

## SELECT (CRIME AND DISORDER) COMMITTEE

Wednesday, 26 June 2019 at 6.30pm  
Belle Vue Suite, Belle Vue Square, Broughton Road, Skipton

**Committee Members:** The Chairman (Councillor Staveley) and Councillors Brown, Harbron, Hull, Jaquin, Mercer, Metcalfe, Moorby, Pighills, Shuttleworth, Solloway and Sutcliffe.

### AGENDA

1. **Apologies for absence** – To receive any apologies for absence.
2. **Minutes** – To confirm the minutes of the meeting held on 12 December 2018.
3. **Public Participation** – In the event that any questions / statements are received or members of the public attend, the public participation session will proceed for a period of up to fifteen minutes.

**Note:** Where the participation relates to any particular item on the agenda, participation will usually be when that item is considered.

4. **Declarations of Interest** – All Members are invited to declare at this point any interests they have in items appearing on this agenda, including the nature of those interests.

(Note: Declarations should be in the form of:

a “**disclosable pecuniary interest**” under Appendix A to the Council’s Code of Conduct, or “**other interests**” under Appendix B or under Paragraph 15 where a matter arises at the meeting which relates to a financial interest of a friend, relative or close associate.

A Member of Council who has a disclosable pecuniary interest must leave the room and not take part in the discussion or vote. When declaring interests under Appendix B or Paragraph 15 of the Code, Members must move to the public seating area, not vote, and speak only if members of the public are also allowed to speak at the meeting.)

5. **North Yorkshire Police, Fire and Crime Panel** – Report of the Panel Secretariat.

(County Councillor Les, Chair of the Panel, will also be attending the meeting for this item to respond to Members questions and comments)

Purpose of item – To receive an update on the work of the North Yorkshire Police, Fire and Crime Panel.

6. **Local Policing – Local crime overview and priorities** – Report of Inspector Lorraine Crossman-Smith, North Yorkshire Police.

(PS Stuart Grainger will also be attending the meeting for this item to provide an update about the role of the Rural Task Force)

Purpose of item – To present an update on policing in North Yorkshire and local policing within the Craven District.

7. **Community Safety** – Report of the Chief Executive.

Purpose of item – To present an update about the work of the Community Safety Partnership Hub within the Craven District.

8. **Consultation on the Draft Priorities for the North Yorkshire Fire and Rescue Plan 2019/21** – Report of the Democratic Services Manager.

Purpose of item – The Select (Crime and Disorder) Committee to consider its response in relation to the draft priorities for the North Yorkshire Fire and Rescue Plan 2019/21.

9. **Feedback on Yorkshire Ambulance Service** – Report of the Democratic Services Manager.

Purpose of item – The Select (Crime and Disorder) Committee to consider its response in relation to the services provided by Yorkshire Ambulance Service (YAS) following recent correspondence from the Care Quality Commission (CQC).

10. **Date of Next Meeting**

- Select (Crime and Disorder) Committee – Wednesday, 11 December 2019 at 6.30pm

11. **Any other items** which the Chairman decides are urgent in accordance with Section 100B(4) of the Local Government Act, 1972.

**Agenda Contact Officer:**

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**SELECT (CRIME AND DISORDER) COMMITTEE**

12 December 2018

**Present** –The Chairman (Councillor Staveley) and Councillors Brown, Graham, Mason, Moorby, Pighills, Shuttleworth, Solloway, Thompson and Whitaker.

**Officers** – Democratic Services Manager, Community Safety Co-ordinator and Senior Committee Officer.

**Also present:** Inspector Lorraine Crossman-Smith.

Apologies for absence were received from Councillors Mercer and Sutcliffe.

Start: 6.30pm

Finish: 7.32pm

**Minutes for Report**

OS.415

**LOCAL POLICING - CRAVEN**

Further to Minute OS.406/18-19, the Chairman welcomed Inspector Lorraine Crossman-Smith, North Yorkshire Police to the meeting and invited her to present her report on policing in Craven. Details of the local crime figures for the period 1<sup>st</sup> August to 1<sup>st</sup> November 2018 together with the stop and search data for Craven and other parts of North Yorkshire had been circulated. During the ensuing discussion Members raised a number of issues including

- a. A preference for statistical crime data broken down to geographic / ward level
- b. The approach to violence against the person.
- c. Cyber crime
- d. The rural task force

Inspector Crossman-Smith responded as follows:

Crime data – Changes made by the Force to relevant software and databases had changed how performance data was presented. It was her understanding that it may still be possible to produce statistics broken down into geographic areas and, if that was the case, would endeavour to obtain such a breakdown for the Committee's next meeting. **Note:** In discussing cyber-crime a Member asked whether it was possible to provide a breakdown showing the position in Craven.

Violence against the person – The approach to policing violence against the person was currently the subject of a national review, the outcome of which was expected in March 2019. The review would be informed by a number of cases such as the murder which had taken place in Skipton, whilst that case may or may not have formed part of the review, its impact locally had been significant and the Force learned from it.

Cyber and internet crime – Some cyber reporting was dealt with at a national level; locally work was on going in assessing how the Force could work within the community running, for example, online initiatives and drop in sessions. A fraud officer was now based locally and victims were visited to try and help prevent a re-occurrence.

The Community Safety Co-ordinator pointed out that scam awareness sessions had taken place throughout the District in conjunction with Nat West Bank. Additional dates were being planned for 2019 and feedback from Members on vulnerable groups whom they believed would benefit from a session would be welcomed. Various types of scams continue to target vulnerable, usually older residents. A number of lunch clubs, community groups and other clubs had been contacted to raise

awareness and provide tips on how to avoid being scammed. This area of work was a key function for the Community Safety Hub. Two main areas were covered by the sessions:

- Friends Against Scams: A look at a wide range of different scams including how to spot and avoid them.
- Digital Safety: An awareness session on how to stay safe and secure when doing shopping and banking online.

Rural Task Force – A trial rural watch scheme was being set up in Grassington and all being well would be up and running by the end of January 2019. The task force now had a dedicated livestock officer and North Yorkshire also now had a full time drone officer who could be called upon, use of drones would increasingly become a feature of policing. The Chairman indicated that the Committee would appreciate an understanding of the picture in respect of agricultural crime, and whether the task force was adequately resourced and effective.

In drawing the discussion to a close the Chairman stated that it would be appreciated if a member of the rural task force could attend the committee's next meeting. Inspector Crossman-Smith indicated that it could be arranged.

OS.416

### **COMMUNITY SAFETY HUB**

Further to Minute OS.396/17-18, the Chief Executive submitted a report updating the Committee on the work of the Community Safety Partnership and Hub within Craven District and North Yorkshire. In particular the report updated Members on

- a. The draft North Yorkshire Community Safety Partnership's Strategy and Delivery Plan 2018-2021 – the main priority areas identified within the strategy were Community Safety Hubs, Domestic Abuse and Anti-Social Behaviour. Consideration was also to be given to adopting Sexual Violence and Trauma, Hate Crime and Community Cohesion as priority areas for delivery.
- b. Meetings of the Multi-Agency Problem Solving Group.
- c. Public Space Protection Orders – Annual reviews had been carried out on the orders currently in place for the Coach Street and High Street car parks, Skipton. The Orders had not resulted in any displacement and no breaches had been reported in the past 12 month period.
- d. Prevent Agenda – All front line roles would continue to receive training, the latest group to receive training being the Council's waste operatives. Local authority officers continued to visit Skipton Mosque to help build confidence. Work on collating information for the Counter Terrorism Local Plan would commence in January 2019.
- e. Funding – Target hardening funding provided by the Police and Crime Commissioner had again focused on a scheme that offered crime prevention advice and support for victims of burglary by helping fund the installation of door/window locks. A day of action had taken place for villages within the South Craven area. Door to door awareness raising was carried out and security advice given to residents. Where properties were deemed as having less than adequate security, timers, locks, dummy cameras had been given out. A surgery providing security advice and reassurance attended by over 30 local residents had also been held some free home security items had again been given out.
- g. Safeguarding continued to be a feature of each meeting.
- h. CCTV – The Business Crime Reduction Partnership had successfully bid for funding for CCTV; in the region of 45 cameras were now in position in Skipton and would go live in the near future.

Craven District Council

The Community Safety Co-ordinator also reported that the Office of the Police and Fire Commissioner had provided the Hub with finance for a new case management system for use in connection with instances of anti-social behaviour and domestic violence, and that from April 2019 another community safety officer would be joining the Hub.

**Resolved** – That the report is noted.

Chairman.

## NORTH YORKSHIRE POLICE, FIRE AND CRIME PANEL

### Report to Craven District Crime and Disorder Committee

26 June 2019

#### 1 Summary

1.1 In November 2012 the landscape of policing underwent its biggest change since the creation of Police Authorities in 1964. This was the creation of a post of directly elected Police and Crime Commissioner ("PCC"); someone to be elected every four years, with a mandate to direct the strategic priorities of the police force in a given area. Julia Mulligan was re-elected PCC for North Yorkshire and York in June 2016. In November 2012 the landscape of policing underwent its biggest change since the creation of Police Authorities in 1964. This was the creation of a post of directly elected Police and Crime Commissioner ("PCC"); someone to be elected every four years, with a mandate to direct the strategic priorities of the police force in a given area. Julia Mulligan was re-elected PCC for North Yorkshire and York in June 2016.

1.2 As part of these reforms, Police and Crime Panels ("Panels") were created in each force area, with the aim of maintaining an important 'check and balance' of the PCC's performance in relation to their policing and crime remit.

1.3 Legislative reforms in the last couple of years have begun to further develop the remit for PCCs. In 2017, changes to legislation placed an obligation on emergency services to collaborate. This also enabled PCCs to put forward a business case for taking on oversight of the Fire and Rescue Service, if this could demonstrate that this change in governance would bring improvements to efficiency, effectiveness, economy and be of benefit to public safety.

1.4 In North Yorkshire, a case was put to the Home Office by the PCC in September 2017. An independent assessment was undertaken thereafter and the Home Office subsequently approved the PCC's case in June 2018.

1.5 Legally the transfer of governance of the Fire and Rescue Service ("FRS") took effect on 15<sup>th</sup> November 2018 and rendered the PCC's role as Police, Fire and Crime Commissioner ("PFCC") for North Yorkshire. Consequently, the Panel's scrutiny remit was also extended to become the Police, Fire and Crime Panel.

1.6 This report provides a flavour of the key Panel business around its policing, crime and FRS scrutiny remit over recent months, in addition to looking ahead to future responsibilities. Comments are welcomed from the Scrutiny Committee in relation to the issues reported herein, as indeed are any strategic issues you would like the Panel to take up with the PFCC. Councillor Carl Les (Panel Chair) and the Secretariat Officer will be at the meeting to help answer any questions you may have.

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<a href="#">Police and Crime Plan 2017-2021</a> Section 3, page 3	The key priorities of the Plan and the Panel's scrutiny of this.
<a href="#">Draft Fire and Rescue Plan 2019/21</a> Section 4, page 4	The outline priorities for the draft Plan – to be agreed July 2019.
<a href="#">101 non-emergency service</a> Section 5, page 4	Panel's consideration of issues affecting the performance of the service.
<a href="#">Policing and Fire Precepts 2019/20</a> Section 6, page 5	The Panel's role in approving the policing and fire precepts for 2019/20.
<a href="#">HMI reports 2017/18</a> Section 7, page 6	The Panel's scrutiny of the outcomes of recent inspection reports for North Yorkshire Police.
<a href="#">Reforms to the police complaints system</a> Section 8, page 6	Planned changes to the handling of police complaints in North Yorkshire.
<a href="#">Transform 2020</a> Section 9, page 7	Panel scrutiny of the PFCC's transformation programme.
<a href="#">Other areas of work for the Panel in 2018/19</a> Section 10, page 8	Other significant matters which have been on the Panel agenda in the last 12 months.



## **2 Introduction – Purpose of the Panel**

- 2.1 The Panel's key function is to maintain checks and balances in relation to the performance of the PFCC. The governing legislation intends that this is a dual support and challenge role with regard to the PFCC, although independent national reviews conducted of the first term of operation of Panels suggest that many find this dual role somewhat difficult to achieve. Essentially, once a PFCC is elected, the Panel provides the key mechanism for checking the PFCC's performance for the remainder of the term. It is also a key vehicle for enabling access to the public to relevant information regarding how the PFCC is fulfilling the commitments made to local residents.
- 2.2 There are some specific responsibilities which the Panel has, including reviewing the PFCC's precept proposals annually (for policing and fire and rescue) and considering the PFCC's proposal for the appointment of a new Chief Constable and Chief Fire Officer; both of which have been reviewed by the Panel in the last nine months. The table at Appendix A highlights the key statutory responsibilities for the Panel.
- 2.3 The Panel can request reports from the PFCC and, if it wishes, call the PFCC to attend its meetings.
- 2.4 The North Yorkshire Panel comprises: one elected representative from each of the district authorities; one from the County Council and two from the City of York. In addition, two Independent "Community" Members have been appointed.
- 2.5 Each Panel has just over £66k of funding from the Home Office to support its operation. The County Council, as host authority, provides administrative and support services.

## **3 Scrutiny of the Police and Crime Plan 2017-2021**

- 3.1 The PCC refreshed her Police and Crime Plan for North Yorkshire in April 2017, following a process of consultation with the public and other stakeholders on the kinds of priorities which should form her focus for the next four years.
- 3.2 The PCC's four priorities within the agreed Plan for 2017/21 are:
- Caring for the vulnerable – includes improving the response to the most vulnerable people in communities and developing a compassionate workforce;
  - Ambitious collaboration – includes the transfer in governance of the FRS;
  - Reinforcing local policing – includes equipping officers with the skills and technology needed to prevent and tackle crime and reduce demand;
  - Enhancing customer experience – includes improving the 101 non-emergency service and developing other ways for communities to report crime.

3.3 A key part of the Panel's role is to scrutinise the progress made by the PFCC in setting out her strategic priorities for policing through the Plan. This often takes the form of individual reports requested for the full Panel meeting; for example on improvements made to the 101 non-emergency service (see section 5), on work underway to tackle wildlife crime in the force area and on the PCC's plans to transform the police force. In some instances, the Panel will determine that it needs to form a sub-group to review issues relating to the Police and Crime Plan in more detail on a thematic basis, such as on budgets.

3.4 Scrutiny is also undertaken by the Panel around the published outcomes following inspections of the police force undertaken by Her Majesty's Inspectorate of Constabulary and Fire and Rescue Services (HMICFRS) (see also section 7). HMICFRS will be undertaking its first inspection of the FRS in North Yorkshire this year.

## **4 Draft Fire and Rescue Plan 2019/21**

4.1 The PFCC is in the process of agreeing a Fire and Rescue Plan for North Yorkshire and York for the period 2019/21 (to align with the remaining timespan of the area's Police and Crime Plan). This followed a period of public consultation earlier this year. The Panel has a statutory role to review and make recommendations on the draft Plan before it is agreed. Once agreed, the Chief Fire Officer will form a delivery plan for the FRS.

4.2 The Panel took a draft of the Plan on 16<sup>th</sup> May 2019. The draft priorities at that time were:

- Caring about the vulnerable – including bolstering prevention and better deployment of data and intelligence to target and reach those who are most vulnerable or at risk;
- Ambitious collaboration – collaboration with NYP around estates, procurement, business support etc, plus collaboration with other partners such as the Ambulance Service.
- Realising our potential – investment in staff and equipment, promoting diversity.
- Effective engagement – doing more to involve communities and partners in developing services and policies.

4.3 The Panel will be reviewing the final draft of the Plan on 18<sup>th</sup> July 2019. Of particular interest to the Panel thus far has been around identifying how significant investment might be made into the FRS, especially with an unfunded budget imbalance of over £1m by 2021/22. The PFCC intends to look to greater collaboration on things like estates between the FRS and NYP to support this investment and the Panel will continue to receive budgetary updates.

## **5 101 non-emergency service**

5.1 The Panel has taken a keen interest in the development of the 101 non-emergency service over the last couple of years; a particular concern being the extensive waiting times resulting in call abandonment and members of the public ringing 999 as an alternative.

5.2 Some of the issues affecting the service have been national, but many have been local. The Panel has continued to request information about the improvement plans of the PFCC. Improvements implemented by the PFCC have included:

- A more robust ongoing process of recruitment for officers to the control room;
- Crime recording to be taken out of the control room from June 2017 to free up call-handler time;
- A general enquiries desk will help to quickly re-route calls which aren't about crime reporting;
- A system called Queue Buster which will help with call prioritisation and call waiting.

5.3 Additionally, the PCC announced £3m of investment into the Force Control Room ("FCR") early in 2018, which included an investment in people, coupled with the introduction of a learning and development hub which included a new building to accommodate a higher number of new recruits at any one time. The FCR building itself was further extended to provide additional call handling provision and the equipment used was all upgraded to ensure that call handlers had access to the best technology.

5.4 As a result there has been a considerable improvement in recent months to call handling performance for both the 999 and 101 non-emergency services. At the Panel's last meeting in May 2019, the PFCC reported that the average time taken to answer a 999 call is now less than 10 seconds. Additionally, in the summer of 2017, the time taken to answer a 101 call was on average between 4 and 6 minutes but is now on average 1 minute and 30 seconds. 48% of all 101 calls are now answered in less than 30 seconds. Now that performance has been largely stabilised in the FCR, NYP is considering how further improvements can be made as part of the PFCC's 'Transform 2020' programme (see section 9). The Panel will continue to check in on performance on the 101 and 999 services at Panel meetings over regular intervals going forward.

## **6 Policing and Fire Council Tax Precepts 2019/20**

6.1 On 5th February 2019, the Panel considered and formally approved the PFCC's proposal for the FRS precept for 2019/20 at £71.27 for a Band D property, which equated to an increase of 2.99% (or £2.07) over the 2018/19 level for a Band D property. This level was the maximum permissible to the PFCC without triggering a referendum.

6.2 At the same time, the PFCC also presented a policing precept proposal of £256.77 for 2019/20 for a Band D property. This represented an increase of £23.95 (or just under 10.3%) over the 2018/19 level for a Band D property. PFCCs/PCCs nationally had been granted flexibility by the Home Office to seek up to a £24 increase for a Band D. However, the Panel conveyed its significant concern at the lack of detail provided by the PFCC to outline how an increase of this magnitude would be used. The PFCC had explained that the precept uplift would be directed towards boosting visible local policing. While the Panel agreed with this principle, due to the scant detail provided behind this plan and the lack of assurances given to recruitment strategies, the Panel exercised its right of veto over this proposal.

6.3 The PFCC therefore submitted a revised proposal of £255.77 for a Band D property (around 9.9% increase from 2018/19) which the Panel reviewed formally on 21<sup>st</sup> February 2019. The PFCC proposed the recruitment of 51 FTE police officers and 23.5 FTE PCSOs to bring about an improvement in local policing. The Panel maintained that in spite of a greater level of detail being provided, there were anxieties that a visible change to neighbourhood policing could be effected by the PFCC's plans and that the recruitment programme would be completed within the timescales over the next year. However, they also recognised the PFCC's position that the Home Office is providing this single opportunity to boost funding for frontline policing and that this will not be made available if not taken up in 2019/20.

6.4 As such, the revised precept was agreed by the Panel, but with the agreement that regular budget monitoring reports will be provided to the Panel, along with progress updates on the planned recruitment programme. The Panel has a Finance Sub-Group which will also continue to meet periodically with the PFCC's Chief Financial Officer to receive a further briefing on the budget situation for both policing and FRS.

## **7 HMI reports 2017/18**

7.1 The Panel has continued to review the outcomes of inspections undertaken by HMICFRS (formerly HMIC). NYP was found to "require improvement" for Police Efficiency (including Leadership) in 2017 and was also rated as "inadequate" for crime data recording (published February 2018).

7.2 The PFCC was asked to bring an update report in July 2018 on actions underway to remedy the issues identified. In relation to the Efficiency report, the PCC updated that an external partner has been appointed to look at business processes and how NYP could become more efficient. The PFCC has also taken lessons learned from the County Council's own 2020 transformation programme. Other measures have been introduced or are in progress such as bringing the NYP expenses system online and implementing a staff suggestions system on the intranet.

7.3 In respect of the crime data recording inspection report, this determined a recording rate by NYP of 80.1% of all crimes reported, estimating that over 9,200 crimes are not being reported each year. Most concerning was that these included violent crimes and sexual offences.

7.4 The Panel took a report from the PFCC and the then Acting Chief Constable on this matter in April 2018. The Panel were advised of the complexity of crime recording and the work underway to enhance understanding across all areas of the force. The Panel was given reassurances that all crimes reported are recorded but it is the act of formal validation within 24 hours of an initial report being made that had failed and NYP were satisfied that victims of crime themselves were receiving appropriate support. The PFCC's recent investment in the Force Control Room has also helped to improve crime data recording processes.

## **8 Reforms to the police complaints system**

8.1 Legislative changes are underway which will reform the current system for handling of complaints about the police. The PFCC has championed reforms to the system since her election in 2012, citing that the current system is unduly lengthy, complex and bureaucratic. The changes being put in place will legally require PFCCs, as a minimum, to act as the appeal body on police complaints in place of the Chief Constable. They will also enable PFCCs to take on a broader (optional) role around recording, assessing, fact checking and resolving complaints, acting as the single point of contact for a complainant.

8.2 The PFCC is one of a small number across the country who have proposed to take on the fullest role possible around handling police complaints. The Panel reviewed the PFCC's business case in the spring of 2018, which outlined plans to create a small, dedicated 'complaints and recognition' team in-house. This team will receive, record, triage and resolve certain complaints, as well as acting as the single point of contact for a complainant. The PFCC will also be commissioning an independent person to deal with the appeals (to be referred to as "reviews") process, which currently sits with the Chief Constable. Certain complaints under this model would still need to be dealt with by the Professional Standards Department within the force, or the Independent Office for Police Conduct. The PFCC felt the proposed changes would also enable her team to get a better understanding of trends than is possible currently and as such better scrutiny of police practice.

8.3 The Panel has noted its concerns that such significant changes must be communicated clearly to the wider public. It has also highlighted the potential for an increase in complaints made to the Panel as a result of the changes being implemented and potentially causing confusion. The Panel has also expressed its concern at the PFCC taking on such a significant piece of work at the same time as taking on oversight of the FRS. Changes to the legislation have been delayed but it is expected that the PCC will be able to implement the full changes to the system later in 2019.

## **9 Transform 2020**

9.1 Following the transfer of governance of the FRS to the PFCC in 2018, the PFCC developed a programme of work with the Chief Constable and Chief Fire Officer known as Transform 2020. Its focus is on collaboration between the services, driving through new ways of working to make them more flexible and resilient, as well as generating financial savings.

9.2 A number of business cases were developed for areas across NYP and the FRS and looking at both staff and non-staff savings. Phase 1 then involved consultation with staff and staff restructuring. Phase 2 will focus more on process re-design. The change proposals being taken forward look at things like collaboration on estates and logistics and changes to the shift pattern in the FCR.

9.3 T2020 is still at a relatively early stage but will be crucial to bringing savings to NYP and the FRS and to making both services more efficient and effective. The Panel has therefore requested that the PFCC continue to provide regular updates on progress and the benefits being realised. Updates will also be taken through the Finance sub-group.

## 10 Other areas of work for the Panel in 2018/19

10.1 The Panel has a statutory role to review senior appointments to the PFCC. In respect of appointments for Chief Constable and Chief Fire Officer the Panel is also legally empowered to exercise a veto over the PFCC's original preferred appointee. The PFCC has to take into account the Panel's recommendations and report.

10.2 The Panel were pleased to recommend the appointment of Lisa Winward as Chief Constable in August 2018 and also of Andrew Brodie as Interim Chief Fire Officer/Chief Executive of the North Yorkshire FRS in January 2019. A recruitment process is currently underway by the PFCC to appoint a substantive Chief Fire Officer and the Panel will be reviewing this proposed appointment on 18<sup>th</sup> July.

10.3 In addition, the Panel has also recommended the appointments of Michael Porter as Chief Financial Officer (with extended remit following the FRS transfer of governance) and, more recently, of Simon Dennis as Acting Chief Executive and Monitoring Officer in May 2019. Both Michael and Simon are working for the North Yorkshire PFCC under a sharing agreement with the PFCC for Cleveland. As such, the Panel will continue to seek updates from the PFCC to ensure the efficacy of this arrangement for North Yorkshire.

10.4 As highlighted at Appendix A, the Panel also has a legal remit to consider non-criminal complaints regarding the PFCC and the Deputy PCC. Committee members will be aware that the Panel's Complaints Sub-Committee has been required to review and report on some significant complaints submitted in 2018 over recent months, including making some recommendations as a result for the PFCC. The Panel continues to work closely with the PFCC and her senior executive team to ensure that progress is made against the Sub-Committee's recommendations.

Report prepared by:

Diane Parsons  
Panel Secretariat  
North Yorkshire County Council  
17<sup>th</sup> June 2019.

Background documents:

Appendix A - Functions of the Police, Fire and Crime Panel.

## The role of Police, Fire and Crime Panels (PFCPs)

<b>PFCP scrutiny of the PFCC's Policing, Crime and Fire role</b>
<ul style="list-style-type: none"> <li>• Review the draft Fire and Rescue Plan, or a draft variation of it, and make a report or recommendations on it to the PFCC.</li> <li>• Review of the Police and Crime Plan, or a draft variation of it, and make a report or recommendations on it to the PFCC.</li> </ul>
<ul style="list-style-type: none"> <li>• Hold a public meeting to question the PFCC on the fire and rescue statement, review the statement and subsequently make a report or recommendations on the statement.</li> <li>• Review the PFCC's draft Annual Report and make a report or recommendations on it to the PFCC.</li> </ul>
<ul style="list-style-type: none"> <li>• Review or scrutinise any decisions or actions by the PFCC in connection with their functions, and make reports or recommendations to them regarding these functions.</li> </ul>
<ul style="list-style-type: none"> <li>• Scrutinise the appointment of the PFCC's Chief Executive and Chief Finance Officer. This process involves conducting a public confirmation hearing and subsequently making a report and recommendation to the PFCC. The PFCC can accept or reject this recommendation.</li> </ul>
<ul style="list-style-type: none"> <li>• Scrutinise the appointment of Chief Fire Officer and Chief Constable. The PFCP must hold a confirmation hearing and legislation gives the PFCP a power of veto over the original proposed appointment from the PFCC. The PFCC must have regard to any report and recommendation made by the PFCP.</li> </ul>
<ul style="list-style-type: none"> <li>• Scrutinise the proposed fire and policing precepts. PFCPs legally have a power of veto over the original proposal and the PFCC is required to have regard to any report and recommendation made by the PFCP.</li> </ul>
<ul style="list-style-type: none"> <li>• Deal with non-criminal complaints against the PFCC and Deputy PCC in relation to their conduct and pass more serious conduct matters to the Independent Office for Police Conduct.</li> </ul>

# Craven crime figures 2018 & 2019

## 3 months March to May (for comparison)

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Crime	2019-03	2019-04	2019-05	Total
<b>Arson &amp; Criminal Damage</b>	3	22	22	<b>47</b>
Arson & Criminal Damage	3	22	22	47
<b>Burglary</b>	1	31	28	<b>60</b>
Burglary: Other		18	14	32
Burglary: Residential Dwelling	1	13	14	28
<b>Drug Offences</b>		4	9	<b>13</b>
Drug Offences		4	9	13
<b>Fraud</b>		14	11	<b>25</b>
Fraud		14	11	25
<b>Misc Crimes Against Society</b>	3		7	<b>10</b>
Misc Crimes Against Society		3	7	10
<b>Possession Of Weapons</b>			3	<b>3</b>
Possession Of Weapons			3	3
<b>Public Order Offences</b>		7	8	<b>15</b>
Public Order Offences		7	8	15
<b>Robbery</b>		1		<b>1</b>
Robbery		1		1
<b>Sexual Offences</b>		5	7	<b>12</b>
Sexual Offences		5	7	12
<b>Theft</b>	2	42	35	<b>79</b>
Theft: All Other Theft	2	24	18	44
Theft: Bicycle Theft		5		5
Theft: Shoplifting		13	12	25
Theft: Theft From Person			5	5
<b>Vehicle Offences</b>	2	8	23	<b>33</b>
Vehicle Offences	2	8	23	33
<b>Violence Against The Person</b>	6	52	67	<b>125</b>
Violence Against The Person	6	52	67	125
<b>Total</b>	<b>14</b>	<b>189</b>	<b>220</b>	<b>423</b>

Craven crime figures 2019 3 months March to May



Crime	2018-03	2018-04	2018-05	Total
<b>Arson &amp; Criminal Damage</b>	6	22	21	49
Arson & Criminal Damage	6	22	21	49
<b>Burglary</b>		15	24	39
Burglary: Other		7	13	20
Burglary: Residential Dwelling		8	11	19
<b>Drug Offences</b>	6	7		13
Drug Offences	6	7		13
<b>Fraud</b>	1			1
Fraud	1			1
<b>Misc Crimes Against Society</b>	4	5		9
Misc Crimes Against Society	4	5		9
<b>Possession Of Weapons</b>	1			1
Possession Of Weapons	1			1
<b>Public Order Offences</b>	8	12		20
Public Order Offences	8	12		20
<b>Sexual Offences</b>	5	7		12
Sexual Offences	5	7		12
<b>Theft</b>	6	49	38	93
Theft: All Other Theft	4	34	21	59
Theft: Bicycle Theft		3	4	7
Theft: Shoplifting	1	11	13	25
Theft: Theft From Person	1	1		2
<b>Vehicle Offences</b>		16	23	39
Vehicle Offences		16	23	39
<b>Violence Against The Person</b>	7	44	42	93
Violence Against The Person	7	44	42	93
<b>Total</b>	<b>19</b>	<b>171</b>	<b>179</b>	<b>369</b>

Craven crime figures 2018 3 months March to May

Ward	2019-03	2019-04	2019-05	Total
Aire Valley with Lothersdale		11	13	24
Barden Fell		11	1	12
Bentham	1	8	6	15
Cowling	1	5	5	11
Embsay-with-Eastby		6	8	14
Gargrave and Malhamdale	1	3	9	13
Glusburn		24	18	42
Grassington		1	2	3
Hellifield and Long Preston	1	3	4	8
Ingleton and Clapham		14	15	29
Penyghent		7	9	16
Settle and Ribblesbanks		10	9	19
Skipton East	1	3	9	13
Skipton North	3	22	31	56
Skipton South	4	18	28	50
Skipton West	2	30	22	54
Sutton-in-Craven		8	12	20
Unallocated			6	6
Upper Wharfedale		3	6	9
West Craven		2	7	9
<b>Total</b>	<b>14</b>	<b>189</b>	<b>220</b>	<b>423</b>

By ward crime figures 2019 3 months March to May

Ward	2018-03	2018-04	2018-05	Total
Aire Valley with Lothersdale		19	15	34
Barden Fell		4	5	9
Bentham	2	12	4	18
Cowling		1	8	9
Embsay-with-Eastby		2	2	4
Gargrave and Malhamdale	1	7	11	19
Glusburn		9	13	22
Grassington		1	4	5
Hellifield and Long Preston	1	6	3	10
Ingleton and Clapham	2	11	5	18
Penyghent		1	2	3
Settle and Ribblesbanks	1	8	11	20
Skipton East		6	26	32
Skipton North	2	8	16	26
Skipton South	6	25	13	44
Skipton West	2	28	26	56
Sutton-in-Craven	1	14	6	21
Unallocated		1		1
Upper Wharfedale		2	4	6
West Craven	1	6	5	12
<b>Total</b>	<b>19</b>	<b>171</b>	<b>179</b>	<b>369</b>

By ward crime figures 2018 3 months March to May

Crime	2019-03	2019-04	2019-05
Arson & Criminal Damage	0.07 %	0.56 %	0.56 %
Burglary	0.02 %	0.79 %	0.71 %
Drug Offences		0.10 %	0.23 %
Fraud		0.36 %	0.28 %
Misc Crimes Against Society		0.08 %	0.18 %
Possession Of Weapons			0.08 %
Public Order Offences		0.18 %	0.20 %
Robbery		0.03 %	
Sexual Offences		0.13 %	0.18 %
Theft	0.05 %	1.07 %	0.88 %
Vehicle Offences	0.05 %	0.20 %	0.58 %
Violence Against The Person	0.15 %	1.33 %	1.69 %
<b>Total</b>	<b>0.35 %</b>	<b>4.82 %</b>	<b>5.56 %</b>

Percentage of crime, Craven in comparison to rest of force 2019 3 months March to May

Crime	2018-03	2018-04	2018-05
Arson & Criminal Damage	0.18 %	0.65 %	0.53 %
Burglary		0.45 %	0.61 %
Drug Offences		0.18 %	0.18 %
Fraud		0.03 %	
Misc Crimes Against Society		0.12 %	0.13 %
Possession Of Weapons		0.03 %	
Public Order Offences		0.24 %	0.31 %
Sexual Offences		0.15 %	0.18 %
Theft	0.18 %	1.45 %	0.97 %
Vehicle Offences		0.47 %	0.58 %
Violence Against The Person	0.21 %	1.31 %	1.07 %
<b>Total</b>	<b>0.57 %</b>	<b>5.07 %</b>	<b>4.55 %</b>

Percentage of crime, Craven in comparison to rest of force 2018 3 months March to May

# Identified cyber-enabled harm crimes have increased overall between 2015 and 2017

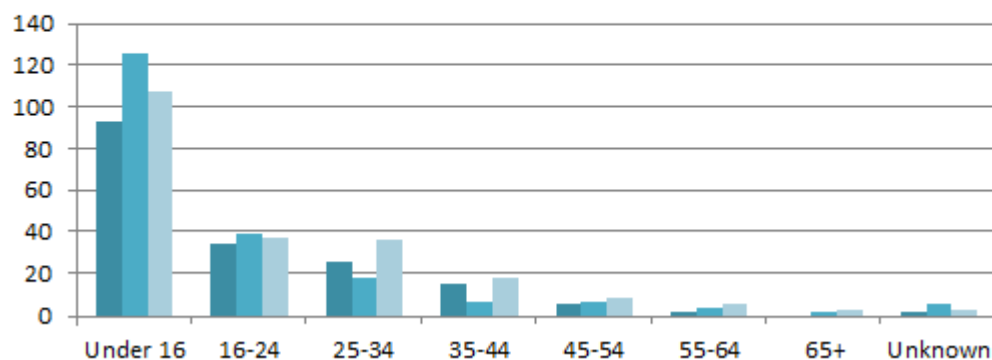
Most recent data obtained by NYP

Crime Offence Category	2015	2016	2017
Breach of order	4	4	6
Harassment, alarm or distress (inc. threats)	71	54	93
Other (e.g. breaching import regulations)	2	1	1
Physical Violence	5	3	2
Sexual Offences <sup>3</sup>	198	206	222
<b>Total</b>	<b>280</b>	<b>268</b>	<b>324</b>

Break down, areas within North Yorkshire

District	District Population <sup>5</sup>	2015		2016		2017	
		Total Reports	Rate per 10,000 population	Total Reports	Rate per 10,000 population	Total Reports	Rate per 10,000 population
Craven	56,300	17	3	18	3.2	16	2.8
Hambleton	90,500	27	3	15	1.7	33	3.6
Harrogate	156,300	41	2.6	48	3.1	82	5.2
Richmondshire	53,700	14	2.6	16	3.0	17	3.2
Ryedale	53,500	18	3.4	37	6.9	10	1.9
Scarborough	107,800	56	5.2	49	4.5	49	4.5
Selby	86,700	38	4.4	23	2.7	31	3.6
York	208,400	68	3.3	61	2.9	83	4
Other	N/A	1		1		3	
<b>Force Total</b>	<b>813,200</b>	<b>280</b>	<b>3.4</b>	<b>268</b>	<b>3.3</b>	<b>324</b>	<b>4</b>

## Victims of Cyber-Enabled Harm Crimes 2015-2017



**Local Delivery Team Reporting**

Section 1.	
Name of LDT: Craven	
Date of report: 24.05.19	Author of Report: Stacey Reffin Community Safety Officer CDC
Section 2. Key headlines of activity/ achievement (previous quarter), aligned to NYCSP’s responsibilities and priority areas	
<p>Delivery of the Community Safety Hub, weekly tasking meetings held, monthly MAPS.</p> <p>Orcuma case management system went live 1<sup>st</sup> April for the Community Safety Hub.</p> <p>10 young people successfully completed another Life Course.</p> <p>Participation in days of action and reassurance community walkabout. 2 x security awareness events held, good engagement and regular dialogue maintained.</p> <p>3 Scam Awareness sessions held, well attended (daytime).</p> <p><i>Continued development of the Community Safety Hub &amp; partnership working</i></p> <p><i>Review and utilise the tools &amp; powers available particularly CPW/CPN's</i></p> <p><i>Respond to emerging issues &amp; provide reassurance, including days of action where needed</i></p>	
Section 3. Relevant performance data (that can be shared with NYCSP and member organisations.) Identified area of good practice	
<p>Increase in rural crime (awaiting figures) acquisitive crime, (theft of quad bikes, burglaries, vehicles).</p> <p>2 x ABC’s issued</p> <p>12 Hub referrals on hold or live currently on Orcuma</p>	

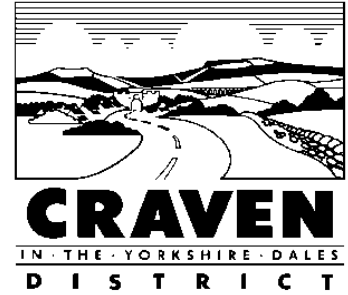
<p>6 additional cases to be discussed</p> <p>1 pending Criminal Behaviour Order CBO (amendments)</p> <p>2 PSPO's (public spaces protection order's)</p> <p>3 Anger management referrals status now <b>closed</b></p> <p>0 Mediation referrals</p>
<p>Section 4. Themes, trends and issues for the local community (identified through data, community engagement activity or other means). Local activity that has taken place to mitigate local issues</p>
<ul style="list-style-type: none"> <li>• Young people – drugs generally becoming a major issue but not tackled by schools, Increase in drug Intel from students themselves. (Will be looking at new approaches to highlight the dangers of drugs - discussion at 5<sup>th</sup> June managers meeting).</li> <li>• Links to county lines and cross over with names/locations being considered at VEMT (echo's Harrogate).</li> </ul>
<p>Section 5. Challenges/ barriers (that NYCSP as a partnership needs to be aware of/ action)</p>
<ul style="list-style-type: none"> <li>• Orcuma - Niche download was becoming an issue as soon as it went live 1<sup>st</sup> April, since a full rationale was needed for each case just to enable closure. Action - Niche downloaded suspended 17<sup>th</sup> April until further notice.</li> <li>• Orcuma case management system – what is the scope to extend to partners beyond Council and Police (echoing Harrogate).</li> <li>• NY Horizons (Craven) reluctance to engage and share information (even at basic level).</li> <li>• Mental health cases increasing dramatically, no extra resources. Possible training requirement.</li> </ul>
<p>Section 6. Areas of focus for next quarter</p>
<p>Continue to develop CS Hub.</p> <p>Re-launch of the MAPS meetings with a more defined but broader focus.</p> <p>Scam awareness sessions.</p>

Community Engagement, 'The Great Get Together' 23<sup>rd</sup> June.

Monthly on line surgeries (evenings).

Look to utilise target hardening funding for rural crime spate.

Section 7: Any agreed NYCSP action/ decision (to be completed and agreed by NYCSP when LDT report is presented)

**Select (Crime and Disorder) Committee –  
26 June 2019****Consultation on the Draft Priorities for the  
North Yorkshire Fire and Rescue Plan  
2019/21****Report of the Democratic Services Manager**

Ward(s) affected: All

**1. Purpose of Report**

To present an update on consultation on draft priorities for the North Yorkshire Fire and Rescue Plan 2019/21.

**2. Recommendations**

- 2.1 That the Select (Crime and Disorder) Committee considers its response to the consultation on draft priorities for the North Yorkshire Fire and Rescue Plan 2019/21.

**3. Background**

- 3.1 The Police, Fire and Crime Commissioner is in the process of producing a Fire and Rescue Plan setting out the strategic vision, priorities and objectives for North Yorkshire Fire and Rescue Service over the next two years. This will be used to hold the Fire and Rescue Service to account.
- 3.2 Before the plan is finalised, the Police, Fire and Crime Commissioner has invited communities, businesses and others who work alongside the service to provide a response to the draft priorities. This is to ensure that the priorities being proposed reflect what is expected from the Fire and Rescue Service.
- 3.3 The deadline for responses was 21 April 2019, however, the Office of the Police, Fire and Crime Commissioner has advised that it would still welcome a response from the Select (Crime and Disorder) Committee to the consultation on its draft priorities. The Select (Crime and Disorder) Committee is therefore asked to consider its response. A copy of the consultation document is attached as an appendix to this report.

**4. Legal Implications**

There are no legal implications arising from this report.

**5. Contribution to Council Priorities**

The work of Select (Crime and Disorder) Committee contributes to Council priorities by aiming to improve services and add value.



**6. Risk Management**

There are no risk management issues associated with this report.

**7. Equality Analysis**

There are no direct implications arising from this report.

**8. Consultations with Others**

The Council's Chief Executive.

**9. Access to Information: Background Documents**

There are no background documents.

**10. Appendices**

Consultation document on the North Yorkshire Fire and Rescue Plan 2019/21

**11. Author of the Report**

Guy Close, Democratic Services Manager  
Telephone: (01756) 706226  
E-mail: [gclose@cravenc.gov.uk](mailto:gclose@cravenc.gov.uk)

Note: Members are invited to contact the author in advance of the meeting with any detailed queries or questions.



## About This Survey

### **North Yorkshire Fire and Rescue Plan 2019/21**

*'helping you to be safe and feel safe'*

I am responsible for producing a Fire and Rescue Plan setting out the strategic vision, priorities and objectives for North Yorkshire Fire and Rescue Service over the next two years. I will use this to hold your Fire and Rescue Service to account.

I am developing this plan with input from the people and businesses of North Yorkshire, as well as groups and individuals who work in and alongside the Service. I want to make sure the priorities being proposed reflect what you expect from your fire and rescue service.

In this survey, I want to know what you think of the draft priorities and whether anything should be added. I will also ask you how important each priority is to you.

This survey will only take ten minutes to complete and is your chance to directly influence the future of your fire and rescue service and help us to deliver the service your community needs.

Once the plan has been agreed, the Chief Fire Officer will develop an Integrated Risk Management Plan stating the high-level risks to North Yorkshire and how the Fire and Rescue Service will balance resources and deliver its services.

Thank you

***Julia Mulligan***

North Yorkshire Police, Fire and Crime Commissioner



# The Draft Priorities

## Priority: Caring about the Vulnerable

**Our aim: to have an in depth understanding of how to best protect the most vulnerable people in our community and in doing so, make them safer**

We will:

- Better understand and assess vulnerability to fire by accessing a range of partnership data and intelligence, creating a more targeted approach to reaching people and properties most at risk
- On reaching those most vulnerable to fire, enhance safety from a range of health and well-being risks, signposting people to appropriate specialist services
- Bolster prevention activities within rural and isolated areas where emergency response times are longer
- Educate young people in fire, road and water safety awareness, and to be safe, healthy and succeed in life

**Why do we think this is important? We know that some people within our community are at greater risk and that targeted advice and support can help them to be safer and more resilient.**

**Q1. How important do you think this priority is?**

	1	2	3	4	5	6	7	8	9	10	
Not at all important	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Extremely important

Do you have any further comments?

**Q2. The Fire Service will always prioritise its core purpose (fire and rescue) but when there is capacity and they possess the necessary level of training/skills, could they...**

- help respond to medical emergencies
- gain access to properties for medical emergencies
- assist partners to help search for missing persons
- extend prevention activities into new areas of well-being and community safety
- none of the above
- other (please specify):

Do you have any further comments?

## Priority: Ambitious Collaboration

**Our aim: to explore and maximise opportunities to work jointly with partners and to provide a more effective, efficient and proactive community safety service.**

We will:

- Build on the success of our collaboration with North Yorkshire Police via:
  - Shared police/fire headquarters ENABLE - a formal collaboration bringing together the business support functions for both services
  - Integrated data and intelligence to support strategic planning and response
  - Joint training
  - Shared use of estates/buildings
  - Shared procurement
  - Effective working between control rooms
  - Joint transport and logistics
- Work together with North Yorkshire Police and Yorkshire Ambulance Service to explore and develop further opportunities to collaborate
- Contribute to an effective Local Resilience Forum with other blue light services, ensuring we train and work together as effectively as possible to respond to major incidents
- Work with road safety partners to reduce the number of people killed or seriously injured on our roads through the 95 Alive Road Safety Partnership
- Evaluate and seek the Public Safety Service model (piloted in Craven), bringing together all partners to tackle local community safety issues to increase community resilience, building on the experience from the Community Safety Hubs
- Seek opportunities to develop a network of volunteers to help deliver prevention activities
- Work with our Fire and Rescue Service partners to enable effective regional and national mobilisation and explore further opportunities to collaborate across borders

**Why do we think this is important? By working together, we will improve the resilience, co-ordination and efficiency of our community safety services.**

**Q3. How important do you think this priority is?**

Not at all important    1    2    3    4    5    6    7    8    9    10    Extremely important

Do you have any further comments?

## Priority: Making Best Use of Our Resources

**Our aim: to equip our people with the skills, capacity, training and personal support to prevent and respond to incidents.**

We will:

- Provide clear, inspirational leadership, and through increased accountability and responsibility, give staff the freedom and flexibility to deliver services to meet the needs of their communities
- Improve our decision making and performance management by focussing on outcomes, with better insight using open and transparent measures, and by reviewing and evaluating to learn and improve
- Take every opportunity to improve the diversity within the workforce to better reflect the community we serve, promoting inclusion and creating a fair and equal place to work
- Recognise and maximise the value of on-call firefighters and their employers, improving recruitment and retention
- Develop a new Integrated Risk Management Plan stating the high-level risks to North Yorkshire and the guiding principles to how the Service will balance resources and deliver services
- Make robust plans for future investment in the Service's assets (estate, fleet, equipment, technology, infrastructure) to ensure they are fit for purpose, reflecting the needs of the Service and the public

**Why do we think this is important? We will do this so the people of North Yorkshire can be reassured our resources are used efficiently and effectively, and that our workplace supports sound decision making and inclusivity.**

**Q4. How important do you think this priority is?**

	1	2	3	4	5	6	7	8	9	10	
Not at all important	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Extremely important

Do you have any further comments?

## Priority: Enhancing Public Engagement

**Our aim: to maintain our trusted reputation and public confidence by ensuring communities across York and North Yorkshire are involved, engaged and consulted in the services we provide and by delivering the best possible service.**

We will:

- Involve our communities, stakeholders and partners in planning and developing our services and policies so they are transparent and accountable
- Increase awareness of what we do and the range of activities we deliver with clear routes to access making information more readily available to the public
- Ensure our values (the qualities we consider to be most important to us) define the way we engage with our communities, recognising and rewarding our staff for excellence

**Why do we think this is important? By being more connected with our communities, we can provide better services and help North Yorkshire stay safe.**

**Q5. How important do you think this priority is?**

	1	2	3	4	5	6	7	8	9	10	
Not at all important	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Extremely important

Do you have any further comments?



**Q6. Which THREE qualities would you use to describe North Yorkshire Fire and Rescue Service?**

- Resilient
- Adaptable
- Dedicated
- Respectful
- Open
- Trustworthy
- Excellent
- Resourceful
- Team-player
- Courageous
- Compassionate
- Reliable
- Empowering
- Caring
- Inspirational
- Other (please write in):

**Q7. Which of the following apply to you?**

- North Yorkshire resident
- Staff - North Yorkshire Fire & Rescue Service
- Whole-time firefighter - North Yorkshire Fire & Rescue Service
- On-call firefighter - North Yorkshire Fire & Rescue Service
- Charity/voluntary organisation
- Business owner
- County/City/Borough or District/Town/Parish Councillor
- Neighbouring fire and rescue service
- Stakeholder/partner not listed above (please write in below)

Name of organisation

**Q8. What is your age?**

- Under 18
- 19-25
- 26-35
- 36-45
- 46-55
- 56-65
- 66-75
- Over 75
- Prefer not to say

**Q9. Please select the gender that best represents you?**

- Male
- Female
- Other
- Prefer not to say

**Q10. Which of these districts do you live in?**

- Craven
- Hambleton
- Harrogate
- Richmondshire
- Ryedale
- Scarborough
- Selby
- York
- None of these

**Q11. How did you hear about this survey?**

- Police, Fire and Crime Commissioner website
- Facebook
- Email link from Police, Fire and Crime Commissioner
- Twitter
- North Yorkshire Community Messaging
- Newspaper/media
- Other (please specify):

**Q12a. Julia publishes an e-newsletter with information about North Yorkshire Fire and Rescue Service, North Yorkshire Police, services for victims and a range of other issues. Would you like to receive such an email?**

Yes

No

**Q12b. Please provide your contact details for the e-newsletter**

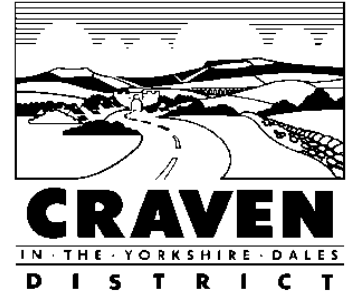
Name:

Email Address:

**Thank you for completing the survey**

**Send to:**  
FREEPOST RTCL-AGAE-TRTS  
North Yorkshire Police, Fire and Crime Commissioner  
12 Granby Road  
Harrogate  
HG14ST

NO  
STAMP  
REQUIRED

**Select (Crime and Disorder) Committee –  
26 June 2019****Feedback on Yorkshire Ambulance Service  
Report of the Democratic Services Manager**

Ward(s) affected: All

**1. Purpose of Report**

To present an update on a request received from the Care Quality Commission (CQC), which seeks feedback about the services provided by Yorkshire Ambulance Service (YAS).

**2. Recommendations**

- 2.1 That the Select (Crime and Disorder) Committee considers its response to the services provided by Yorkshire Ambulance Service (YAS).

**3. Background**

- 3.1 A key role of the Care Quality Commission (CQC) is to regulate and monitor NHS Trusts and independent healthcare providers. As part of that role the Yorkshire Ambulance Service (YAS) will be inspected in the next few months.
- 3.2 To assist with the inspection process, the Select (Crime and Disorder) Committee has been invited to provide general feedback about the services provided by Yorkshire Ambulance Service (YAS), particularly in terms of highlighting any areas of good performance and any areas of concern.
- 3.3 The Select (Crime and Disorder) Committee is now invited to consider its response. A copy of the letter submitted by the Care Quality Commission (CQC) is attached as an appendix to this report.

**4. Legal Implications**

There are no legal implications arising from this report.

**5. Contribution to Council Priorities**

The work of Select (Crime and Disorder) Committee contributes to Council priorities by aiming to improve services and add value.

**6. Risk Management**

There are no risk management issues associated with this report.

**7. Equality Analysis**

There are no direct implications arising from this report.

**8. Consultations with Others**

None.

**9. Access to Information: Background Documents**

There are no background documents.

**10. Appendices**

Letter received from the Care Quality Commission (CQC) dated 18 April 2019.

**11. Author of the Report**

Guy Close, Democratic Services Manager  
Telephone: (01756) 706226  
E-mail: [gclose@cravenc.gov.uk](mailto:gclose@cravenc.gov.uk)

Note: Members are invited to contact the author in advance of the meeting with any detailed queries or questions.

David Staveley  
Craven OSC  
[Cllr.DStaveley@cravenc.gov.uk](mailto:Cllr.DStaveley@cravenc.gov.uk)

18 April 2019

Dear David,

Previously you may have received a letter from the CQC explaining how we now regulate and monitor NHS Trusts and independent healthcare providers. In addition, the letter explained our inspections will normally be unannounced and/or short notice and therefore we will no longer be sending the letters you have previously received.

You should be aware the Yorkshire Ambulance Service NHS Trust will be inspected in the next few months. They have responded to our pre-inspection request for information and are aware they will be inspected.

The purpose of this letter is to request any general feedback about the services provided by YAS and to highlight any areas of good performance and any areas of concern.

I would appreciate your support and that of your organisation in sharing any information.

Please respond by e mailing a letter or response or e mail the response to;

[mark.williams1@cqc.org.uk](mailto:mark.williams1@cqc.org.uk)

Yours sincerely

Michael Lillico CQC Inspector