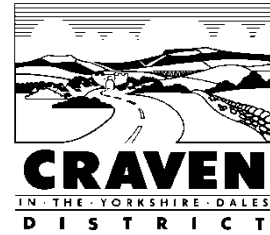


Policy Committee – 26th January 2016

ICT STRATEGY



Report of: The Director of Services

Lead Member: Councillor C Lis

Ward(s) affected: All

1 Purpose of the Report

To approve Craven District Council's ICT Strategy

2 Recommendations

Members are recommended to:

Approve adoption of the ICT Strategy along with the approach and standards defined therein as set out at Appendix A.

3 Background

- 3.1 The Council is continually looking to achieve maximum value for money from its ICT investments. Connectivity solutions will continue to rapidly evolve and be critical in supporting greater accessibility, flexibility and information provision. The increasing complexity of ICT solutions, their rapid evolution and the need to be agile in responding to partnership opportunities that support reducing cost, increase resilience and improve quality requires a less traditional approach to ICT strategy moving forward.
- 3.2 While the strategy contains broad strategic objectives along with the rationale behind those objectives, including the benefits and outcomes that will be achieved, it does not set out to provide a strict formula or action plan dictating the approach. An emerging strategy will therefore exist enabling an agile approach to operational service delivery, taking advantage of new proven developments and partnership opportunities.
- 3.3 The ICT Strategy defined within this document seeks to address six key themes aligned with the Council Plan, the ICT Mission Statement, and the principles underlying the Council's planned transformation approach of Effectiveness, Efficiency and Economy:
 - Leveraging the value of ICT Investment
 - Promoting an excellent customer experience
 - Increase ability to work in effective partnerships
 - Environmental impact
 - Information management and governance
 - Business continuity and security

4 Financial Implications

The ICT Strategy has been prepared to support the Council Plan and the Council's Long Term Financial Strategy, it is anticipated that the strategy will assist in the control of ICT costs and not directly increase them.

5 Legal Implications

The ICT Strategy sets the foundation for ensuring the Council continues to maintain legal compliance in terms of licensing and gives assurance that technical controls are in place to ensure compliance with the Council's legislative, regulatory and statutory commitments.

6 Contributions to Corporate Priorities

The proposals in this report supports the Council's priority of 'Financial Resilience' by ensuring the Council remains sustainable and ensures provision of the necessary technologies to continue delivering essential front line services. The proposal also supports maintaining an effective and modern Infrastructure which underpins all of the priorities and actions within the Council's key priorities and provides the necessary security and continuity arrangements necessary for safeguarding the Council's data and essential services.

7 Appendices

Appendix A –ICT Strategy

8 Author of the Report

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