

**Welcome to Craven District Council's Budget Consultation**



We have begun the process of setting our budget for the 2019/2020 financial year. This will be approved in February 2019.

**The Challenge - In 2018/2019 the Council has received £141,269 in Revenue Support Grant from Central Government. By 2019/2020 this will be reduced to £0.**

Due to this and other cost pressures such as rising prices and increases in demand for services we will need to save a further £737,000 from our revenue budget by 2021/2022. At least £409,000 of this will need to be saved in 2019/2020.

**Remember – not all of the Council Tax you pay goes to this Council.**

In 2018/2019 Craven District Council will keep just £167.21 (£3.22 per week) of the £1,778.64 paid in Council Tax by a Craven household to fund the services it provides (based on average Band D property Council Tax 18/19). The rest will go to North Yorkshire County Council, North Yorkshire Police and Crime Commissioner, North Yorkshire Fire and Rescue Service, and Parish/Town Councils.

**Remember – not all of the Business Rates you pay go to this Council.**

In 2018/2019 Craven District Council will collect £18.524 million in Business Rates. It will keep just £1.6 million (about 8.5%) of this to fund the services it provides. The rest will go to Central Government for re-distribution nationally, North Yorkshire County Council and North Yorkshire Fire and Rescue Service.

**That's why it's so important that you tell us how we should spend your money and how you think we should make the savings we need.**

The survey should take about 15 minutes to complete. If you want to find out more about Craven District Council's budget before completing the survey, visit our website [www.cravencd.gov.uk/yourmoneyyoursay](http://www.cravencd.gov.uk/yourmoneyyoursay)

The consultation will close at midnight on Sunday 14th October 2018.

**Many thanks for your response.**

**Council Priorities - Our budget is designed to deliver the core services we provide and meet our priorities for improvement.**

These are set out in the Council Plan. This Plan is reviewed annually and approved in February alongside the Council's budget.

The Council Plan for 2018/2021 sets out the following 3 priorities for improvement and spending:

**ENTERPRISING CRAVEN - facilitating economic growth across Craven**

**What we will do:**

- Enable the provision of 214 homes per year across Craven to meet the needs of our current and future communities
- Stimulate business growth
- Improve the economic vitality of Craven's market towns and villages

**RESILIENT COMMUNITIES - creating sustainable communities across Craven**

**What we will do:**

- Enable active communities and improve quality of life
- Create greener communities

**FINANCIAL SUSTAINABILITY - ensuring a self-sustainable Council**

**What we will do:**

- Eliminate the reliance on Government Revenue Support Grant by 2021

(More details can be found on our website <http://www.cravenc.gov.uk/councilpriorities>)

**1. Do you think these priorities are still the right ones for 2019/2022?**

	Yes	No	Don't Know
<b>Enterprising Craven</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>Resilient Communities</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>Financial Sustainability</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**2. If there is a different priority you think the Council should focus on in future years, please tell us.**

A large, empty rectangular box with a thin black border, intended for the user to provide their response to the question above. The box is currently blank.

**Value for Money - Not all of the Council Tax you pay goes to this Council**

In 2018/2019 Craven District Council will keep just £167.21 (£3.22 per week) of the £1,778.64 paid in Council Tax by a Craven household to fund the services it provides (based on average Band D property Council Tax 2018/19). The rest will go to North Yorkshire County Council, North Yorkshire Police and Crime Commissioner, North Yorkshire Fire and Rescue Service, and Parish/Town Councils.

**3. Bearing in mind Craven householders only pay £167.21 per year (about £3.22 per week) for services provided by the Council (based on average Band D Council Tax 2018/19). To what extent do you agree or disagree that Craven District Council provides value for money?**

- Strongly Agree  Tend to Agree  Neither Agree nor Disagree  Tend to Disagree  Disagree Strongly
- Don't Know

**Council Tax - Increasing Council Tax would help us generate more income to help meet the savings we need to and help prevent reductions in services.**

The Council increased the Council Tax it charges in 2018/19 by £5 to £167.21 per household based on an average Band D property. If we increased our proportion of Council Tax next year we could raise the following:

2% increase - an additional £74,999

£5 increase - an additional £112,274

**4. Would you be willing to accept an increase in Council Tax?**

	Yes	No	Not Sure	I do not pay Council Tax to Craven District Council
2% increase (£3.34 per year)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
£5 increase	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Statutory Services - The Council delivers a number of statutory services. These are services we have to provide by law.**

We are allowed to and already charge additional fees and charges for some of them. We can decide what we will charge for some such as building control applications and taxi licences. For others such as planning applications we are told what we must charge.

To make the savings we need we could look to reduce the amount we spend which may reduce the level of service provided, or where allowed, increase or introduce new fees and charges.

**5. Below is a list of statutory services. We have shown in simple terms the amount of the £167.21 (based on average Band D) received in Council Tax from a Craven Council Tax payer spent on each service. For each service please tell us what you think we should do.**

	Spend about the same	Reduce the level of spend and leave any fees and charges unchanged	Increase existing charges or introduce new ones to reduce spend (where possible)	Don't Know
Environmental Health Services and Licensing - includes cleaner neighbourhoods activity to tackle environmental crime such as fly tipping, food safety, housing standards private water supplies, pollution control, taxi licensing , liquor and gambling premises licensing: £10.58 per year (15p per week)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Housing and Homelessness - includes housing advice, temporary accommodation and shared ownership housing: £10.65 per year (20p per week)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Planning and Building Control Services - includes planning policy, determining planning & building control applications, and local land charges: £5.98 per year (12p per week)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Refuse collection and recycling (note garden waste collection element is discretionary): £27.13 per year (52p per week)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Revenues & Benefits Services - administering Council Tax & Business Rates Collection, and Council Tax and Housing Benefits: £3.80 per year (7p per week)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Street Cleansing: £10.02 per year (19p per week)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Discretionary Services - The Council delivers a number of discretionary services. These are services we choose to provide but do not have a legal responsibility to do so.**

We charge additional fees and charges for some of them. To make the savings we need we could take a number of options including increasing existing fees and charges for them and introducing new ones. Or we could look to reduce the level of service, or stop providing the service.

**6. Below is a list of discretionary services. We have shown in simple terms the amount of the £167.21 (based on average Band D) received in Council Tax from a Craven Council Tax payer spent on each service. For each service please tell us what you think we should do.**

	Spend about the same	Increase existing or introduce new fees and charges to reduce the level of spend	Reduce the level of spend and leave existing fees and charges unchanged	Stop providing the service/transfer delivery to local voluntary or community groups	Don't Know
Amenity Areas - grass cutting and general maintenance of various areas of Council owned land including Aireville Park, Skipton: £3.18 per year (6p per week)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Arts Development - activities to support the development of the arts and culture across Craven: £1.19 per year (2p per week)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Craven Museum and Gallery, Skipton Tourist Information Centre & Skipton Town Hall: £6.22 per year (12p per week)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Community Safety - activity to support the work of the Craven Crime Reduction Partnership: £1.18 per year (2p per week)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Economic Development - support for local businesses, supporting projects across the District to facilitate economic growth such as rural broadband projects, support for tourism: £8.45 per year (16p per week)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



	Spend about the same	Increase existing or introduce new fees and charges to reduce the level of spend	Reduce the level of spend and leave existing fees and charges unchanged	Stop providing the service/transfer delivery to local voluntary or community groups	Don't Know
Partnerships and Communications communicating with the public, supporting community groups to deliver projects such as the BMX track in Aireville Park, events such as Skipton Triathlon & Member Ward Grants: £4.93 per year (9p per week)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Public Conveniences - provided in Skipton bus station, Skipton High Street & Settle Whitefriars car parks: £1.68 per year (3p per week)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Settle Tourist Information Centre: £0.89 per year (2p per week)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Skipton Bus Station - day to day running and maintenance costs: £0.38 per year (1p per week)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

7. Below is another list of discretionary services. Whilst we do not have to provide these services, the additional fees and charges paid to use these services generates income which covers the cost of providing them and is reinvested to support the delivery of these and other services.

We could increase fees and charges for these services to help make the savings we need. For each service please tell us what you think we should do.

	Keep fees and charges as they are	Increase fees and charges	Don't Know
Bereavement Services - Waltonwrays Crematorium, Skipton Cemetery & Ingleton Cemetery	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Car Parking - providing Council owned car parks	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Craven Leisure (formerly Craven Swimming Pool and Fitness Centre)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Support/Back Office Functions - These are essential to support the delivery of other services**

We have already made significant savings, but will need to continue to reduce the costs of these support/back office functions if we are to make the budget savings we need to. Putting initiatives and plans in place to reduce the amount we spend on these functions will take time and we won't be able to do everything at once. So we need to prioritise which services we look at first.

**8. Below is a list of Support/Back Office functions which are needed to support the delivery of other services to our customers. We have shown in simple terms the amount of the £167.21 (based on average Band D) received in Council Tax from a Craven Council Tax payer spent on each service.**

**Please tell us the level of priority you think we should give to reducing the spend on each service. (Note: There may be some costs included in here that the Council cannot influence)**

	High Priority to reduce spend	Medium Priority to reduce spend	Low Priority to reduce spend
Assets and Projects - includes the costs of managing Council owned land and buildings, and running costs of Belle Vue Square and the Council's waste management depots: £16.66 per year (32p per week)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Central Business Support Services - PA support to the Corporate Leadership Team and administrative support to services across the Council: £5.96 per year (11p per week)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Corporate Costs - includes internal & external audit fees, insurance, bank charges and pension costs: £24.49 per year (47p per week)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Customer Services - provision of telephone customer contact support and customer contact reception at our Belle Vue Square Offices: £8.57 per year (16p per week)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Democratic Services - includes managing democratic processes and Committee meetings, elections and Councillor allowance payments: £12.88 per year (24p per week)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Financial Services - includes paying the Council's creditors, raising debtor invoices, payroll, procurement, performance management, cashiering, financial management and production of our statutory accounts : £15.21 per year (29p per week)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Human Resources - includes personnel support, training and development costs, and health and safety provision: £4.33 per year (8p per week)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Information Services - ensuring the ongoing availability, security and development of Council IT systems and telephony infrastructure, and providing the Council's website: £16.30 per year (31p per week)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Legal Services - dealing with the Council's day to day legal matters such as contracts and leases and ensuring the range of Council services operate within the law: £3.69 per year (7p per week)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Senior Management - the cost of the Council's Corporate Leadership Team: £14.43 per year (28p per week)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Working with volunteers and community groups** - The Council works with numerous local voluntary and community organisations to deliver a number of services and facilities.

We have worked with the Friends of Aireville Park and others to provide the BMX/Pump Track, Skatepark and Zip Wire in Aireville Park and are continuing to support them to provide a new play area. A number of volunteers also work to help provide Council facilities and services such as at Craven Museum & Gallery and Skipton and Settle Tourist Information Centres.

These are just a few examples.

Working with others in this way often provides a number of additional benefits to service users and can help to secure additional external funding that the Council would simply not be entitled to on its own.

The Council could look to make savings through more use of volunteers or even transferring some services to voluntary organisations and community groups who would provide them instead.

**9. Would you support the idea of the Council using more volunteers to help deliver services it provides?**

Yes  No  Don't Know

**10. Would you support the idea of transferring the delivery of some services we deliver to voluntary and community organisations and local communities?**

Yes  No  Don't Know

**Other Views and Comments**

**11. If you have any suggestions as to how the Council should save money or generate more income, please tell us.**

**12. If you have any other comments on the Council's budget please tell us.**

Your Details

**13. I am responding to this survey as a:**

- Craven District Council Resident - Council Tax Payer
- Craven District Resident - Non Council Tax Payer
- Local business representative
- Local community organisation representative
- Parish/Town Council or Meeting representative
- Neighbouring Local Authority/Partner Organisation representative
- Local Councillor
- Craven District Council Member
- Craven District Council employee
- Visitor to the Craven District
- Person who works in the Craven District

Other (please state)

Your Details

**14. If you are responding as a local business / community organisation or neighbouring Local Authority/Partner Organisation representative, please tell us which one.**

**15. If you are responding as a Parish/Town Council or Meeting representative, please tell us which one.**



**Your Details**

We want to make sure that all our services are delivered fairly. We are therefore asking the following questions about you, so that we can make sure our services consider everyone's needs.

The information you provide will be kept confidential and processed by Craven District Council in accordance with the Data Protection Act 1998. We will not share this information with third parties.

You do not have to answer these questions.

**16. Please tell us where you live**

- |  |   |  |
|--|---|--|
| <input type="radio"/> Aire Valley-with-Lothersdale | <input type="radio"/> Glusburn                    | <input type="radio"/> Skipton North, East, South or West |
| <input type="radio"/> Bentham                      | <input type="radio"/> Grassington                 | <input type="radio"/> Sutton in Craven                   |
| <input type="radio"/> Barden Fell                  | <input type="radio"/> Hellifield and Long Preston | <input type="radio"/> Upper Wharfedale                   |
| <input type="radio"/> Cowling                      | <input type="radio"/> Ingleton and Clapham        | <input type="radio"/> West Craven                        |
| <input type="radio"/> Embsay-with-Eastby           | <input type="radio"/> Penyghent                   | <input type="radio"/> Outside the Craven District        |
| <input type="radio"/> Gargrave and Malhamdale      | <input type="radio"/> Settle and Ribblesbanks     |  |

**17. What age category do you fall into?**

- |                               |                               |                               |
|-------------------------------|-------------------------------|-------------------------------|
| <input type="radio"/> 16 - 17 | <input type="radio"/> 35 - 44 | <input type="radio"/> 65 - 74 |
| <input type="radio"/> 18 - 24 | <input type="radio"/> 45 - 54 | <input type="radio"/> 75+     |
| <input type="radio"/> 25 - 34 | <input type="radio"/> 55 - 64 |                               |

**18. What is your gender?**

- Female       Male

**19. What is your ethnicity?**

- White    Black or Black British    Mixed Race    Asian or Asian British    Other Ethnic Group

**20. Do you consider yourself to be disabled?**

- Yes                                       No

**Further Contact**

**Budget Proposals 2019/2020** - We may wish to consult further on our budget proposals and intended savings plans over the following months. If you would be willing to be involved please tick the relevant box below.

**21. Sign Up - please tick the box below**

Yes - I would be willing to be contacted again regarding the Council's budget proposals for 2019/2020

**22. If you have ticked yes to the above, please also provide your contact details below**

Name	<input type="text"/>
Address	<input type="text"/>
Town	<input type="text"/>
Postcode	<input type="text"/>
Phone Number	<input type="text"/>
Email address	<input type="text"/>

THANK YOU - SURVEY COMPLETED

**Thank you for taking the time to complete this survey.**

If you require any further information please do not hesitate to contact us at [budget@cravenc.gov.uk](mailto:budget@cravenc.gov.uk) or our Customer Services 01756 700600

The results of the survey will be used to inform the budget setting process and published on our website [www.cravenc.gov.uk](http://www.cravenc.gov.uk) once available.