

List of Designated Wheelchair Accessible Taxis and PHVs in Craven District Council

Make	Model	Plate Number	Operator	From Date	To Date
Volkswagen	Caddy	Private Hire Vehicle 010	Long Preston Private Hire	10.03.2022	08.09.2022
Toyota	Hiace	Hackney Carriage Vehicle 206	Aireside Taxis	21.02.2022	28.08.2022

Taxis and Private Hire Vehicles (Disabled Persons) Act 2022

The Act, which came into effect on 28 June 2022, updates the Disability Equality Act 2010

It imposes new duties on drivers of vehicles that are not wheelchair-accessible to carry a disabled person and their mobility aid and provide “reasonable assistance”, without charging extra, for example if a wheelchair-user wants to transfer to the passenger seat and store their wheelchair in the boot of the vehicle.

Key changes include:

- Drivers are obliged to carry and provide fair service to all passengers, regardless of impairment, at no extra cost. The new Bill extends existing laws to cover all disabled passengers, and imposes a fine of up to £1,000 for drivers who fail in their obligation to provide a fair, accessible service.
- Drivers must provide as much mobility assistance as is reasonably required, including carrying mobility aids. This may involve helping a passenger transfer to the vehicle, folding wheelchairs, adjusting seats, or any other reasonable modification to ensure the trip is safe and comfortable.
- A new duty requiring that drivers assist disabled passengers to identify and find the vehicle they have booked, without making any additional charge for doing so. This would be on the condition that the driver is made aware before the start of the journey that the passenger requires assistance to identify or find the vehicle. This would be particularly helpful for visually impaired passengers and those with learning disabilities or cognitive impairments.

Source: <https://bills.parliament.uk/bills/2912/publications>

Useful links

Please find below some additional information which you may find useful:

- [Taxis and Private Hire Vehicles \(Disabled Persons\) Act 2022 \(legislation.gov.uk\)](https://www.legislation.gov.uk/ukpga/2022/12/section-1)
- [Department for Transport Statutory guidance on Access to Taxis and Private Hire Vehicles for Disabled Users.](#)