

LICENSING COMMITTEE

Tuesday, 8 March 2022 at 6.30pm Meeting to be held at Belle Vue Square Offices, Belle Vue Suite, Skipton

Committee Members: The Chairman (Councillor Myers) and Councillors Harbron, Heseltine, Ireton, Jaquin, Madeley, Moorby, Mulligan, Ogden, Solloway and Whitaker. (One vacancy - Independent).

Please note the following advice in advance of the meeting:

The Government temporarily removed the legal requirement for local authorities to hold meetings in person during the Covid-19 pandemic. All local authorities were given new powers to enable meetings to take place virtually. The Council's powers to hold remote meetings expired on 7 May 2021.

Whilst the return to face to face meetings provides significant challenges, the Council has undertaken a great deal of work to ensure that face to face meetings are delivered in a COVID safe environment.

Due to social distancing measures, spaces for public attendance are limited and so registration is essential to secure a place.

Everyone who attends this meeting will be required to wear a face covering, unless exempt.

Council staff, elected members and members of the public are urged to take advantage of the national 'next step safely' campaign and access a free, rapid lateral flow test in advance of the meeting:

https://www.nhs.uk/conditions/coronavirus-covid-19/testing/ Please note that whilst this is advised, it is not a requirement for entry to the meeting.

Anyone displaying Covid-19 symptoms is asked not to attend.

For more information email committees@cravendc.gov.uk

Thank you, Democratic Services

AGENDA

- **1. Apologies for Absence** To receive any apologies for absence.
- 2. Minutes To approve the minutes of meeting held on 25 January 2022.
- 3. Public Participation In the event that any questions/statements are received or members of the public attend, the public participation session will proceed for a period of up to fifteen minutes.
- **4. Declarations of Interest** All Members are invited to declare at this point any interests they have in items appearing on this agenda, including the nature of those interests.

(Note: Declarations should be in the form of:

a "disclosable pecuniary interest" under Appendix A to the Council's Code of Conduct, or "other interests" under Appendix B or under Paragraph 15 where a matter arises at the meeting which relates to a financial interest of a friend, relative or close associate.

A Member of Council who has a disclosable pecuniary interest must leave the room and not take part in the discussion or vote. When declaring interests under Appendix B or Paragraph 15 of the Code, Members must move to the public seating area, not vote, and speak only if members of the public are also allowed to speak at the meeting.)

5. Hackney Carriage Table of Fares – Report of the Licensing Manager.

Purpose of Report – To consider a request to review the Hackney Carriage Table of Fares.

- **6. Any other items** which the Chairman decides are urgent in accordance with Section 100B(4) of the Local Government Act, 1972.
- 7. Date and Time of Next Meeting Tuesday, 29 March 2022 at 6.30pm.

Agenda Contact Officer:

David Smith, Democratic Services and Scrutiny Officer

Tel: 07542 029870

E-mail: committees@cravendc.gov.uk

28 February 2022

LICENSING COMMITTEE

25th January 2022

Present – Councillors Myers (Chairman), Heseltine, Ireton, Jaquin, Madeley, Moorby, Ogden, Solloway and Whitaker.

Officers – Solicitor to the Council, Licensing Manager, Assistant Licensing Officer, Senior Democratic Services Officer and Democratic Services and Scrutiny Officer.

An apology for absence was received from Councillor Mulligan.

Start: 6.35pm Finish:8.00pm

The minutes of the Committee's meeting held on 5th October 2021 were confirmed and signed by the Chairman.

Declarations of Interests – Councillor Moorby declared Paragraph 16 interests in items LIC.249, LIC.250, LIC.251, LIC.252 and LIC.254 left the room and took no part in the debate or voting thereon.

EXCLUSION OF THE PUBLIC

That, in accordance with the Council's Access to Information Procedure Rules, the public is excluded from the meeting during consideration of Minute LIC.254 (marked\$) below on the grounds that it is not in the public interest to disclose the Category 1 exempt information (relates to an individual).

Minutes for Report

LIC.248

Public Participation

Mr Peter Hubbock, a taxi driver and speaking on behalf of other taxi drivers addressed the Committee. He explained that it was difficult to make a living due to the current economic climate and they were struggling to earn the minimum wage. The price of fuel, vehicle parts, tyres etc. had all increased not to mention the rise in household bills. He stated that many drivers had had to borrow money to install mandatory CCTV and that if fares didn't increase, there would not be many taxis left in Skipton. Mr Hubbock also mentioned the price increase of second hand cars and with most of them having tinted glass it was costing in the region of £1200 to replace with clear glass.

The Chairman acknowledged the concerns of the taxi trade and informed them that later on in the agenda the Committee would be discussing the Hackney Carriage Table of Fares.

LIC.249 Hackney Carriage Table of Fares

The Solicitor to the Council submitted a report asking Members to consider a request to review the Hackney Carriage Table of Fares. The main reason for the review request was said to be increasing fuel costs.

The Local Government (Miscellaneous Provisions) Act 1976 allowed local authorities to set fares for licensed Hackney Carriages in the District. The tariff set the maximum fares that the travelling public could be charged and the last review of fares was in 2018. Section 65 set out the steps to be followed including a period of consultation.

In an effort to deal with the request as expeditiously as possible, the Chair agreed to a short consultation exercise with the 124 licensed Hackney Carriage drivers, primarily to acquire sufficient statistical information to enable officers to compile a draft revised Table of Fares. Unfortunately, the 10 responses provided insufficient data to calculate a reasonable evidence base. As this was to be the first review since 2010 the data held is outdated and insufficient to inform a draft revised Table of Fares.

Members acknowledged the urgency in reviewing the Table of Fares as it had been several years since the last review and fares had not kept pace with inflation and taxi drivers' expenses had risen considerably. Consequently, Members wanted to see a further consultation exercise with the taxi trade including asking about the addition of public holiday surcharges and, in order to ensure the review was concluded as soon as practicable, it was

Resolved – (1) That, the contents of the report now submitted are noted.

(2) That, the Licensing Manager is authorised to undertake a further consultation exercise with the trade on the Hackney Carriage Table of Fares; analyse the responses; and in consultation with the Chairman, Councillor Ireton and Councillor Madeley, consider any outstanding matters relating to Bank Holiday surcharges and prepare a draft Table of Fares to be submitted to a special meeting of the Licensing Committee seeking agreement on the draft for public consultation.

LIC.250 <u>Vehicle Testing and Tender Update</u>

The Licensing Manager submitted a report providing Members with an update on the recent garage tender process. Currently there was only one authorised testing station in the District having been appointed for one year in February 2020 with an option to extend for a further year on two occasions. This extension had already been activated in February 2021 expiring in February 2022 but with the option of another extension to 2023.

Members had requested that an invitation to tender process was undertaken to see if any more garages would be interested in becoming a taxi testing station for Craven's licenced taxis, thereby giving taxi vehicle owners more choice and potentially reduce appointment waiting times. The closing date for expressions of interest closed on the 31st January 2022 but at the time of this meeting, there had been no interest whatsoever.

Resolved – That, the report is noted.

LIC.251 Window Tint

The Licensing Manager submitted a report outlining a request received for the Licensing Authority to review the conditions attached to licensed Hackney Carriage and Private Hire vehicles which prohibited window tints. All vehicles, irrespective of their intended use, must have minimum level of light passing through the windscreen (75%) and front windows (70%) The Road Vehicles (Construction and Use) Regulations 1986 do not extend to the remaining windows. Craven's conditions require all windows to meet that national standard.

The report highlighted the reasons given for the request for a review and also included the safety aspects of having clear glass in the rear windows.

Resolved – (1) That, the contents of the report are noted.

Craven District Council

(2) That, a review of licensed vehicle condition 3 of the Hackney Carriage Vehicle Conditions and 1b of the Private Hire Vehicle Conditions relating to window tints is undertaken and that the Licensing Manager is authorised to consult with the licensed trade and all interested parties and report the responses received to the next meeting of this Committee.

LIC.252 Changes for Hackney/Private Hire and Combined Driver Applications and Scrap Metal Licence Applications from April 2022

The Assistant Licensing Officer presented a report updating the Committee on changes coming into force on 4th April 2022 in respect of renewal applications for Hackney Carriage and Private Hire drivers, private hire vehicle operators' licenses, scrap metal site licenses and scrap metal collectors' licenses.

Licensing Authorities would be required to carry out checks on applications from individuals, companies and any type of partnership to make sure they are aware of their tax responsibilities and/or have completed a tax check. These new regulations were an HMRC strategy to tackle tax avoidance in the hidden economy.

Resolved – That the report is noted.

LIC.253 Licensing Act 2003 – Review of Statement of Licensing Policy

The Chair agreed for the Solicitor to the Council to present an urgent report seeking approval for a review of the Council's Statement of Licensing Policy. It had come to light that there was an omission in the Policy adopted by the Council on 6th August 2021 and it was important that this was dealt with expeditiously. The omission related to the Equality Act 2010 as the Statement of Licensing Policy should refer to that legislation and explain how the Equality Duty had been complied with.

In determining the Policy, it was a legal requirement that the Authority conducted a statutory consultation. Due to the limitations of the proposed additions to the Policy, the Committee considered that the consultation period was proportionate and, it was

Resolved – (1) That, the contents of the report are noted.

- (2) That, the draft revised Statement of Licensing Policy as now submitted in approved for consultation with the statutory consultees as stated in the report.
- (3) That, the Solicitor to the Council is authorised, in consultation with the Chair and Vice-Chair to consider any consultation responses and present a revised Statement of Licensing Policy to Council.

\$LIC.254 Request under the Hardship Scheme

[A separate minute has been prepared for this item for those persons entitled to have the information]

Chairman.

Licensing Committee – 8th March 2022

Hackney Carriage Table of Fares

Report of the Licensing Manager

Lead Member – Cllr Simon Myers

Ward(s) affected: All



1. Purpose of Report

To consider a request to review the Hackney Carriage Table of Fares

- **2. Recommendations** Members are recommended to:
- 2.1 Note the outcome of the recent consultation with the trade.
- 2.2 Authorise the Licensing Manager to publish the draft revised Table of Fares set out at Appendix A for public consultation as required by the Local Government (Miscellaneous Provisions) Act 1976; and
- 2.3 Require any objections received to the proposed revised Table of Fares to be presented to the committee for further consideration.

3. Background

- 3.1 Members may remember that at the end of November 2021 an urgent request was received from a Hackney Carriage driver (apparently representing the wider licensed trade) to review the current Table of Fares for Hackney Carriages. The main reason for the request was said to be increasing fuel costs.
- 3.2 Section 65 of the Local Government (Miscellaneous Provisions Act) 1976 ('the Act') allows district councils to set fares for Hackney Carriages (Taxis) licensed in the district. The tariff sets the maximum fares that licensed drivers can charge the public when using the vehicle and applies to any journey undertaken by a Taxi within the administrative district regardless of whether the journey is pre booked or hailed in the street or on a Hackney Carriage Rank. The Council, in common with most other Councils, exercises this function and sets fares. The last review of the fares was 2018. This review was primarily to include a call out charge to the Table of Fares. Following consultation at the time, no request was made to amend any tariffs on the fares.
- 3.3 Before any table of fares can come in to force the Licensing Authority must set out a Table of Fares and publicly consult on the proposal. Section 65 of the

Act prescribes the steps to be taken. Before any new fare can take effect, a public notice must be placed in a local newspaper. The public must be provided with a period of at least 14 days to make objections to any proposal. A copy of this notice must also be available at the Council's offices for inspection. If an objection is received, then the matter must be considered by the Council. The Council can decide to revise the table of fares or alternatively, decide that the originally proposed table of fare should come in to affect.

3.4 On the 25 January the Licensing Committee instructed the Licensing Manager to carry out a further consultation with the trade and draft a table of fares to be agreed in consultation with the Chair of the Licensing Committee, Councillor Myers, Councillor Ireton and Councillor Madeley before being presented to a special meeting of this Committee (minute LIC.249).

Report

- 3.5 The consultation period ended on the 14 February 2022. The purpose of the consultation was to obtain sufficient statistical information to enable officers to compile a draft revised Table of Fares.
- 3.6 A copy of the consultation questionnaire sent to the drivers is attached at Appendix B. The questionnaire requested information such as the approximate distance a hackney carriage travels in a year, how much of that is with a fare paying passenger and maintenance costs. This detailed information is required to assist in calculating an evidence-based Table of Fares.
- 3.7 Using the twenty-three responses received and the original requests from the association(s), the Licensing Manager has been able to draft a revised Table of Fares.
- 3.8 On the 23 February, the Licensing Manager presented the draft revised Table of Fares to the Chair of the Licensing Committee and Councillor Ireton. Councillor Madeley was unable to attend. It was agreed that the draft Table of Fares should not include a public holiday surcharge. This has no impact on the Christmas period charges. It was also agreed that vehicles carrying 5 or more passengers should have an additional tariff for the festive period.
- 3.9 Since the last review of the Table of Fares which increased the base fare rates, the annual rate of inflation has risen by an average 2.12% a year.
- 3.10 The proposed table of fares sees an approximately 30%- 33% increase on all starting tariffs and charges for yardage after.
- 3.11 The proposed table fares for public consultation is attached at Appendix B.

4. Financial and Value for Money Implications

If Members agree to review and amend the table of fares a cost for consultation will be incurred which is recoverable under Hackney Carriage Licence fees.

5. Legal Implications

These are set out in the body of the report.

6. Contribution to Council Priorities

Promoting the wellbeing of Craven's communities

7. Impact on the declared Climate Emergency

None

9 Risk Management

None

10. Chief Finance Officer (s151 Officer) Statement

A Chief Finance Officer statement is not required for this report.

11. Monitoring Officer Statement

No additional comments to those already included in the report.

12. Equality Impact Analysis

An increase of the maximum fare that can be charged would not specifically impact a person because of their protected group. The impact will be the same for all users. The impact will be dictated by their ability to pay a higher fare.

A significant proportion of users who are elderly, young and with certain disabilities or those from low economic backgrounds. Will suffer a greater impact by the cost increase having a greater aggregated negative financial impact on them.

13. Consultations with Others

Hackney Carriage Drivers and Trade Representatives Chair of the Licensing Committee, Councillor Ireton

14. Appendix

Appendix A – Revised Draft Table of Fares

Appendix B - Questionnaire

15. Author of the Report

Name Tim Chadwick Telephone: 01756 706251

E-mail: tchadwick@cravendc.gov.uk

Note: Members are invited to contact the author in advance of the meeting

with any detailed queries or questions.

			Crave	n District Council – Hackney Carriage	Fares	
			Sta	ndard Charges		Extras
0600hrs to Midnight Daily		Tariff 1	£4.00	Up to 1st 838 yards or 251.5 seconds	Each subsequent 117.6 yards or 35.5 seconds 13p	Distance to pick up point charge £1.00 for each completed mile up to the Craven District Boundary
Midnight to 0600hrs		Tariff 2	£4.30	Up to 1st 838 yards or 300.9 seconds	Each subsequent 196.6 yards or 70.6 seconds 26p	Distance to pick up point charge £1.20 for each completed mile up to the Craven District Boundary
1800 hrs on Christmas Eve until 0600 hrs on the 27 December and from1800 hours New Years Eve until Midnight on New Years Day		Tariff 3	£5.00	Up to 1 st 838 yards or 413.1 seconds	Each subsequent 143.2 yards or 70.6 seconds 20p	Distance to pick up point charge £1.63 for each completed mile up to the Craven District Boundary
Vehicles when carrying 5 or more passengers	е	Tariff 4	£5.30	Up to 1st 838 yards or 267 seconds	Each subsequent 156.9 yards or 50 seconds 20p	Distance to pick up point charge £1.50 for each completed mile up to the Craven District Boundary
Vehicles when carrying 5 or more passengers - 1800 hrs on Christmas Eve until 0600 hrs on the 27 December and from 1800 hours New Years Eve until Midnight on New Years Day		Tariff 5	£6.30	Up to 1st 838 yards or 413.1 seconds	Each subsequent 143.2 yards or 70.6 seconds 30p	Distance to pick up point charge £1.50 for each completed mile up to the Craven District Boundary
Extras						
Soiling Charge						
Call out Charge Distance to Pick Up Point Charge MUST BE SHOWN AS EXTRAS ON THE DISPLAY OF THE METER This charge is a prescribed maximum that can be charged and can only be applied if it is agreed with the hirer before the journey is booked and the hirer is aware of the reasons it has been applied. The hirer can negotiate a lower fare with the driver or booking office. The amount applied should be calculated from one of the following points (whichever is the nearer to the pick-up point):-Registered address of the vehicle proprietor; The point where the vehicle is parked when taking the booking (e.g. rank); The address of the booking office that the journey was booked through.						
ALL LUGGAGE CARRIED INSIDE OR OUTSIDE THE PASSENGER COMPARTMENT IS FREE OF CHARGE						
ANY ANIMAL INCLUDING ASSISTANCE IS CARRIED FREE OF CHARGE PAYMENT BY CREDIT/DEBIT CARD IS FREE OF CHARGE.						
The meter must be engaged for each and every journey, whether the vehicle has been pre-booked or not. The driver cannot charge in excess of this table of fares for any journey with the Craven						

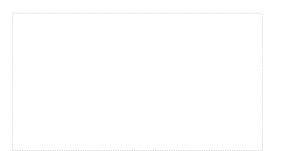
If the hiring takes the journey outside the District of Craven, the driver cannot charge more than this table of fares allows unless a fare has been agreed with the hirer before the commencement of the journey.

District.

These are maximum charges and drivers are permitted to negotiate a fare provided they do not charge any more than the table of fares allows. If the journey takes the taxi outside Craven District, the driver MUST still charge in accordance with the above scale unless he/she has agreed otherwise with the hirer before the journey has started







Telephone: 01756 706251

Email address: licensing@cravendc.gov.uk

Date: 28.01.2022

Dear Licence Holder

Hackney Carriage Fare Review 2022 - Trade Consultation

We recently carried out a consultation on the current table of fares (Hackney Carriages). Just ten responses were received. Unfortunately, these responses provided insufficient data to calculate a reasonable evidence based draft table of fares for public consultation. Therefore, The Licensing Committee have requested that a new consultation is carried out.

The Council intends to calculate taxi fares based on a number of factors including the costs of running a vehicle and providing the service, so it can be recovered over the average/estimated number of miles which licensed vehicles complete.

The data collected will be used to assist with this calculation and the enclosed questionnaire seeks to consult the taxi trade on the costs associated with the operation of a vehicle.

Please read the questionnaire and take the time to complete it. This is your chance to have your say and your input is vital. A higher response rate will ensure that the views of the trade are taken into account when calculating the fares. It is important that you provide as much detail and evidence as possible. Where possible please include with your response copies of receipts and journey records in order to substantiate any figures given.

Consultation

Please participate constructively in this consultation and **let us know your views no later than 12:00hrs on 14**th **February 2022**. Anonymous responses will not be considered. Your response will be considered and taken into account when deciding what changes should be made to taxi fares and tariffs. Any responses may be published by the Council.

Paul Shevlin, Chief Executive
Calls may be recorded for training and monitoring purposes
For general enquiries telephone 01756 700600
www.cravendc.gov.uk











I will provide a further update to notify you of the outcome of the consultation.

Any enquiries about this consultation can be made to the Licensing Team.

Yours sincerely

Tim Chadwick Licensing Manager

Enc. Fare Review Consultation Questionnaire

HACKNEY CARRIAGE FARE REVIEW CONSULTATION 2022 QUESTIONNAIRE

Section 1: Proposed figures to be used to Calculate Fares

The table below shows an estimation on key figures for Hackney Carriages in Craven. These are some of the figures that will be used as part of the process for calculating any change in the Table of Fares. Please use the space provided in order to make any comment on these figures. Comments can include views on what the figure should be, or if the figure should not be included as part of the fare setting process.

Please provide as much evidence as possible in order to justify your comments and substantiate any figures given, for example if you spend £600 on tyres per year, record this figure and provide a copy of any receipts if you can. This would provide essential evidence. If you operate more than one vehicle please use an average per vehicle.

Estimated figure per year	Comments for estimation
20,000	
10,000	
10,000	
3 miles	
50%	
£1500	
£190	
£54.73	
127.73p	
£442	
£568.89	
	per year 20,000 10,000 10,000 3 miles 50% £1500 £190 £54.73 127.73p £442

Annual cost of replacement parts	£630		
Annual Hackney Carriage Licence fee	£250 (£125 x 2)		
Vehicle test fees	£120 (£60 x 2)		
Driver Licence fee (pro rata)	£96.27		
One off Cost of providing a roof sign and meter	£500		
One-off cost of Taxi Cameras/CCTV	£550		
What do you think the initial flag drop charge should start		Tarif	ff 1:
at;		Tarif	ff 2:
Please see annex 1 for the current table of fares		Tarif	ff 3:
Current table of fares		Tarif	ff 4:
Cost of Soiling Charge, Amount required to cover cleaning and loss of earning	£75		
Do you believe the table of fares needs to be reviewed? Please circle		Yes	No

^{*} Dead mileage is defined as the percentage of the distance that is travelled without a fare paying passenger aboard. It does not include any distance travelled on a fare where the meter is not used (for example a school contract or airport run), any distance travelled in the vehicle for personal (social, domestic, pleasure) use, or distance travelled to and from home to work.

Section 4 – Additional charges				
SI Pl	nould the table of fares include a bank holiday surcharge? Yes No ease note this is separate to the Christmas and New Year charges.			
	Please provide explanation for your answer. If you have ticked yes, please provide information for why this should be included and the justification for doing so:			
m	nould the table of fares have a specific tariff for the festive period for vehicles carrying 5 or ore passengers? Currently a vehicle carrying 5 or more passengers can use tariff 3 or 4.			
Ye	es No No			
	Please provide an explanation for your answers, if you ticked yes please provide further information and evidence for doing so:			

Section 3 – Any other comments

Finally, we are pleased to hear views from the trade. Please use the space below to make any other relevant suggestions or comments.				
Section 5 - Representation	n			
Are you a member of a Ta	i Trade union or do you	u have a nominated spokes	sperson(s)?	
Please include name and o	ontact details:			
Section 6 – Consultee De	tails			
Please note that anonymo	ıs responses will not be	e considered.		
Name				
		Hackney Carriage		
Hackney Carriage /Combined Driver Licence No		Vehicle Licence No		
LICETICE INC		How many passengers is the vehicle licensed		

to carry

Please return to Licensing at the address above by 12:00hrs on 14th February 2022. Thank you for taking the time to complete this questionnaire.

Annex 1

Current Table of Fares last revised 2018

The meter must be engaged for each and every journey, whether the vehicle has been pre-booked or not. The driver cannot charge in excess of this table of fares for any journey with the Craven District.

If the hiring takes the journey outside the District of Craven, the driver cannot charge more than this table of fares allows unless a fare has been agreed with the hirer before the commencement of the journey.

Table of fares - last revised 2018

The meter must be engaged for each and every journey, whether the vehicle has been pre-booked or not. The driver cannot charge in excess of this table of fares for any journey with the Craven District.

If the hiring takes the journey outside the District of Craven, the driver cannot charge more than this table of fares allows unless a fare has been agreed with the hirer before the commencement of the journey.

Tariff 1 - 0600 hrs to Midnight

Up to 1 st 838 yards or 251.5 seconds	£3.00
Each subsequent 117.6 yards or 35.3 seconds	10p
Extras – see below	
Distance to pick up point charge	
£1.00 for each completed mile up to the Craven District Boundary	
Tariff 2 - Midnight to 0600 hrs	
·	
Up to 1 st 838 yards or 300.9 seconds	
·	

Distance to pick up point charge

£1.20 for each completed mile up to the Craven District Boundary

£1.50 for each completed mile up to the Craven District Boundary

Tariff 3 – 1800 hrs on Christmas Eve until 0600 hrs on the 27 December and from 1800 hours New Years Eve until Midnight on New Years Day

Up to 1st 838 yards or 413.1 seconds	£4.21
Each subsequent 143.2 yards or 70.6 seconds	20p
Extras – see below	·
Distance to pick up point charge	
£1.63 for each completed mile up to the Craven District Boundary	
Tariff 4 – Vehicles when carrying 5 or more passengers	
Up to 1st 838 yards or 267 seconds	£4.00
Each subsequent 156.9 yards or 50 seconds	
Extras – see below	·

Soiling Charge

A maximum soiling charge of £75.00 is payable to cover cleaning the vehicle and loss of earnings when a passenger(s) soils a vehicle by whatever means.

Distance to Pick Up Point Charge MUST BE SHOWN AS EXTRAS ON THE DISPLAY OF THE METER

This charge is a prescribed maximum that can be charged <u>and can only be applied if it is agreed with</u> the hirer before the journey is booked and the hirer is aware of the reasons it has <u>been applied</u>. The hirer can negotiate a lower fare with the driver or booking office.

The amount applied should be calculated from one of the following points (whichever is the nearer to the pick-up point):-

Registered address of the vehicle proprietor;

Distance to pick up point charge

The point where the vehicle is parked when taking the booking (e.g. rank);

The address of the booking office that the journey was booked through.

These are maximum charges and drivers are permitted to negotiate a fare provided they do not charge any more than the table of fares allows.