	0	0	3
Joint enforcement visit	0	0	0	0	0	0	0	0	1	2	0	0	3
Joint home visit	1	0	0	1	1	0	1	0	0	0	0	0	4
Joint welfare visits	3	0	0	0	0	0	1	0	0	0	0	0	4
LA intervention	1	0	0	0	0	0	0	0	0	0	1	0	2
Letter - Other	2	0	0	0	1	0	1	0	16	0	1	0	21
Letter drop	0	0	0	2	0	0	0	0	0	1	0	0	3
Liaison and Diversion	0	0	0	10	0	0	0	0	0	0	0	0	10
Living well referral	2	0	0	1	0	0	0	0	1	1	0	0	5
Local NPT	0	0	0	0	1	0	0	0	1	0	4	0	6
MACE	1	0	0	1	0	0	0	0	0	0	0	0	2
MARAC	0	1	0	0	0	0	0	0	1	0	4	0	6
Mediation	3	0	0	3	0	0	0	0	3	0	0	0	9
Medical appointment / intervention	0	0	0	0	0	0	0	0	1	0	0	0	1

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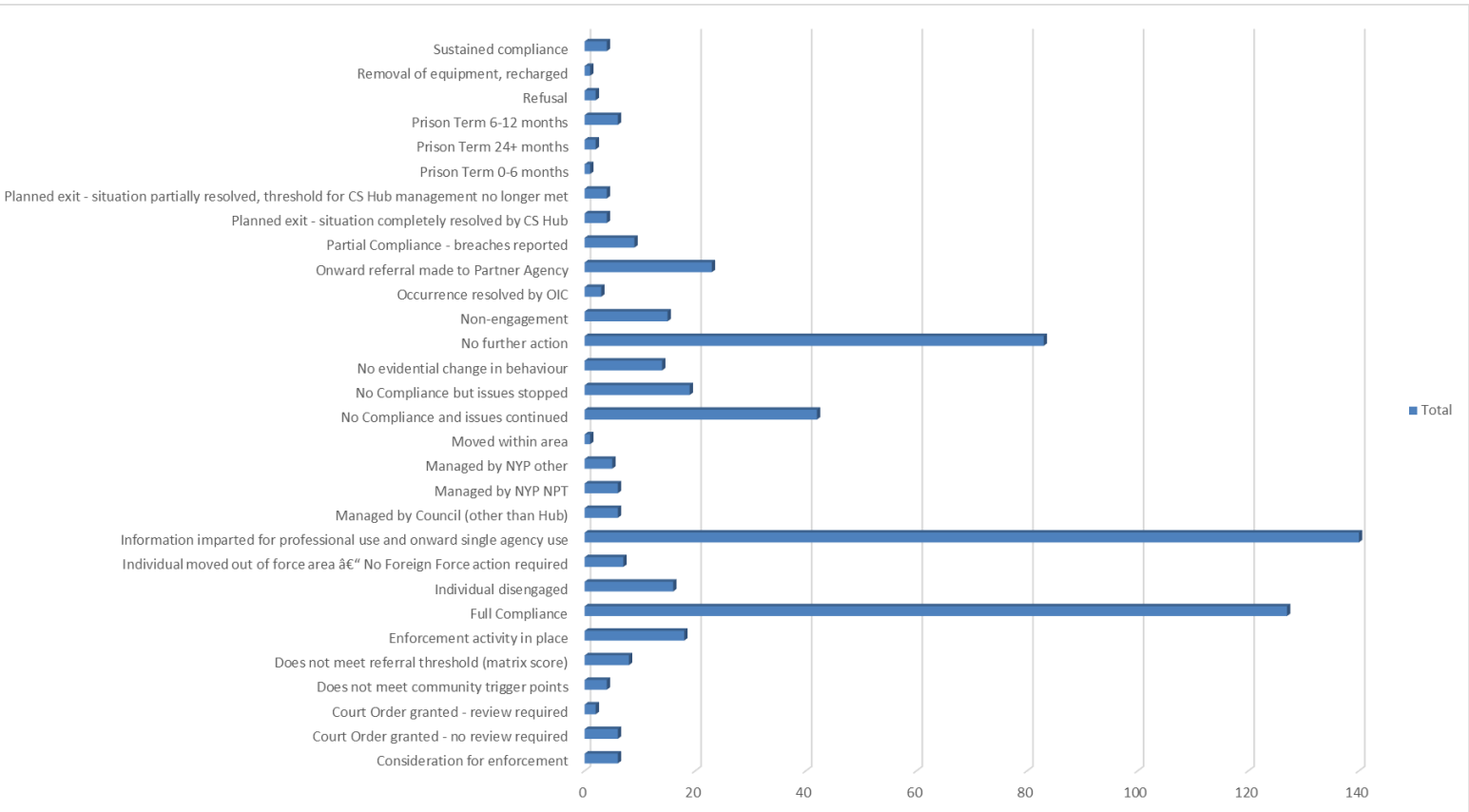
Meetings with parents/young persons causing ASB	0	0	0	2	0	0	0	0	3	0	0	0	5
Mental Health Act Assessment	1	0	0	0	0	0	0	0	0	0	1	0	2
Mental health referral	0	0	0	0	1	0	0	0	8	2	0	0	11
Mental Health support in place	5	0	0	5	0	0	0	0	2	2	0	0	14
Monitor activity	1	0	0	0	0	0	0	0	0	0	0	0	1
Multi-Agency Response Protocol	0	0	0	2	0	0	0	0	0	0	0	0	2
No Further Action	1	0	0	0	0	0	0	0	0	0	0	0	1
Noise Nuisance Legislation	0	0	0	0	0	0	0	0	1	0	0	0	1
NYCC Living Well	0	0	0	0	1	0	0	0	0	1	0	0	2
NYFRS Life Course	0	0	1	3	0	0	0	0	0	0	0	0	4
NYP - Other	1	0	0	0	0	0	0	0	20	3	2	0	26
NYP briefing item	0	0	0	1	0	0	0	0	0	1	0	0	2
NYP investigation update	0	0	0	4	0	0	0	0	3	0	3	0	10
NYP SPOC Allocation	0	0	0	0	0	0	0	0	1	0	0	0	1
OFPC Women's diversionary support scheme	0	0	0	0	0	0	0	0	0	1	0	0	1
Operation Ambience	0	0	0	0	0	0	0	0	36	0	7	0	43
Operation Culture - PSPO	1	0	0	0	0	0	0	0	0	0	0	0	1
Outreach work	0	0	0	1	0	0	0	0	0	0	0	0	1
Police protection powers	0	0	0	1	0	0	0	0	0	0	2	0	3
Probation	1	0	0	5	0	0	1	0	3	0	0	0	10
Professional discussions	1	2	0	3	0	0	0	0	29	0	5	0	40
Professionals meeting	3	0	0	1	0	0	0	0	147	4	15	0	170
PSPO	0	0	0	0	0	0	1	0	0	0	0	0	1
Public Protection Notice	1	0	0	0	0	0	0	0	1	0	0	0	2
Records / System Search	0	0	0	0	1	0	0	0	0	0	0	0	1
Referral other	6	0	0	18	0	0	1	0	0	1	5	0	31
Referral to independent living support services	0	0	0	1	0	0	0	0	1	1	0	0	3
Referral to treatment services	1	0	0	4	1	0	1	0	0	1	0	0	8
Restorative Justice	0	0	0	0	0	0	1	0	0	0	0	0	1
Restraining Order	0	0	0	1	0	0	0	0	0	0	0	0	1
Safeguarding referral	0	0	0	2	6	0	0	0	2	0	0	0	10
School visits	2	0	0	0	0	0	0	0	3	0	0	0	5
Site visit	1	0	0	0	0	0	0	0	1	0	0	0	2
Social Care Needs Assessment	0	0	0	7	1	0	0	0	0	0	0	0	8
Support - other	2	0	2	18	3	0	0	0	5	0	2	0	32
Supporting Victims referral	0	0	0	1	0	0	0	0	0	0	0	0	1
Target Hardening	0	0	0	4	0	0	0	0	3	0	1	0	8
Task & Finish Group	1	0	1	27	0	0	1	0	1	0	0	0	31
Update - General	4	0	0	0	0	0	0	0	2	1	0	0	7
Warnings	0	1	0	0	1	0	0	0	3	1	1	0	7
Words of Advice	1	0	0	0	0	0	0	0	6	0	1	0	8
Youth Conditional Caution	0	0	1	1	0	0	0	0	0	0	0	0	2
Youth Diversion work	0	0	2	5	0	0	0	0	0	0	0	0	7
Youth Referral Order	0	0	0	0	0	0	0	0	0	1	0	0	1
Grand Total	103	7	9	223	40	1	19	2	396	57	92	1	950

8.2 During Qtr 1, the CS Hubs across North Yorkshire utilised 950 interventions for all open cases. At the end of the first two quarters, 366 remained opened with 584 closed during the quarter.

8.3 Most of the interventions that have been closed have been allocated an intervention outcome to give some qualitative information behind the interventions utilised in cases and to support further intervention in case ie if an individual does not comply with one intervention, services should not use something similar as this will not be an effective or efficient use of finite resources.

8.4 The below bar chart identifies those intervention outcomes for cases which have been inputted; there are several outcomes awaiting data input.

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8.5 The below table identifies the intervention outcome by Hub area:

	Craven	East. & Filey	East. & Filey Ham	Ham	Harr	Harr/NYP	Rich	Rye	Scar	Selby	W'by	York	Grand Total
Consideration for enforcement	0	0	0	1	0	0	1	0	2	0	2	0	6
Court Order granted - no review required	0	0	0	3	2	0	0	0	0	0	1	0	6
Court Order granted - review required	0	0	0	1	0	0	0	0	0	1	0	0	2
Does not meet community trigger points	0	0	0	0	1	0	0	0	3	0	0	0	4
Does not meet referral threshold (matrix score)	1	0	0	0	1	1	0	0	2	0	3	0	8
Enforcement activity in place	4	0	0	2	0	0	1	0	5	2	4	0	18
Full Compliance	13	0	0	8	0	0	6	0	77	8	15	0	127
Individual disengaged	1	0	0	11	0	0	0	0	2	0	2	0	16
Individual moved out of force area	0	0	0	3	0	0	0	0	2	2	0	0	7
Information imparted for professional use and onward single agency use	0	0	0	2	8	0	0	0	130	0	0	0	140
Managed by Council (other than Hub)	0	0	0	0	2	0	0	1	1	1	1	0	6
Managed by NYP NPT	1	0	0	0	2	0	0	0	1	1	1	0	6
Managed by NYP other	2	0	0	0	0	0	0	0	0	1	2	0	5
Moved within area	0	0	0	0	0	0	0	0	0	0	1	0	1
No Compliance and issues continued	3	0	0	2	0	0	0	0	14	2	21	0	42
No Compliance but issues stopped	1	0	0	0	0	0	0	0	10	2	6	0	19
No evidential change in behaviour	0	0	0	6	0	0	0	0	6	0	2	0	14
No further action	5	0	1	61	3	0	0	1	6	6	0	0	83
	Craven	East. & Filey	East. & Filey Ham	Ham	Harr	Harr/NYP	Rich	Rye	Scar	Selby	W'by	York	Grand Total
Non-engagement	2	0	0	9	0	0	2	0	0	0	2	0	15

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Occurrence resolved by OIC	2	0	0	1	0	0	0	0	0	0	0	0	3
Onward referral made to Partner Agency	16	1	0	0	1	0	0	0	3	2	0	0	23
Partial Compliance - breaches reported	0	0	0	5	1	0	0	0	0	2	1	0	9
Planned exit - situation completely resolved by CS Hub	0	0	0	1	0	0	0	0	0	1	1	1	4
Planned exit - situation partially resolved, threshold for CS Hub management no longer met	0	0	0	2	0	0	0	0	1	0	1	0	4
Prison Term 0-6 months	0	0	0	0	0	0	1	0	0	0	0	0	1
Prison Term 24+ months	0	0	0	2	0	0	0	0	0	0	0	0	2
Prison Term 6-12 months	1	0	0	0	5	0	0	0	0	0	0	0	6
Refusal	1	0	0	1	0	0	0	0	0	0	0	0	2
Removal of equipment, recharged	0	0	0	0	1	0	0	0	0	0	0	0	1
Sustained compliance	0	0	0	1	0	0	0	0	0	2	1	0	4
Grand Total	53	1	1	122	27	1	11	2	265	33	67	1	584

8.6 It must be noted that this data set only includes interventions for cases that are managed by each CS Hub; there are occasions where Cease and Desist letters are issued or referrals made into support services such as the Change Direction programme or mediation for individuals which are not adopted as full cases. In this situation, interventions are recorded against individuals and therefore this data set identifies the minimum level of intervention support that is being offered, progressed and delivered through the Community Safety Hub structures in North Yorkshire.

9. Enquiries

9.1 In addition to dealing with case management daily, each CS Hub will be asked an enquiry of them from different partner agencies or from members of the public. Processing these requests or enquiries takes significant resources.

9.2 The table below shows the number of enquiries received by each CS Hub for Qtrs 1 and 2:

	April	May	June	July	August	Sept	Grand Total
CS Hub Craven;	6	3	4	10	3	2	28
CS Hub Eastfield and Filey;	3	4	1	1	5	2	16
CS Hub Scarborough;	25	9	12	6	21	25	98
CS Hub Whitby;	1	0	6	0	2	4	13
CS Hub Hambleton;	10	22	22	20	20	8	102
CS Hub Harrogate;	7	4	6	2	6	11	36
CS Hub Richmondshire;	3	2	5	15	2	19	46
CS Hub Ryedale;	1	0	0	4	3	3	11
CS Hub Selby;	0	0	0	1	1	0	2
CS Hub York;	1	1	0	0	0	0	2
(blank)	3	0	1	5	2	2	13
Grand Total	60	45	57	64	65	76	367

10. Closed Cases

10.1 Throughout Qtrs 1 and 2, 337 cases were closed to Hub work and co-ordination. The closure outcome and area are detailed below:

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	Q1 2021/2022	Q2 2021/2022	Grand Total
CS Hub Craven;	17	24	41
Closed - does not meet community trigger points	1	1	2
Closed - does not meet referral threshold (matrix score)	0	1	1
Closed - Enforcement activity in place	2	2	4
Closed - Individual disengaged	0	2	2
Closed - Individual moved out of force area - No Foreign Force action required	1	1	2
Closed - Linked to Another Open Case	2	2	4
Closed - managed by NYP NPT	0	1	1
Closed - Moved out of area	0	1	1
Closed - occurrence resolved by OIC	0	6	6
Closed - Onward referral made to Partner Agency	8	3	11
Closed - planned exit - situation completely resolved by CS Hub	1	3	4
Closed - planned exit - situation partially resolved, threshold for CS Hub management no longer met	1	1	2
Subject deceased	1	0	1
CS Hub Eastfield and Filey;	8	11	19
Closed - Linked to Another Open Case	0	1	1
Closed - Onward referral made to Partner Agency	1	3	4
Closed - planned exit - situation completely resolved by CS Hub	7	5	12
Closed - planned exit - situation partially resolved, threshold for CS Hub management no longer met	0	2	2
CS Hub Hambleton;	2	11	13
Closed - planned exit - situation completely resolved by CS Hub	1	5	6
Closed - planned exit - situation partially resolved, threshold for CS Hub management no longer met	1	5	6
Subject deceased	0	1	1
CS Hub Harrogate;	7	10	17
Closed - does not meet community trigger points	0	1	1
Closed - does not meet referral threshold (matrix score)	1	0	1
Closed - Enforcement activity in place	1	0	1
Closed - Individual disengaged	3	0	3
Closed - Linked to Another Open Case	1	3	4
Closed - managed by NYP NPT	0	2	2
Closed - managed by NYP other	0	1	1
Closed - Onward referral made to Partner Agency	0	1	1
Closed - planned exit - situation completely resolved by CS Hub	0	1	1
Closed - planned exit - situation partially resolved, threshold for CS Hub management no longer met	1	1	2
CS Hub Harrogate;NYP;	0	1	1
Closed - does not meet referral threshold (matrix score)	0	1	1
CS Hub Richmondshire;	4	5	9
Closed - does not meet referral threshold (matrix score)	2	0	2
Closed - Individual disengaged	0	1	1
Closed - Linked to Another Open Case	0	1	1
Closed - managed by Council (other than Hub)	0	1	1
Closed - managed by NYP NPT	2	0	2
Closed - managed by NYP other	0	1	1
Closed - planned exit - situation partially resolved, threshold for CS Hub management no longer met	0	1	1
CS Hub Ryedale;	27	26	53
Closed - does not meet community trigger points	13	20	33
Closed - does not meet referral threshold (matrix score)	3	2	5
Closed - Enforcement activity in place	0	2	2
Closed - Linked to Another Open Case	1	0	1
Closed - managed by Council (other than Hub)	1	2	3
Closed - managed by NYP NPT	2	0	2
Closed - managed by NYP other	4	0	4
Closed - planned exit - situation partially resolved, threshold for CS Hub management no longer met	2	0	2
Subject deceased	1	0	1
CS Hub Scarborough;	62	66	128
Closed - does not meet referral threshold (matrix score)	1	6	7
Closed - Enforcement activity in place	0	1	1
Closed - Individual moved out of force area - No Foreign Force action required	1	1	2
Closed - Linked to Another Open Case	11	7	18
Closed - managed by Council (other than Hub)	1	2	3
Closed - managed by NYP NPT	2	0	2
Closed - managed by NYP other	0	1	1
Closed - Moved out of area	1	3	4
Closed - Onward referral made to Partner Agency	6	6	12
Closed - planned exit - situation completely resolved by CS Hub	22	29	51

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Closed - planned exit - situation partially resolved, threshold for CS Hub management no longer met	17	10	27
CS Hub Selby;	7	5	12
Closed - Individual disengaged	1	0	1
Closed - managed by Council (other than Hub)	3	0	3
Closed - managed by NYP NPT	0	2	2
Closed - Onward referral made to Partner Agency	1	0	1
Closed - planned exit - situation completely resolved by CS Hub	0	1	1
Closed - planned exit - situation partially resolved, threshold for CS Hub management no longer met	2	2	4
CS Hub Whitby;	10	17	27
Closed - does not meet referral threshold (matrix score)	1	0	1
Closed - Enforcement activity in place	0	1	1
Closed - Individual disengaged	1	1	2
Closed - Individual moved out of force area - No Foreign Force action required	1	1	2
Closed - Linked to Another Open Case	1	0	1
Closed - managed by NYP NPT	0	1	1
Closed - Onward referral made to Partner Agency	1	5	6
Closed - planned exit - situation completely resolved by CS Hub	1	3	4
Closed - planned exit - situation partially resolved, threshold for CS Hub management no longer met	4	5	9
CS Hub York;	3	14	17
Closed - Linked to Another Open Case	0	1	1
Closed - Moved out of area	0	2	2
Closed - occurrence resolved by OIC	0	6	6
Closed - planned exit - situation completely resolved by CS Hub	3	1	4
Closed - planned exit - situation partially resolved, threshold for CS Hub management no longer met	0	4	4
Grand Total	147	190	337

11. Length of time in Hubs

- 11.1 Cases will remain with Hubs for the relevant time period according to need, interventions, outcomes and partnership contribution. Some cases may be in Hubs for only a short period of time requiring quick time partner intervention or collaborative approach; others may be in for a considerable length – not least if an individual is remanded and the case remains on the caseload for review and monitoring or if an individual has a Court Order such as Criminal Behaviour Order which requires a regular review of the conditions.
- 11.2 Some cases may be closed at the point of creation and not be adopted by Hubs and therefore do not have any length of time into the Hubs.
- 11.3 The table below shows the number of weeks cases are held by each Hub; it shows the shortest length of time for a case to be worked on in Hub in weeks, the longest length and the average length of time for a case to sit within a Hub. These cases are at the point of closure. It does not include those which were not adopted and closed off the case management system at the point of referral.

	Shortest Excluding those not adopted	Longest	Average (weeks)
CS Hub Craven;	1	96	23
CS Hub Eastfield and Filey;	2	52	9
CS Hub Scarborough;	1	50	11
CS Hub Whitby;	2	22	7
CS Hub Hambleton;	19	127	70
CS Hub Harrogate;	2	85	31
CS Hub Richmondshire;	3	104	44
CS Hub Ryedale;	1	25	5
CS Hub Selby;	2	33	9

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CS Hub York;	4	130	94
Harrogate and NYP	15	15	15
Grand Total	NA	NA	29

12. Complex Case Reviews

- 12.1 Part of the Business Case for the Community Safety element of North Yorkshire Police's Early Action Together project was to consider a peer review process for cases which were being managed by Hubs for a period of time which exceeded 30 weeks. The agreed process would be similar to that for a Community Trigger Review by a peer Hub but would only be instigated should the relevant Community Safety Manager/ Co-ordinator feel it appropriate to do so. Simply because a case is being managed by a Hub for a period of time longer than 30 weeks does not mean it warrants a review by a peer Hub, but could be being well managed and reviewed for a length of time. Professional Judgement as to whether a case should be considered for a Complex Case Review will always sit with the relevant Hub manager and be the deciding factor in determining that review request.
- 12.2 The Orcuma case management system will be amended to automatically highlight cases which hit the 30 week review from 1 April 2022; this will allow each Hub to consider whether a case would benefit from a peer review and then undertake necessary steps for that review to occur.
- 12.3 Of the cases that were closed during Qtrs 2 and 3; the average length of time for a case to be managed within a Hub was 29 weeks. 54 cases were managed in Hubs across North Yorkshire for longer than 30 weeks.

13. Development of performance reporting

- 13.1 With the support of the North Yorkshire Police Data Modeller, there is a wealth of information that can be pulled down from Orcuma. Recipients of this report are requested to advise what information, in addition to that provided within this report and the information provided on a local basis to key partners from Statutory Services, would be helpful in understanding the work of the Hubs and the level of intervention being achieved from very little resource.
- 13.2 Future reporting could also include case studies – to put the numbers into reality, what do those interventions look like practically, how this work has supported victims and offenders, what other intervention is required or should be commissioned etc. Demand analysis should also be undertaken on several cases across Hubs to understand the full extent of the reduction of demand on services – not just North Yorkshire Police.

Gina Allen
Safer Hambleton Co-ordinator
14 October 2021

On behalf of NY CS Hubs